

As Of <= 03/31/2021

Juvenile Services Department

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Owner:
Bess,
Latawun
(JAC);
Burgos,
Cathy (JAC);
Molina,
Cristina M.
(JAC)
Department:
Juvenile
Services

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Number of Juvenile Arrests Processed at the Juvenile Services Department	Mar '21	107	118		838	1,084	
		Number of Youth Released to Secure Detention	Mar '21	61	58		495	524	
	Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Total Number of Youth Referred to Diversion and Prevention Programs (Roll-UP)	Mar '21	67	153		1,017	932	
		Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Mar '21	83%	90%		92%	90%	
		Number of Intervention, Prevention and Outreach Services	'21 FQ2	154	125		278	250	
	Provide Screenings, Assesments, and Referrals to Arrested and At Risk Youth (JSD)	Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Mar '21	400	468		3,201	3,168	
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Percentage of Youth Successfully Completing Diversion Programs	Mar '21	80%	80%		78%	80%	
Financial	Meet Budget Targets (Juvenile Services)	Expen: Total (Juvenile Services)	'21 FQ2	\$2,875K	\$4,175K		\$5,694K	\$8,350K	
		Revenue: Total (Juvenile Services)	'21 FQ2	\$297K	\$4,175K		\$977K	\$8,350K	
		Positions: Full-Time Filled (JSD)	'21 FQ2	90	99		n/a	n/a	
	Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)	Quarterly Meeting Conducted (Y/N)	'21 FQ2	Yes	Yes		Yes	Yes	
		Monthly Managers Meeting	Mar '21	Yes	Yes		Yes	Yes	
	Explore, identify and ensure compliance with grants (FIN)	Implement Grant Corrective Action Plans within Specified Timeline.	Mar '21	100%	100%		100%	100%	
		Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Mar '21	100%	100%		100%	100%	
Internal	Decrease the	Percentage of Detainable Youth	Mar	90%	75%		81%	75%	

	Processing Time for Detainable and Non-Detainable Youth (JSD)	Released Within Six (6) Hours	'21						
		Percentage of Non-Detainable Youth Released Within Six (6) Hours	Mar '21	64%	65%		62%	65%	
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Mar '21	100.0%	100.0%		100.0%	100.0%	
	Provide a Safe and Secure Environment (JSD)	Zero Incidents Resulting in Liability (%)	'21 FQ2	100%	100%		100%	100%	
		Percentage of Safety Inspection Reports completed by deadline	Mar '21	100%	100%		100%	100%	
		Review/Update accuracy of computer access credentials	Mar '21	Yes	Yes		n/a	n/a	
		Accuracy of Access Control Cards	Mar '21	Yes	Yes		n/a	n/a	
	Administration and Public Information (JSD)	Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'21 FQ2	100%	95%		100%	95%	
		Monthly Community Based Organization (CBO) Meetings	Mar '21	Yes	Yes		Yes	Yes	
	Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Mar '21	6%	9%		7%	9%	
		Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Mar '21	204	347		1,641	1,912	
Learning and Growth	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Direct Care Staff Training	Mar '21	95%	100%		99%	100%	
		Pre-Service Training	Mar '21	100%	100%		100%	100%	
		Supervisory Staff Training	Mar '21	97%	100%		100%	100%	

[Edit Scorecard](#)**Initiatives for Objectives**

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Develop Telehealth Services	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)	Enhance Trauma Informed Protocols	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Develop Telehealth Services	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Business Plan Priority Initiative: Enhance Trauma Informed Protocols, including the Identification of Human Trafficking Victims	3/1/2021	Complete						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Enhance Trauma Informed Protocols	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Develop Telehealth Services	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Number of Intervention, Prevention and Outreach Services	Increase collaboration with County Departments to enhance Countywide service delivery	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)