

As Of <= 06/30/2021

Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner:
Gonzalez-Bruzzo, Mary (Elections);
Ponce, Jose J. (Elections);
Santana, Mario (Elections);
White, Christina (Elections)
Department:
Elections

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Jun '21	4	0		12	0	
	Respond to all communications from customers in a timely manner	Election - Average Call Wait Time With Election Central	Jun '21	:0 seconds	:60 seconds		:4 seconds	:60 seconds	
		Number of media requests fulfilled	Jun '21	9	1		1,100	12	
		Number of public records requests completed	Jun '21	54	1		918	12	
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with Elections Department overall	Jun '21	95%	95%		99%	95%	
	Provide Early Voting at convenient locations	Percentage of voters who voted early - all elections	Jun '21	n/a	n/a		43.46%	20.00%	
	Promote Vote-By-Mail voting	Percentage of voters utilizing Vote-By-Mail - All Elections	Jun '21	52.26%	35.00%		44.78%	30.00%	
	Secure the most convenient facilities to serve as polling places	Number of days to confirm Polling Locations	Jun '21	0days	60days		5days	60days	
	Ensure poll workers are qualified and properly trained	Number of Poll Workers trained	Jun '21	0	0		2,174	1,926	
		Timely Coding of Ballots - Municipal Elections	Jun '21	1Days	3Days		1Days	3Days	
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Countywide and Special Election	'21 FQ3	0Days	5Days		0Days	5Days	
		Number of election results completed before midnight	Jun '21	100	100		894	1,200	
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'21 FQ3	n/a	15,000 Petitions		20 Petitions	45,000 Petitions	
		Average number of petitions processed within target	Jun '21	n/a	45		266	390	
Financial	Meet Budget Targets (Elections)	Expen: Total (Elections)	'21 FQ3	\$3,613K	\$8,113K		\$27,504K	\$24,340K	

		Revenue: Total (Elections)	'21 FQ3	\$2,488K	\$8,113K		\$4,982K	\$24,339K	
		Positions: Full-Time Filled (Elections)	'21 FQ3	100	106		100	106	
Internal	Promote Elections employees development and leadership	Number of employees who attended training	Jun '21	89	2		217	24	

Edit Scorecard