

As Of &lt;= 10/01/2021





**Fire Rescue**

Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 155 rescue, suppression, battalion and specialty units strategically located in 71 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 60 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

**Owner:**  
Cominsky,  
Alan  
(MDFR);  
Holmes,  
Arthur  
(MDFR);  
Jadallah,  
Raied  
(MDFR);  
Reyes, Maria  
L. (MDFR)  
**Department:**  
Fire Rescue

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Enhance Service Delivery [Fire Rescue]	Number of New Services and/or Stations to Meet Identified Needs	'21 FQ4		0	1	1	3	
		Number of Fireboat Missions	Sep '21		16	25	344	300	
		Air Rescue Availability for Transport	Jul '21		100%	98%	100%	98%	
	Reduce Fire Rescue Response (Wait) Time to Medical Incidents	Total Average MDFR Life-Threatening Response (Wait) Time	Sep '21		7.41minutes	9.00minutes	7.49minutes	9.00minutes	
		Total Response (Wait) Time to 90% of Life Threatening Calls inside UDB (MSU)	Sep '21		11.14minutes	8.00minutes	11.15minutes	8.00minutes	
		Total Response (Wait) Time to 90% of Non-Life Threatening Calls inside UDB (MSU)	Sep '21		12.23minutes	10.00minutes	12.23minutes	10.00minutes	
	Reduce Fire Rescue Response (Wait) Time to Fire Incidents	Total Average MDFR Structure Fire Response (Wait) Time	Sep '21		6.35minutes	7.30minutes	6.42minutes	7.30minutes	
		Total Response (Wait) Time to 90% of Structure Fire Calls inside UDB (MSU)	Sep '21		8.18minutes	7.00minutes	8.82minutes	7.00minutes	
	Reduce Fire Rescue Dispatch Time	Fire Rescue Average Dispatch Time	Sep '21		28seconds	31seconds	30seconds	31seconds	
		Average Fire Rescue Dispatch Time for Life-Threatening Calls	Sep '21		27seconds	45seconds	29seconds	45seconds	
		Average Fire Rescue Dispatch Time for Structure Fire Calls	Sep '21		73seconds	80seconds	77seconds	80seconds	
		911 Call processing time (in seconds)	Sep '21		101.0secs	90.0secs	99.2secs	90.0secs	

	<b>Call Volume [Fire Rescue]</b>	Total Number of HazMat Incidents	Sep '21		30	25	267	300	
		Number of Non-Life-Threatening Incidents MDRF Responded To	Sep '21		7,092	4,583	77,918	54,996	
		Number of Miscellaneous Incidents MDRF Responded To	Sep '21		1,714	3,334	24,557	40,008	
		Number of Structure and Other Fire Incidents MDRF Responded To	Sep '21		2,135	2,084	26,021	25,000	
		Total Call Volume	Sep '21		22,668	21,668	263,006	260,000	
		Number of Life-Threatening Incidents MDRF Responded To	Sep '21		11,727	11,166	134,510	134,000	
<b>Financial</b>	<b>Meet Budget Targets [Fire Rescue]</b>	Expen: Total (Fire Rescue)	'21 FQ4		\$-69,949K	\$146,329K	\$488,490K	\$585,316K	
		Revenue: Total (Fire Rescue)	'21 FQ4		\$78,665K	\$146,329K	\$596,860K	\$585,316K	
	<b>Accounts Payable/Receivable [Fire Rescue]</b>	Percentage of Invoices Processed and Paid Within 30 Days	Sep '21		51%	40%	63%	40%	
		Percentage of Invoices Processed and Paid within 45 Days	Sep '21		67%	85%	81%	85%	
		Dollars Collected (Accounts Receivables)	Sep '21		\$1,278,104	\$1,000,000	\$17,314,001	\$12,000,000	
<b>Internal</b>	<b>Units in Service [Fire Rescue]</b>	Number of Frontline Suppression Units	'21 FQ4		60	60	60	60	
		Number of Frontline Rescue Units	'21 FQ4		59	59	59	59	
		Number of Specialty Units	'21 FQ4		21	21	21	21	
	<b>Department Position Count [Fire Rescue]</b>	Positions: Full-Time Filled (MDFR)	'21 FQ4		2,711	2,725	n/a	n/a	
		Number of Sworn Personnel Separating from MDRF	Sep '21		6	6	58	72	
	<b>Reduce Property Loss and Destruction [Fire Rescue]</b>	Fire Plan Review Process Timeliness	Sep '21		98.97%	100.00%	98.60%	100.00%	
		Structure Fire False Alarms	Sep '21		1,240	1,175	14,624	14,100	
		Certificate of Occupancy Inspections Completed	Sep '21		1,462	1,500	15,943	18,000	
		Average Number of CO Inspections per Inspector	Sep '21		133.00	125.00	1,527.00	1,500.00	
		Fire Plans Reviewed	Sep		1,949	1,500	20,266	18,000	

			'21						
		Life Safety Inspections Completed (Reflects Monthly)	Sep '21		6,635	5,334	75,255	64,000	
Learning and Growth	Enhance Quality of Patient Care [Fire Rescue]	Total Training Hours per ISO Recommendations	Sep '21		25,561	35,614	348,964	427,368	

Edit Scorecard