

As Of &lt;= 03/31/2021

## Fire Rescue

Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 154 rescue, suppression, battalion and specialty units strategically located in 71 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 59 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

**Owner:**  
Cominsky,  
Alan  
(MDFR);  
Holmes,  
Arthur  
(MDFR);  
Piedrahita  
Jr., Arnold  
(MDFR);  
Reyes, Maria  
L. (MDFR)  
**Department:**  
Fire Rescue

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Enhance Service Delivery [Fire Rescue]	Number of New Services and/or Stations to Meet Identified Needs	'21 FQ2	0	0	▲	1	1	▲
		Number of Fireboat Missions	Mar '21	47	25	▼	268	200	▼
		Air Rescue Availability for Transport	Mar '21	100%	98%	▲	100%	98%	▲
	Reduce Fire Rescue Response (Wait) Time to Medical Incidents	Total Average MDFR Life-Threatening Response (Wait) Time	Mar '21	7.57minutes	9.00minutes	▲	7.53minutes	9.00minutes	▲
		Total Response (Wait) Time to 90% of Life Threatening Calls inside UDB (MSU)	Mar '21	11.16minutes	8.00minutes	▼	11.12minutes	8.00minutes	▼
		Total Response (Wait) Time to 90% of Non-Life Threatening Calls inside UDB (MSU)	Mar '21	12.21minutes	10.00minutes	▼	12.22minutes	10.00minutes	▼
	Reduce Fire Rescue Response (Wait) Time to Fire Incidents	Total Average MDFR Structure Fire Response (Wait) Time	Mar '21	7.12minutes	7.30minutes	▲	6.44minutes	7.30minutes	▲
		Total Response (Wait) Time to 90% of Structure Fire Calls inside UDB (MSU)	Mar '21	9.26minutes	7.00minutes	▼	8.78minutes	7.00minutes	■
	Reduce Fire Rescue Dispatch Time	Fire Rescue Average Dispatch Time	Mar '21	28seconds	31seconds	▲	28seconds	31seconds	▲
		Average Fire Rescue Dispatch Time for Life-Threatening Calls	Mar '21	26seconds	45seconds	▲	27seconds	45seconds	▲
		Average Fire Rescue Dispatch Time for Structure Fire Calls	Mar '21	81seconds	80seconds	■	77seconds	80seconds	▲
		911 Call processing time (in seconds)	Mar '21	101.0secs	90.0secs	▼	98.5secs	90.0secs	▼
	Call Volume [Fire Rescue]	Number of Medical Calls Transported by MDFR Rescue Units	Mar '21	6,762	5,750	▲	51,334	46,000	▲
		Total Number of HazMat Incidents	Mar '21	20	25	▲	164	200	▲
		Number of Non-Life-Threatening Incidents	Mar '21	6,331	4,583	▼	44,822	36,664	▼

		MDFR Responded To							
		Number of Miscellaneous Incidents MDFR Responded To	Mar '21	4,813	3,334		34,798	26,672	
		Number of Structure and Other Fire Incidents MDFR Responded To	Mar '21	2,164	2,084		13,270	12,500	
		Total Call Volume	Mar '21	22,086	21,668		169,336	173,332	
		Number of Life-Threatening Incidents MDFR Responded To	Mar '21	8,778	11,166		72,305	89,334	
Financial	Meet Budget Targets [Fire Rescue]	Expen: Total (Fire Rescue)	'21 FQ1	\$140,033K	\$146,329K		\$140,033K	\$146,329K	
		Revenue: Total (Fire Rescue)	'21 FQ1	\$390,516K	\$146,329K		\$390,516K	\$146,329K	
	Total Accounts Receivable [Fire Rescue]	Percentage of Invoices Processed and Paid Within 30 Days	Jan '21	75%	40%		n/a	n/a	
		Percentage of Invoices Processed and Paid within 45 Days	Jan '21	92%	85%		n/a	n/a	
		Dollars Collected (Accounts Receivables)	Mar '21	\$1,633,146	\$1,000,000		\$9,565,302	\$8,000,000	
Internal	Units in Service [Fire Rescue]	Number of Frontline Suppression Units	'21 FQ2	60	60		n/a	n/a	
		Number of Frontline Rescue Units	'21 FQ2	59	59		n/a	n/a	
		Number of Specialty Units	'21 FQ2	21	21		n/a	n/a	
	Department Position Count [Fire Rescue]	Positions: Full-Time Filled (MDFR)	'21 FQ1	2,707	2,725		n/a	n/a	
		Number of Sworn Personnel Separating from MDFR	Mar '21	6	6		29	48	
	Reduce Property Loss and Destruction [Fire Rescue]	Fire Plan Review Process Timeliness	Mar '21	99.25%	100.00%		98.30%	100.00%	
		Structure Fire False Alarms	Mar '21	1,147	1,175		9,601	9,400	
		Certificate of Occupancy Inspections Completed	Mar '21	1,477	1,500		10,279	12,000	
		Average Number of CO Inspections per Inspector	Mar '21	124.00	125.00		967.00	1,000.00	
		Fire Plans Reviewed	Mar '21	1,723	1,500		13,070	12,000	
		Life Safety Inspections Completed (Reflects Monthly)	Mar '21	5,447	5,334		48,103	42,666	
Learning and Growth	Enhance Quality of Patient Care [Fire Rescue]	Total Training Hours per ISO Recommendations	Mar '21	32,731	35,614		254,128	284,912	

[Edit Scorecard](#)

## Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Ensure Sufficient Facilities and Resources to Reduce Response Time [Fire Rescue]	Acquire land for construction of a new fleet shop due to the growth in the number of units in service and the limited capacity of MDRF's current fleet repair shop	2/23/2021	In Progress						Heredia, Carlos (MDRF); Mendelsberg, Scott (MDRF)
Enhance Service Delivery [Fire Rescue]	Place two new rescue units and one new suppression unit in service (FY2022)	2/24/2021	In Progress						Eason, Alice (MDRF); Fabal, Ileana (MDRF); Jadallah, Raied (MDRF); Mira Jr, George (MDRF)
	Complete MDRF's third accreditation cycle and achieve MDRF's reaccreditation	11/6/2020	Complete						Lugonja, Jenna (MDRF); Reyes, Maria L. (MDRF); Vidal, Denise (MDRF)
	Commence the trial of "ET3" (Emergency Triage, Treat, and Transport)	2/23/2021	In Progress						Williams, Willie (MDRF)
	Place one new rescue unit in service (FY2021)	10/9/2020	Complete						Benitez, Mark (MDRF); Fabal, Ileana (MDRF); Jadallah, Raied (MDRF)
	Supply each Special Events vehicle with at least one (1) Lucas ® Chest Compression System	2/24/2021	In Progress						Williams, Willie (MDRF); Betancourt, Marianela (MDRF); Gonzalez, Dianelys (MDRF); Paez, Jose III (MDRF)
Enhance Quality of Patient Care [Fire Rescue]	Reduce Basic Life Support (BLS) average transport wait times to less than 20 minutes for at least 90% of all BLS transport requests	2/24/2021	In Progress						Williams, Willie (MDRF); Gonzalez, Dianelys (MDRF)
	Reduce the average elapsed time from transport unit arrival to patient depart scene time to less than 20 minutes for at least 90% of all Trauma, Stroke and STEMI Alerts	2/24/2021	In Progress						Williams, Willie (MDRF); Gonzalez, Dianelys (MDRF)
Lead Community Sustainability Efforts [Fire Rescue]	Trial four electric vehicles for Life Safety Inspectors and compare costs to gas powered counterparts	2/23/2021	In Progress						Adams, Melanie (MDRF)
	Complete the Honeywell audit and ensure the energy package is approved by the BCC to include new generators and the solar projects	2/23/2021	In Progress						Mendelsberg, Scott (MDRF)
Enhance Disaster Preparedness and Community Response [Fire Rescue]	Design state-of-the art Public Safety facility to relocate Office of Emergency Management and Emergency Operations Center (EOC) to a Category 5 Facility	2/23/2021	In Progress						Cyrille, Charles (MDRF); Rollason, Frank (MDRF); Serrano, Nixsa (MDRF)

	Implement a new patient tracking application that is accessible to all hospitals and the Miami-Dade Office of Emergency Management (OEM)	2/24/2021	In Progress					Cyrille, Charles (MDFR); Serrano, Nixsa (MDFR)
	Develop a local working group to provide greater input into Operation Vigilant Sentry Plan (federal mass migration response plan)	2/23/2021	In Progress					Cyrille, Charles (MDFR); Gonzalez, Mirtha (MDFR); Rollason, Frank (MDFR); Serrano, Nixsa (MDFR)
Reduce Total Response Times [Fire Rescue]	Implementation of Radio Interagency Interoperability Project (P25)	1/20/2021	In Progress					Hall, Shanti (MDFR); Jacobs, Lisa (MDFR); Lafarga, Jessica (MDFR); Rolon, Reinaldo (MDFR); Xiques, Cecilia (MDFR)
	Add a dispatch channel for the western portion of the County	2/24/2021	In Progress					Hall, Shanti (MDFR); Rolon, Reinaldo (MDFR)
	Improve the effectiveness of MDFR's Communications Division by upgrading the existing Motorola CAD system to Premier One	2/23/2021	In Progress					Hall, Shanti (MDFR); Miller-Johnson, Caron; Rolon, Reinaldo (MDFR)
	Implement Traffic Signal Preemption	2/23/2021	In Progress					Hall, Shanti (MDFR); Jacobs, Lisa (MDFR); Rolon, Reinaldo (MDFR)
	Computer Aided Dispatch (CAD) Procurement	2/23/2021	In Progress					Hall, Shanti (MDFR); Jacobs, Lisa (MDFR); Lafarga, Jessica (MDFR); Rolon, Reinaldo (MDFR); Xiques, Cecilia (MDFR)
Maximize Departmental Efficiency [Fire Rescue]	Purchase, certify and install an Extreme Portable Building as a temporary station.	2/24/2021	In Progress					Betancourt, Marianela (MDFR); Mendelsberg, Scott (MDFR); Paez, Jose III (MDFR)
	Implement EJ Ward Fuel Management System	2/23/2021	In Progress					Miller-Johnson, Caron

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