

As Of <= 10/01/2021

Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner:
Ponce, Jose J.
(Elections);
White, Christina
(Elections)
Department:
Elections

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Sep '21		1	0	12	0	
	Respond to all communications from customers in a timely manner	Election - Average Call Wait Time With Election Central	Sep '21		:0 seconds	:60 seconds	:4 seconds	:60 seconds	
		Number of media requests fulfilled	Sep '21		21	1	1,100	12	
		Number of public records requests completed	Sep '21		58	1	918	12	
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with Elections Department overall	Sep '21		n/a	95%	99%	95%	
	Provide Early Voting at convenient locations	Percentage of voters who voted early - all elections	Sep '21		n/a	n/a	43.43%	17.78%	
	Promote Vote-By-Mail voting	Percentage of voters utilizing Vote-By-Mail - All Elections	Sep '21		59.20%	35.00%	44.78%	30.00%	
	Secure the most convenient facilities to serve as polling places	Number of days to confirm Polling Locations	Sep '21		0days	60days	5days	60days	
	Ensure poll workers are qualified and properly trained	Number of Poll Workers trained	Sep '21		987	1,000	3,161	2,926	
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Sep '21		1Days	3Days	1Days	3Days	
		Timely Coding of Ballots - Countywide and Special Election	'21 FQ4		0Days	5Days	0Days	5Days	
	Ensure timely tabulation and availability of election results on Department website	Number of election results completed before midnight	Sep '21		100	100	894	1,200	
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'21 FQ4		8,689 Petitions	15,000 Petitions	8,709 Petitions	60,000 Petitions	
		Average number of petitions processed within target	Sep '21		71	45	337	435	
Financial	Meet Budget Targets (Elections)	Expen: Total (Elections)	'21 FQ4		\$1,806K	\$8,115K	\$29,310K	\$32,455K	
		Revenue: Total (Elections)	'21 FQ4		\$29,286K	\$8,115K	\$34,268K	\$32,454K	
		Positions: Full-Time Filled (Elections)	'21 FQ4		101	106	101	106	
Internal	Promote Elections	Number of employees who	Sep		0	2	217	24	

	employees development and leadership	attended training	'21						
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