

As Of &lt;= 06/30/2021

**Fire Rescue**

Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 154 rescue, suppression, battalion and specialty units strategically located in 71 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 59 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

**Owner:**  
Cominsky,  
Alan  
(MDFR);  
Holmes,  
Arthur  
(MDFR);  
Piedrahita  
Jr., Arnold  
(MDFR);  
Reyes, Maria  
L. (MDFR)  
**Department:**  
Fire Rescue

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Enhance Service Delivery [Fire Rescue]	Number of New Services and/or Stations to Meet Identified Needs	'21 FQ3	0	1	🔴	1	3	🔴
		Number of Fireboat Missions	Jun '21	23	25	🟢	328	275	🔴
		Air Rescue Availability for Transport	Jun '21	100%	98%	🟡	100%	98%	🟡
	Reduce Fire Rescue Response (Wait) Time to Medical Incidents	Total Average MDFR Life-Threatening Response (Wait) Time	Jun '21	7.59minutes	9.00minutes	🟢	7.54minutes	9.00minutes	🟢
		Total Response (Wait) Time to 90% of Life Threatening Calls inside UDB (MSU)	Jun '21	11.28minutes	8.00minutes	🔴	11.15minutes	8.00minutes	🔴
		Total Response (Wait) Time to 90% of Non-Life Threatening Calls inside UDB (MSU)	Jun '21	12.24minutes	10.00minutes	🔴	12.23minutes	10.00minutes	🔴
	Reduce Fire Rescue Response (Wait) Time to Fire Incidents	Total Average MDFR Structure Fire Response (Wait) Time	Jun '21	6.41minutes	7.30minutes	🟢	6.42minutes	7.30minutes	🟢
		Total Response (Wait) Time to 90% of Structure Fire Calls inside UDB (MSU)	Jun '21	9.27minutes	7.00minutes	🔴	8.88minutes	7.00minutes	🟡
	Reduce Fire Rescue Dispatch Time	Fire Rescue Average Dispatch Time	Jun '21	28seconds	31seconds	🟢	28seconds	31seconds	🟢
		Average Fire Rescue Dispatch Time for Life-Threatening Calls	Jun '21	26seconds	45seconds	🟡	27seconds	45seconds	🟡
		Average Fire Rescue Dispatch Time for Structure Fire Calls	Jun '21	80seconds	80seconds	🟢	78seconds	80seconds	🟢
		911 Call processing time (in seconds)	Jun '21	99.0secs	90.0secs	🔴	99.2secs	90.0secs	🔴
	Call Volume [Fire Rescue]	Number of Medical Calls Transported by MDFR Rescue Units	Jun '21	6,294	5,750	🟢	72,126	63,250	🟢
		Total Number of HazMat Incidents	Jun '21	24	25	🟢	238	275	🟢
		Number of Non-Life-Threatening Incidents	Jun '21	6,334	4,583	🔴	65,262	50,413	🔴

		MDFR Responded To							
		Number of Miscellaneous Incidents MDFR Responded To	Jun '21	4,702	3,334		50,093	36,674	
		Number of Structure and Other Fire Incidents MDFR Responded To	Jun '21	2,008	2,084		23,881	22,916	
		Total Call Volume	Jun '21	21,300	21,668		240,225	238,332	
		Number of Life-Threatening Incidents MDFR Responded To	Jun '21	8,256	11,166		100,989	122,834	
Financial	Meet Budget Targets [Fire Rescue]	Expen: Total (Fire Rescue)	'21 FQ3	\$171,308K	\$146,329K		\$558,439K	\$438,987K	
		Revenue: Total (Fire Rescue)	'21 FQ3	\$74,831K	\$146,329K		\$518,195K	\$438,987K	
	Total Accounts Receivable [Fire Rescue]	Percentage of Invoices Processed and Paid Within 30 Days	Mar '21	56%	40%		79%	40%	
		Percentage of Invoices Processed and Paid within 45 Days	Mar '21	87%	85%		93%	85%	
		Dollars Collected (Accounts Receivables)	Jun '21	\$3,168,570	\$1,000,000		\$12,733,872	\$9,000,000	
Internal	Units in Service [Fire Rescue]	Number of Frontline Suppression Units	'21 FQ3	60	60		60	60	
		Number of Frontline Rescue Units	'21 FQ3	59	59		59	59	
		Number of Specialty Units	'21 FQ3	21	21		21	21	
	Department Position Count [Fire Rescue]	Positions: Full-Time Filled (MDFR)	'21 FQ3	2,712	2,725		2,712	2,725	
		Number of Sworn Personnel Separating from MDFR	Jun '21	8	6		52	66	
	Reduce Property Loss and Destruction [Fire Rescue]	Fire Plan Review Process Timeliness	Jun '21	99.73%	100.00%		98.56%	100.00%	
		Structure Fire False Alarms	Jun '21	1,193	1,175		13,384	12,925	
		Certificate of Occupancy Inspections Completed	Jun '21	1,454	1,500		14,481	16,500	
		Average Number of CO Inspections per Inspector	Jun '21	126.00	125.00		1,394.00	1,375.00	
		Fire Plans Reviewed	Jun '21	1,848	1,500		18,317	16,500	
		Life Safety Inspections Completed (Reflects Monthly)	Jun '21	6,949	5,334		68,620	58,666	
Learning and Growth	Enhance Quality of Patient Care [Fire Rescue]	Total Training Hours per ISO Recommendations	Jun '21	25,209	35,614		323,403	391,754	

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### Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Ensure Sufficient Facilities and Resources to Reduce Response Time [Fire Rescue]	Construction of New Permanent Sweetwater Fire Rescue Station 29	6/18/2021	Complete						Cabrera, Celia "Maggy" (MDFR); Diehs, Jose (MDFR); Fernandez, Fernando (MDFR); Rodriguez, Diosbani (MDFR)
Enhance Service Delivery [Fire Rescue]	Place two new rescue units and one new suppression unit in service (FY2022)	2/24/2021	In Progress						Eason, Alice (MDFR); Fabal, Ileana (MDFR); Jadallah, Raied (MDFR); Mira Jr, George (MDFR)
	Complete MDFR's third accreditation cycle and achieve MDFR's reaccreditation	10/27/2020	Complete						Lugonja, Jenna (MDFR); Reyes, Maria L. (MDFR); Vidal, Denise (MDFR)
	Place one new rescue unit in service (FY2021)	10/9/2020	Complete						Benitez, Mark (MDFR); Fabal, Ileana (MDFR); Jadallah, Raied (MDFR)
Lead Community Sustainability Efforts [Fire Rescue]	Complete the Honeywell audit and ensure the energy package is approved by the BCC to include new generators and the solar projects	2/23/2021	In Progress						Mendelsberg, Scott (MDFR)
Enhance Disaster Preparedness and Community Response [Fire Rescue]	Design state-of-the art Public Safety facility to relocate Office of Emergency Management and Emergency Operations Center (EOC) to a Category 5 Facility	2/23/2021	In Progress						Cyrille, Charles (MDFR); Rollason, Frank (MDFR); Serrano, Nixsa (MDFR)
	Implement a new patient tracking application that is accessible to all hospitals and the Miami-Dade Office of Emergency Management (OEM)	2/24/2021	In Progress						Cyrille, Charles (MDFR); Serrano, Nixsa (MDFR)
	Develop a local working group to provide greater input into Operation Vigilant Sentry Plan (federal mass migration response plan)	2/23/2021	In Progress						Cyrille, Charles (MDFR); Gonzalez, Mirtha (MDFR); Rollason, Frank (MDFR); Serrano, Nixsa (MDFR)
Reduce Total Response Times [Fire Rescue]	Implementation of Radio Interagency Interoperability Project (P25)	1/20/2021	In Progress						Hall, Shanti (MDFR); Jacobs, Lisa (MDFR); Lafarga, Jessica (MDFR); Rolon, Reinaldo (MDFR); Xiques, Cecilia (MDFR)
	Computer Aided Dispatch	2/23/2021	In						Hall, Shanti

	(CAD) Procurement		Progress						(MDFR); Jacobs, Lisa (MDFR); Lafarga, Jessica (MDFR); Rolon, Reinaldo (MDFR); Xiques, Cecilia (MDFR)
Maximize Departmental Efficiency [Fire Rescue]	Purchase, certify and install an Extreme Portable Building as a temporary station.	2/24/2021	In Progress						Betancourt, Marianela (MDFR); Mendelsberg, Scott (MDFR); Paez, Jose III (MDFR)
	Implement EJ Ward Fuel Management System	2/23/2021	In Progress						Miller-Johnson, Caron
Reduce Preventable Death, Injury, and Property Loss [Fire Rescue]	Collaborate w/ MDPD and other municipal law enforcement agencies to develop, equip, and train first responders in the unified response and management of active shooter and other hostile events.	4/8/2021	In Progress						Cardeso, Danny (MDFR); Eason, Alice (MDFR); Fabal, Ileana (MDFR); Jadallah, Raied (MDFR)
Ensure Continuity of Operations [Fire Rescue]	Replace 17 Damaged Lifeguard Towers at Haulover Beach & Repair 13 Towers at Crandon Park Beach	6/29/2021	Complete						Betancourt, Marianela (MDFR); Contreras, Charlene (MDFR); Krumenacker, John (MDFR); Paez, Jose III (MDFR); Robelo, Telva (MDFR)
	Take delivery of four (4) New Air Rescue Helicopters	6/29/2021	Complete						Contreras, Charlene (MDFR); Hernandez, Antonio; Krumenacker, John (MDFR); Robelo, Telva (MDFR); Suarez, Jeffrey (MDFR)
	Hire a minimum of three Firefighter recruitment classes (one certified and one non-certified) to provide personnel for Rescue 71 and attrition due to retirement	2/23/2021	In Progress						Gomez, Angela (MDFR); Jose, Maria (MDFR); Morgado, Nicolas (MDFR)
	Procure a 36' Rapid Response Vessel (RRV), which will be used for Search and Rescue (SAR) operations and other large- scale Maritime events	6/29/2021	Complete						Contreras, Charlene (MDFR); Krumenacker, John (MDFR); Robelo, Telva (MDFR)