As Of <= 03/31/2021

Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner: Gonzalez-Bruzzo, Mary (Elections); Ponce, Jose J. (Elections); Santana, Mario (Elections); White, Christina (Elections)
Department: Elections

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	**Educate and engage existing and potential voters**	Number of outreach events to promote voter education	Mar '21	0	0	△	4	0	△
	Respond to all communications from customers in a timely manner	Election - Average Call Wait Time With Election Central	Mar '21	:0 seconds	:60 seconds	△	:6 seconds	:60 seconds	△
		Number of media requests fulfilled	Mar '21	24	1	△	1,049	8	△
		Number of public records requests completed	Mar '21	46	1	△	704	8	△
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with Elections Department overall	Mar '21	n/a	95%		99%	95%	▲
	Provide Early Voting at convenient locations	Percentage of voters who voted early - all elections	Mar '21	n/a	0.00%		43.46%	20.00%	△
	Promote Vote-By-Mail voting	Percentage of voters utilizing Vote-By-Mail - All Elections	Mar '21	50.11%	35.00%	△	44.77%	27.50%	△
	Secure the most convenient facilities to serve as polling places	Number of days to confirm Polling Locations	Mar '21	0days	60days	△	8days	60days	△
	Ensure poll workers are qualified and properly trained	Number of Poll Workers trained	Mar '21	228	200	▲	2,164	1,916	▲
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Mar '21	1Days	3Days	△	1Days	3Days	△
		Timely Coding of Ballots - Countywide and Special Election	'21 FQ2	0Days	5Days	△	0Days	5Days	△
	Ensure timely tabulation and availability of election results on Department website	Number of election results completed before midnight	Mar '21	100	100	△	694	800	▼
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'21 FQ2	0 Petitions	15,000 Petitions	△	20 Petitions	30,000 Petitions	△
		Average number of petitions processed within target	Mar '21	n/a	30	▲	20	255	△
Financial	**Meet Budget Targets (Elections)**	Expen: Total (Elections)	'21 FQ2	$4,307K	$8,114K	▲	$23,891K	$16,227K	▼

		Revenue: Total (Elections)	'21 FQ2	$6K	$8,113K	▼	$2,494K	$16,226K	▼
		Positions: Full-Time Filled (Elections)	'21 FQ2	95	106	▼	95	106	▼
Internal	**Promote Elections employees development and leadership**	Number of employees who attended training	Mar '21	30	2	⌃	94	14	⌃