

As Of <= 10/01/2021

### Juvenile Services Department

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

**Owner:**  
Bess,  
Latawun (JAC);  
Burgos,  
Cathy (JAC);  
Molina,  
Cristina M. (JAC)  
**Department:**  
Juvenile  
Services

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Number of Juvenile Arrests Processed at the Juvenile Services Department	Sep '21		105	95	1,282	1,400	
		Number of Youth Released to Secure Detention	Sep '21		66	61	763	700	
	Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Total Number of Youth Referred to Diversion and Prevention Programs (Roll-UP)	Sep '21		76	113	1,358	1,400	
		Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Sep '21		81%	90%	91%	90%	
		Number of Intervention, Prevention and Outreach Services	'21 FQ4		166	125	725	500	
	Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)	Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Sep '21		406	267	4,841	4,001	
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Percentage of Youth Successfully Completing Diversion Programs	Sep '21		88%	80%	78%	80%	
Financial	Meet Budget Targets (Juvenile Services)	Expen: Total (Juvenile Services)	'21 FQ4		\$3,869K	\$4,175K	\$13,547K	\$16,700K	
		Revenue: Total (Juvenile Services)	'21 FQ4		\$12,068K	\$4,175K	\$13,591K	\$16,700K	
		Positions: Full-Time Filled (JSD)	'21 FQ4		87	99	n/a	n/a	
	Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)	Quarterly Meeting Conducted (Y/N)	'21 FQ4		Yes	Yes	Yes	Yes	
		Monthly Managers Meeting	Sep '21		Yes	Yes	Yes	Yes	
	Explore, identify and ensure compliance with grants (FIN)	Implement Grant Corrective Action Plans within Specified Timeline.	Sep '21		100%	100%	100%	100%	
Meet 100% of all grantor deadlines on required		Sep '21		100%	100%	100%	100%		

		documentation, forms, surveys, etc.								
Internal	Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)	Percentage of Detainable Youth Released Within Six (6) Hours	Sep '21		85%	75%	80%	75%		
		Percentage of Non-Detainable Youth Released Within Six (6) Hours	Sep '21		71%	65%	60%	65%		
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Sep '21		100.0%	100.0%	100.0%	100.0%		
	Provide a Safe and Secure Environment (JSD)	Zero Incidents Resulting in Liability (%)	'21 FQ4		100%	100%	100%	100%		
		Percentage of Safety Inspection Reports completed by deadline	Sep '21		100%	100%	100%	100%		
		Review/Update accuracy of computer access credentials	Sep '21		Yes	Yes	Yes	Yes		
		Accuracy of Access Control Cards	Sep '21		Yes	n/a	Yes	n/a		
	Administration and Public Information (JSD)	Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'21 FQ4		100%	95%	100%	95%		
		Monthly Community Based Organization (CBO) Meetings	Sep '21		Yes	Yes	Yes	Yes		
	Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Sep '21		7%	9%	7%	9%		
Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)		Sep '21		222	228	2,731	3,199			
Learning and Growth	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Direct Care Staff Training	Sep '21		100%	100%	100%	100%		
		Pre-Service Training	Sep '21		100%	100%	100%	100%		
		Supervisory Staff Training	Sep '21		100%	100%	100%	100%		

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### Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Business Plan Priority: Increase collaboration with County Departments to enhance Countywide service delivery	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)

### Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Number of Intervention, Prevention and Outreach Services	Business Plan Priority: Increase collaboration with County Departments to enhance Countywide service delivery	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina,

