

As Of &lt;= 06/30/2021

**Office of Management and Budget (OMB)**

The mission of the Office of Management and Budget (OMB) is to partner with Miami-Dade County Departments to provide excellent services to the community through optimal resource allocation, results-oriented planning and process improvement, maximizing grant and alternative funding opportunities, and monitoring the use of County, state, federal and/or private funds to ensure effective service delivery and compliance with funding requirements.

**Owner:**  
Clodfelter,  
David (OMB)  
**Department:**  
OMB

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Provide Excellent Customer Service (OMB)	Percentage of Payments Processed within 21-Days - Ryan White	Feb '21	100.0%	85.0%	▲	n/a	n/a	
		County Quarterly Budget Report issued to the Board within 45 days after quarter-end	'20 FQ2	Yes	Yes	▲	n/a	n/a	
		Percentage of Payments Processed within 21-Days - CBOs	Jun '21	n/a	85.0%		98.3%	85.0%	▲
	Actively pursue grant and sponsorship funding opportunities (OMB)	Grants, Sponsorship & Marketing Funding Received (in \$ millions) – Annual	2020 FY	\$124.3M	\$65.0M	▲	\$124.3M	\$65.0M	▲
	Monitor County Bond Programs (OMB)	Conduct at least 4 GOB Citizens Advisory Committee (CAC) meetings per fiscal year	'20 FQ4	1	1	▲	4	3	▲
		Value of BBC-GOB funds expended (in millions)	Dec '20	\$6.3M	n/a		\$15.6M	n/a	
		Number of Days to Process BBC-GOB Reimbursement Requests	'21 FQ1	5.43 days	10.00 days	▲	n/a	n/a	
		Percentage of BBC-GOB program completion	'21 FQ1	69.8%	75.4%	▼	n/a	n/a	
	Prepare budget that supports the County's mission (OMB)	GFOA Budget Scores	2019 FY	3.3	3.3	▲	3.3	3.3	▲
	Promote development in distressed areas by monitoring CRAs (OMB)	Percentage point increase in all CRAs taxable value compared to the County tax roll: KPI	2020 FY	19.4 % points	8.5 % points	▲	19.4 % points	8.5 % points	▲
	Lead/Conduct Performance Analysis Projects (OMB)	Performance Analysis Projects Completed	2020 FY	9	9	▲	9	9	▲
	Ensure Effective County Management through Strategic and Business Planning, Execution and Reporting (OMB)	Active Performance Management System Users (90 Day)	Jun '21	403	350	▲	422	350	▲
		Strategic Plan Objectives with Aligned Scorecard Objects	'21 FQ3	100.00%	100.00%	▲	100.00%	100.00%	▲
	Promote the Use of Lean Six Sigma (LSS) Techniques (OMB)	Employees Trained in LSS Yellow Belt Methodology (via OMB program)	'21 FQ3	1,359	1,325	▲	1,359	1,325	▲
		% of County Workforce with Lean Six Sigma Certification	'21 FQ3	3.862%	3.750%	▲	3.862%	3.750%	▲
		Number of County Employees Obtaining Lean Certificate	'21 FH1	1	5	▼	1	5	▼
		Orange and Blue Belt Training	'21	4.88	4.75	▲	4.82	4.75	▲

		Overall Satisfaction Rate	FQ3						
		Number of County employees completing advanced Lean Six Sigma training programs	2020 FY	13	30		13	30	
		Number of attendees in an Orange or Blue module class	'21 FQ3	74	75		301	225	
		Employees Trained in LSS Green Belt Methodology (via OMB program)	'21 FQ3	152	150		152	150	
		Yellow Belt Training Overall Satisfaction Rate	'21 FQ3	5.00	4.75		4.86	4.75	
		% of Active County Executives Managers and Supervisors with Lean Six Sigma Certification	'21 FQ3	11.1%	11.0%		11.1%	11.0%	
Financial	Meet Budget Targets (OMB)	Expen: Total (OMB)	'21 FQ3	\$9,317K	\$10,851K		\$18,847K	\$32,553K	
		Revenue: Total (OMB)	'21 FQ3	\$3,383K	\$10,851K		\$19,437K	\$32,553K	
		Positions: Full-time Filled (OMB)	'21 FQ3	80	88		n/a	n/a	
	Maintain Healthy Reserves (OMB)	Contingency Reserve as % of operating budget (excluding operating reserves)	2020 FY	2.58%	5.00%		2.58%	5.00%	
		% of GF budget Adjusted to Exclude Operating Reserve from Total Budget	2020 FY	4.46%	5.00%		4.46%	5.00%	
		Price of government (General Fund budget per capita (\$) adjusted for inflation)	2019 FY	543	n/a		543	n/a	
		Carryover as a share of General Fund Budget	2020 FY	4.3%	3.7%		4.3%	3.7%	
Internal	Maintain Compliance (OMB)	Percentage Rate of Part A Formula Grant Expenditures - Ryan White	2020 FY	95%	95%		95%	95%	
		Comprehensive Site Visits - Ryan White	'21 FQ2	4	0		4	0	
		Number of Site Visits - CBOs	'21 FQ3	83	0		123	0	
Learning and Growth	Ensure performance evaluations are completed timely (OMB)	% of Performance Appraisals Completed Within 2 Weeks of Employee Status Date (OMB)	'21 FQ1	75.0%	80.0%		75.0%	80.0%	

[Edit Scorecard](#)

## Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Lead/Conduct Performance Analysis Projects (OMB)	Six Sigma: CAHSD Domestic Violence Assistance (Wave 8)	5/31/2021	Complete						Bolt, GiGi (OMB); Morales, Mayra E. (OMB)
	ISD: Alternative Fuel Fleet Benchmarking	2/11/2021	Complete						Horton-Tavera, Amy (OMB); Maxwell, Carlos M. (OMB)
	Finance: Support Code	8/21/2020	Complete						Horton-

	Enforcement Transition to Finance							Tavera, Amy (OMB)
	ITD: Review Departmental Human Resources Processes	9/24/2020	In Progress					Morales, Mayra E. (OMB)
	Countywide: Support ERP implementation	1/31/2020	In Progress					Horton-Tavera, Amy (OMB); Maxwell, Carlos M. (OMB); Morales, Mayra E. (OMB)
	Countywide: Clerk of Courts parking violation and citation fines	1/30/2020	In Progress					Horton-Tavera, Amy (OMB); Maxwell, Carlos M. (OMB)
	PWD: Review Public Works Organizational Structures	2/11/2021	In Progress					Horton-Tavera, Amy (OMB); Maxwell, Carlos M. (OMB)
	Countywide: Support Capital Construction Expedite Team	2/11/2021	In Progress					Maxwell, Carlos M. (OMB)
	Six Sigma: ISD Fleet Preventive Maintenance (Wave 8)	5/31/2021	Complete					Bolt, GiGi (OMB); Morales, Mayra E. (OMB)
	Six Sigma: Heavy Fleet Repair Analysis (Black Belt Wave 2)	3/15/2021	In Progress					Bolt, GiGi (OMB); Ferreira, Roy (OMB); Maxwell, Carlos M. (OMB)
Process Annexation Applications	Process Davis Ponce Annexation Application	4/30/2016	In Progress					Fernandez, Jorge (OMB)
	Process Florida City "D" Annexation Application	4/30/2016	On Hold					Fernandez, Jorge (OMB)
	Process North Miami Beach Annexation Application	12/31/2008	On Hold					Fernandez, Jorge (OMB)
	Opa-Locka	4/30/2016	In Progress					Fernandez, Jorge (OMB)
	Miami Shores	4/30/2016	In Progress					Fernandez, Jorge (OMB)
	Florida City H	4/30/2016	In Progress					Fernandez, Jorge (OMB)
	North Miami NE 149 Street	4/30/2016	In Progress					Fernandez, Jorge (OMB)
	Biscayne Park	4/30/2016	In Progress					Fernandez, Jorge (OMB)
	North Miami - Biscayne Corridor	4/30/2016	In Progress					Fernandez, Jorge (OMB)
	North Miami Gratigny/Dixie	4/30/2016	In Progress					Fernandez, Jorge (OMB)

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