

As Of <= 06/30/2021

Juvenile Services Department

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Owner:
Bess,
Latawun
(JAC);
Burgos,
Cathy (JAC);
Molina,
Cristina M.
(JAC)
Department:
Juvenile
Services

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Number of Juvenile Arrests Processed at the Juvenile Services Department	Jun '21	133	62	▼	1,177	1,305	▲
		Number of Youth Released to Secure Detention	Jun '21	80	31	▼	697	639	▼
	Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Jun '21	88%	90%	■	92%	90%	▲
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Percentage of Youth Successfully Completing Diversion Programs	Jun '21	72%	80%	▼	78%	80%	▼
Financial	Meet Budget Targets (Juvenile Services)	Expen: Total (Juvenile Services)	'21 FQ3	\$3,984K	\$4,175K	▲	\$9,678K	\$12,525K	▲
		Revenue: Total (Juvenile Services)	'21 FQ3	\$546K	\$4,175K	▼	\$1,523K	\$12,525K	▼
		Positions: Full-Time Filled (JSD)	'21 FQ3	88	99	▼	n/a	n/a	
	Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)	Monthly Managers Meeting	Jun '21	Yes	Yes	▲	Yes	Yes	▲
	Explore, identify and ensure compliance with grants (FIN)	Implement Grant Corrective Action Plans within Specified Timeline.	Jun '21	100%	100%	▲	100%	100%	▲
		Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Jun '21	100%	100%	▲	100%	100%	▲
Internal	Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)	Percentage of Detainable Youth Released Within Six (6) Hours	Jun '21	74%	75%	■	79%	75%	▲
		Percentage of Non-Detainable Youth Released Within Six (6) Hours	Jun '21	43%	65%	▼	59%	65%	■
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Jun '21	100.0%	100.0%	▲	100.0%	100.0%	▲
	Provide a Safe and	Percentage of Safety Inspection	Jun	100%	100%	▲	100%	100%	▲

	Secure Environment (JSD)	Reports completed by deadline	'21						
		Review/Update accuracy of computer access credentials	Jun '21	Yes	n/a		Yes	Yes	
		Accuracy of Access Control Cards	Jun '21	Yes	n/a		Yes	Yes	
	Administration and Public Information (JSD)	Monthly Community Based Organization (CBO) Meetings	Jun '21	Yes	Yes		Yes	Yes	
Learning and Growth	Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Jun '21	13%	9%		7%	9%	
	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Direct Care Staff Training	Jun '21	100%	100%		100%	100%	
		Pre-Service Training	Jun '21	100%	100%		100%	100%	
		Supervisory Staff Training	Jun '21	100%	100%		100%	100%	

[Edit Scorecard](#)**Initiatives for Objectives**

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Develop Telehealth Services	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)	Enhance Trauma Informed Protocols	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Develop Telehealth Services	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Business Plan Priority Initiative: Enhance Trauma Informed Protocols, including the Identification of Human Trafficking Victims	3/1/2021	Complete						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Enhance Trauma Informed Protocols	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Develop Telehealth Services	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Number of Intervention, Prevention and Outreach Services	Increase collaboration with County Departments to enhance Countywide service delivery	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)

