

As Of <= 10/01/2021

Medical Examiner Department

The mission of the Medical Examiner Department is to provide accurate, timely, dignified, compassionate and professional death investigative services for the citizens of Miami-Dade County, together with education, consultation and research for local and national medical, legal, academic and law enforcement communities.

Owner:
Hutchins,
Kenneth
M.D. (ME);
Rivera-
Morales,
Jorge (ME)
Department:
Medical
Examiner

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Maintain all available certifications in order to provide professional service in support of Statutory Mandate (FS Chapter 406)	Percent of Staff Doctors Meeting Case Load (NAME Accreditation) Guidelines	2021 FY	🔴	50%	100%	50%	100%	🔴
		Percent Staff Pathologist Meeting FAME Autopsy Case Load Guidelines	2021 FY	🟢	83%	100%	83%	100%	🟢
		NAME Performance Measure: Percent of all death investigations performed by the department that are certified as to cause and manner of death within 90 days.	Sep '21	🟢	91%	90%	93%	90%	🟢
		NAME Performance Measure: Percent of all death investigations performed by the department that are certified as to cause and manner of death within 60 days.	Sep '21	🟡	85%	90%	88%	90%	🟡
	Provide timely service to meet certification standards and/or support Statutory Mandate (FS Chapter 406)	Autopsy protocol preparation time (calendar days)	Sep '21	🔴	25	14	25	14	🔴
		Department Sortie-Medical Examiner Release Time(hours) (PS2-1)	Sep '21	🟡	30	24	32	24	🟡
		FERT - Average Arrival Response Time (Minutes) PS 2-1	Sep '21	🟢	59	60	59	60	🟢
		Toxicology Case Turnaround Time	Sep '21	🟢	42.2	45.0	43.6	42.5	🟡
		FERT - % of calls where FERT was available to immediately respond monthly PS2-1	Sep '21	🔴	70%	85%	66%	85%	🔴
	Provide accurate service in support of Statutory Mandate (FS Chapter 406)	Number of Medicolegal Scene Calls per Month	Sep '21	🟢	19	7	208	84	🟢
		Scene Investigations by Medical Examiners	2021 FY	🟢	112	144	112	144	🟢
	Maintain contingency space for mass fatality scenario.	Body Count in Refrigerated Storage	Sep '21	🔴	160	70	140	70	🔴
Financial	Meet Budget Targets (Medical Examiner)	Expen: Total (Medical Examiner)	'21 FQ3	🟢	\$3,349K	\$3,686K	\$10,149K	\$11,058K	🟢
		Revenue: Total (Medical Examiner)	'21 FQ4	🟢	\$12,955K	\$3,685K	\$13,912K	\$14,743K	🔴
		Positions: Full-Time Filled (ME)	'21 FQ4	🔴	82	88	n/a	n/a	
Internal	Accurately monitor current activity and	Toxicology Cases Processed (ME District 11, Miami-Dade)	Sep '21	🟡	127	157	2,132	1,884	🟢

	estimate future service demand.	Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases) PS 1-2	2021 FY		3,037	2,345	3,037	2,345	
		Body Disposition Requests Processed /Approved per Florida Statute	2021 FY		13,461	9,666	13,461	9,666	
		Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year PS 1-2	2021 FY		18,159	15,329	18,159	15,329	
		Autopsies Performed Annually (Fiscal) PS 1-2	2021 FY		1,939	1,857	1,939	1,857	
		Toxicology assays performed on MDME cases	2021 FY		6,943	10,467	6,943	10,467	
		Indigent Cremation Service Cases Annually (Fiscal Year)	2021 FY		905	769	905	769	

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