

As Of &lt;= 10/01/2021

## Animal Services

**Owner:**  
Mejia, Lorna  
(ASD)  
**Department:**  
Animal  
Services

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Increase voluntary compliance (ASD)	Increase # of dogs licensed in Miami-Dade County	'21 FQ4		55,074	50,000	221,844	210,000	
		# of Rabies vaccines administered by ASD Clinic (Pets)	'21 FQ4		6,784	1,500	26,744	6,000	
		Increase # of Saved Animals (Live Release)	Sep '21		2,255	2,000	26,764	21,600	
		Rescue	Sep '21		148	150	1,827	2,022	
		Returned to Owner	Sep '21		153	60	1,609	720	
		Shelter Intake	Sep '21		2,677	2,700	29,581	32,400	
		Volunteer Hours	Sep '21		1,091Hours	900Hours	6,836Hours	8,499Hours	
		Fostered Pets With Positive Outcome	Sep '21		142	120	1,277	1,440	
		Microchips Administered by ASD	'21 FQ4		58	500	3,171	2,000	
		Save Rate Monthly	Sep '21		91%	90%	93%	90%	
		Save Rate Calendar Year	2020		92	90			
		Spay/Neuter surgeries conducted by ASD TOTAL	Sep '21		2,269	1,000	28,319	12,000	
		Trap and Release	Sep '21		1,135	900	13,588	8,700	
		Transport	Sep '21		9	1	93	189	
		Adoptions	Sep '21		801	850	9,579	8,700	
	Maximize Animal Health and Welfare to Increase # of Saved Animals	Average Length of Stay - Puppies	'21 FQ4		3	3	10	12	
		Average Length of Stay - Cats	'21 FQ4		11	15	44	60	
		Average Length of Stay - Dog	'21 FQ4		12	7	35	28	
		Average Length of Stay - Kittens	'21 FQ4		7	10	28	40	
Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'21 FQ4		\$6,981	\$7,247	\$27,961	\$29,525	
		Revenue: Total (Animal Services)	'21 FQ4		\$19,500K	\$7,427K	\$27,835K	\$29,705K	
		Positions: Full-Time Filled	'21		246	260	246	260	

Internal	Number of Investigations Responded to. (ASD)	(ASD)	FQ4						
		Number cruelty investigations responded to	Sep '21		342	250	3,327	3,000	
		Number pit bull investigations responded to	Sep '21		12	10	89	120	
		Number dangerous dog investigations responded to	Sep '21		41	30	46	30	
		Number of Breeder/Pet Store investigations	Sep '21		115	20	448	240	
		Number of Investigations Responded to	Sep '21		502	400	4,436	4,800	
		Number of Overdue Investigations Responded to	Sep '21		0	5	0	60	
	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Sep '21		0.00%	0.50%	0.00%	.5	
		Citations	Sep '21		0	100	0	1,200	
	Respond quickly to service calls to promote safe and livable communities (ASD)	Stray Animal Pickup - Average Response Time (ServiceStat)	Sep '21		0.90Days	2.00Days	1.22Days	2.00Days	
		Stray Animal Pickup - Total Closed per Month (ServiceStat)	Sep '21		141	400	1,351	4,800	
		Dead Animal Pickup - Total Monthly Count (ServiceStat)	Sep '21		n/a	400	2,786	4,800	
		Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Sep '21		413	400	4,513	4,800	
		Dead Animal Pickup - Average Response Time (ServiceStat)	Sep '21		1.10Days	1.00Days	1.15Days	1.00Days	
		Injured Animal - Total Monthly Count (ServiceStat)	Sep '21		274	300	3,116	3,600	
		Injured Animal - Total Closed per Month (ServiceStat)	Sep '21		274	300	3,206	3,600	
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Sep '21		91	95	1,614	1,140	
		Animal Bite to Person - Total per Month (ServiceStat)	Sep '21		132	120	1,805	1,440	
		Police Assist - Monthly Total (Service Stat)	Sep '21		194	160	1,912	1,920	
		Animal Bite to Person - Average Response time (Servicestat)	Sep '21		2.7	3.0	2.7	3.0	
		Police Assist - Average Response Time (Service Stat)	Sep '21		0	1	.1	1	
	Green Projects (ASD)	Fuel Consumption (Gallons)	Sep '21		4,179	4,000	48,778	48,000	
		Electricity Usage (kw)	Sep '21		296,621	300,000	3,150,949	3,600,000	

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Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Respond quickly to service calls to promote safe and livable communities (ASD)	Animal Services: Phase 2 - code enforcement review	9/17/2018	Complete						Maxwell, Carlos M. (OMB); Morales, Mayra E. (OMB)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Animal Bite to Person - Average Response time (Servicestat)	Six Sigma: Animal Bite Response (Wave 5)	5/22/2014	Complete						Maxwell, Carlos M. (OMB)