**As Of** <= 03/31/2021

## Department of Transportation and Public Works

**Owner:** Feil, Steve (DTPW); Guyamier, Frank; Parjus, Alberto **Department:** TPW

| Perspective Name | Objective Name | Measure Name | As Of | Actual | Business Plan Goal | | Actual FYTD | FYTD Goal | |
|---|---|---|---|---|---|---|---|---|---|
| Customer | TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (MDT-PW) | Percentage of Traffic Signals Online to the ATMS | Mar '21 | 99.4% | 95.0% | ▲ | 99.1% | 95.0% | ▲ |
| | | Traffic Signals Service Requests Completion (Signal Maintenance) | Mar '21 | 100.0% | 100.0% | ▲ | 100.0% | 100.0% | ▲ |
| | | Percentage occupancy P&R 344th | Mar '21 | 52% | 40% | ▲ | 49% | 40% | ▲ |
| | TM1-2 Expand & improve bikeway, greenway and sidewalk system (PW) | Miles of Sidewalks Added/Rehabilitated | '21 FQ2 | 3.50Miles | 2.50Miles | ▲ | 13.35Miles | 7.50Miles | ▲ |
| | TM1-3 Provide reliable, accessible and affordable transit service (MDT-PW) | On-Time Performance (STS) | Mar '21 | 86.00% | 85.00% | ▲ | 88.09% | 85.00% | ▲ |
| | | Ontime Performance/Schedule Adherence - Weekday-Bus (Overall System) | Mar '21 | 74.87% | 78.00% | ▼ | 76.71% | 78.00% | ▼ |
| | | % of Targeted Sidewalk Sites to Bus Stops Retroffited for ADA Access (Cumulative) | '21 FQ2 | 80% | n/a | | 79% | n/a | |
| | | On-time Performance (Metrorail) | Mar '21 | 85.00% | 95.00% | ▼ | 84.65% | 95.00% | ▼ |
| | TM1-4 Expand public transportation (MDT) | Total monthly Boardings (Bus) | Mar '21 | 3,660,639 | n/a | | 33,893,730 | n/a | |
| | | Total number of revenue miles (Bus) | Mar '21 | 1,914,851 | 2,398,773 | ▼ | 15,998,695 | 21,588,953 | ▼ |
| | | Total number of revenue miles (Rail) | Mar '21 | 461,661 | 734,451 | ▼ | 3,600,351 | 5,875,605 | ▼ |
| | | Total number of revenue miles (Mover) | Mar '21 | 77,379 | 96,000 | ▼ | 642,496 | 768,000 | ▼ |
| | | Total monthly boardings (Rail) | Mar '21 | 917,097 | n/a | | 9,390,434 | n/a | |
| | | Total monthly boardings (Mover) | Mar '21 | 302,502 | n/a | | 3,487,207 | n/a | |
| | | Total monthly boardings (STS) | Mar '21 | 112,930 | n/a | | 1,164,264 | n/a | |
| | TM1-5 Facilitate connectivity between transportation systems and providers (MDT) | Number of vehicles parked at Metrorail Stations | Mar '21 | 0 | 117,000 | ▼ | 8,904 | 1,287,000 | ▼ |
| | | Total Monthly Activity (Metrorail - Airport) | Mar '21 | 43,200 | 83,333 | ▼ | 412,600 | 916,663 | ▼ |
| | TM2-3 Ensure the | Fleet Preventable Accident | Mar | 1.57 | 1.50 | ▼ | 1.58 | 1.50 | ▼ |

| | Objective | Measure | Period | Actual | Target | | YTD Actual | YTD Target | |
|---|---|---|---|---|---|---|---|---|---|
| | safe operation of public transit (MDT) | Rate per 100000 miles (Bus) | '21 | | | | | | |
| | PS3-3 Ensure security at airports, seaport and on public transit (MDT) | Security Post Inspections | Mar '21 | 1,480 | 950 | 🔼 | 11,259 | 8,550 | 🔼 |
| | | NTD Reportable Part I Crimes (Serious) | Mar '21 | 2 | 10 | 🔼 | 2 | 10 | 🔼 |
| | | Number of Incidents at MDT Parking Facilities | Mar '21 | 0 | 12 | 🔼 | 0 | 108 | 🔼 |
| | | NTD Reportable Part II Crimes (Petty) | Mar '21 | 0 | 5 | 🔼 | 7 | 50 | 🔼 |
| | | Number of uniformed and/or plain-clothed; police details completed for the month. | Mar '21 | 120 | 50 | 🔼 | 1,160 | 450 | 🔼 |
| | GG1-1 Provide easy access to transportation information (PW) | Total Number of Traffic Control & Street Name Signs Installed, Repaired and or Replaced | Mar '21 | 1,386Signs | 2,700Signs | 🔽 | 20,599Signs | 29,700Signs | 🔽 |
| | GG1-2 Develop a customer-oriented organization (MDT) | All complaints per 100K boardings for Rail | Mar '21 | 1.96 | 1.50 | 🔽 | 1.73 | 1.50 | 🔽 |
| | | All complaints per 100K boardings for Mover | Mar '21 | 0.99 | 0.50 | 🔽 | 0.82 | 0.50 | 🔽 |
| | TM3-2 Provide well maintained, attractive and modern transportation facilities and vehicles (MDT) | Mean Distance Between Failures (Bus): KPI | Mar '21 | 6,951 | 4,000 | 🔼 | 6,300 | 4,000 | 🔼 |
| | | Preventive Maintenance Adherence (Bus) | Mar '21 | 100.0% | 90.0% | 🔼 | 99.4% | 90.0% | 🔼 |
| | | Mean Distance Between Service Disruption (Rail): KPI | Mar '21 | 30,777 | 39,000 | 🔽 | 25,709 | 39,000 | 🔽 |
| | | Preventive Maintenance Adherence (Rail) | Mar '21 | 95.0% | 90.0% | 🔼 | 93.8% | 90.0% | 🔼 |
| | | Preventive Maintenance Adherence (Mover) | Mar '21 | 97.4% | 90.0% | 🔼 | 97.9% | 90.0% | 🔼 |
| | | Mean Distance Between Failures (Mover) | Mar '21 | 5,159 | 6,000 | 🔽 | 9,251 | 6,000 | 🔼 |
| | | Escalator Availability (Metrorail & Metromover) | Mar '21 | 97.4% | 95.0% | 🔼 | 97.5% | 95.0% | 🔼 |
| | | Elevator Availability (Metrorail & Metromover) | Mar '21 | 98.6% | 96.0% | 🔼 | 98.3% | 96.0% | 🔼 |
| | | Bus Stop Inspections | Mar '21 | 468 | 350 | 🔼 | 488 | 350 | 🔼 |
| | ED2-1 Encourage creation of new small businesses (TPW) | Number of Active For-Hire licenses in MDC (Transportation related) | Mar '21 | 10,387 | n/a | | 10,784 | n/a | |
| **Financial** | **Meet Budget Targets (DTPW)** | Expen: Total (DTPW) | '21 FQ2 | $85,947K | $137,969K | 🔼 | $230,638K | $275,938K | 🔼 |
| | | Positions: Full-time Filled (DTPW) | '21 FQ2 | 3,209 | 3,853 | 🔽 | n/a | n/a | |
| | | Revenue: Total (DTPW) | '21 FQ2 | $26,004K | $137,969K | 🔽 | $170,397K | $413,907K | 🔽 |
| **Internal** | **NI2-2 Provide well maintained drainage to minimize flooding (PW)** | Citizen Requested Drain Cleaning Response | Mar '21 | 100.0% | 100.0% | 🔼 | 108.2% | 100.0% | 🔼 |
| | | Proactive Arterial & Local Road Storm Drains Maintenance | Mar '21 | 127Drains | 1,800Drains | 🔽 | 2,133Drains | 16,200Drains | 🔽 |

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| | **NI1-1 Promote mixed-use, multi-modal, well designed, and sustainable communities (PW)** | Number of Roadway Miles Swept | Mar '21 | 719miles | 825miles | ⬇ | 6,008miles | 7,425miles | ⬇ |
| | | Pothole Repairs Response | Mar '21 | 178.7% | 100.0% | ⬆ | 122.3% | 100.0% | ⬆ |
| | | Percentage of Locations with Damaged Vehicle Detection Loops Replaced by In-House Crews w/in 30 Days | Mar '21 | 24% | 90% | ⬇ | 51% | 90% | ⬇ |
| | | Percentage of Roadway Drop-Offs Maintenance Response | Mar '21 | 97% | 100% | ⬇ | 84% | 100% | ⬇ |
| **Learning and Growth** | **GG2-2 Promote employee development and leadership (MDT)** | Number of Commendations for Bus Operators, monthly | Mar '21 | 40 | 50 | ⬇ | 349 | 550 | ⬇ |

Edit Scorecard