

As Of <= 10/01/2021

REGULATORY and ECONOMIC RESOURCES (RER) Department

Mission: To Enable Sustainable Economic Growth Through Smart Regulatory Strategies and Business Expansion Initiatives

Owner:
Gomez,
Lourdes
(RER)
Department:
RER

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Protect and Restore Environmental Resources (Natural Areas and Green Spaces)	Number of purchase offers for environmentally endangered lands made to land owners	'21 FQ4		1	2	9	8	
	Protect and Restore Environmental Resources (Coastal)	Cumulative acres of restored or enhanced coastal habitat	2020 FY		617	600	617	600	
	Protect and Restore Environmental Resources (Air Quality)	""% of days that are ""good"" or ""moderate"" air quality"	Sep '21		100%	98%	100%	98%	
	Protect and Restore Environmental Resources (Water and Well-fields)	Biscayne Bay surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard (RFRO)	'21 FQ4		97%	95%	96%	95%	
		Miami River surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard	'21 FQ4		83%	95%	78%	95%	
		Density (# of sites/sq. mi.) of contaminated sites countywide (excluding wellfield areas) - Annual	2020 FY		5.88	6.20	5.88	6.20	
		Density (# of sites/sq. mi.) of contaminated sites in wellfields	2020 FY		1.03	1.00	1.03	1.00	
	Protect and Restore Environmental Resources (Enforcement)	Percent of contaminated site rehabilitation documents reviewed within the required timeframe (RFRO)	Sep '21		89%	90%	87%	90%	
		% of General Complaint Responded within 48 hours (RFRO)	Sep '21		88%	90%	88%	90%	
	Responsive Building Permit and Enforcement Services (NI1-2, 4-1, 4-2; GG2-2)(RER BP)	% of residential plans reviewed within 20 days	Sep '21		100.00%	100.00%	100.00%	100.00%	
		% of commercial plans reviewed within 24 days	Sep '21		100.00%	100.00%	99.98%	100.00%	
		Average number of calendar days a commercial permit	Sep '21		16	21	20	21	

		application is under review							
		Average number of calendar days a residential permit application is under review	Sep '21		12	9	10	9	
		Total Number of Building Permits Issued	Sep '21		5,677	4,200	64,623	50,400	
	Promote the efficient and best use of land	% of Countywide employment in the urban centers rapid transit zones and along the SMART corridors	2020 FY		46%	47%	n/a	n/a	
		% of Countywide housing units in the urban centers rapid transit zones and along the SMART corridors	2020 FY		57%	34%	57%	34%	
		Development activity within the SMART corridors: Residential (units)	2020 FY		5,116	13,300	5,116	13,300	
		Development activity within the SMART corridors: Commercial (square footage)	2020 FY		968,071	2,850,000	968,071	2,850,000	
		Development activity within the SMART corridors: Industrial (square footage)	2020 FY		368,583	751,000	368,583	751,000	
	Responsive Building Code Administration Services (NI4-1) (RER BP)	% of contractor license applications reviewed within 10 days	'21 FQ4		100%	100%	100%	100%	
	Improve Neighborhood Code Compliance (NI4-2) (RER BP)	Total Liens Recorded	Sep '21		214	225	1,820	2,700	
		Average Days from Junk/Trash/Overgrowth Complaint to First Inspection	Sep '21		2	3	n/a	n/a	
		Average Calendar Days from Zoning Complaint to First Inspection-Chapter 33	Sep '21		2	3	n/a	n/a	
		% of Voluntary Compliance with Warning Letters Issued	Sep '21		58%	65%	59%	65%	
		Average Calendar Days from Exterior Property Maintenance Complaint to First Inspection-Chapter 19	Sep '21		2	3	n/a	n/a	
	Responsive Zoning/Development Services (NI1-1, 4-2) (RER BP)	Percentage of Zoning application reviews completed within deadlines	'21 FQ4		82	90	86	90	
	Provide Stewardship to the Planning and CDMP Processes (NI1-1; GG1-1) (RER BP)	Number of CDMP application reviews completed within deadline	'21 FQ4		3	3	12	12	

	Increase the Amount of Film and Television Production in Miami-Dade County	Filming Permits Issued	'21 FQ4		134	195	450	780	
		Film Industry Jobs created	2021 FY		9,296	10,000	9,296	10,000	
		Dollars Spent Locally	2021 FY		166,371,729	110,000,000	166,371,729	110,000,000	
	Increase opportunities for economic and business development	Business and Economic Development Expansion Efforts	Sep '21		21	4	178	48	
	Secure Regulated Businesses Satisfaction and Trust (Consumer Protection)	CPD Licenses issued per month	Sep '21		1,011	350	11,777	4,200	
	Resolve Disputes between Consumers and Businesses	Customer satisfaction from consumers that file complaints against businesses	Sep '21		5.00	4.80	4.92	4.80	
		Value of Goods Refunds and/or Service Recovered for Consumers	Sep '21		\$170,190	\$62,500	\$1,011,623	\$750,000	
Financial	Meet Budget Targets (RER)	Revenue: Total (RER)	'21 FQ4		\$62,943K	\$93,710K	\$433,932K	\$374,834K	
		Expen: Total (RER)	'21 FQ4		\$76,631K	\$93,708K	\$186,047K	\$374,834K	
		Positions: Full-time Filled (RER)	'21 FQ4		931	1,026	931	1,026	
Internal	Prevent unsafe work practices	% of employees satisfied with safety training	'21 FQ4		100%	85%	100%	85%	
		% of employees satisfied with OSHA (HAZWOPER) required training	'21 FQ4		n/a	85%	100%	85%	
		Total Workers' Compensation Injuries Per 100 Employees (calendar year)	2018		3.34	n/a	n/a	n/a	
		Lost Workdays (calendar year)	2017		164	n/a	n/a	n/a	
		Total Reportable Injuries (calendar year)	2018		32	n/a	n/a	n/a	
Learning and Growth	Develop and retain excellent employees and leaders	Number of employees trained for performance evaluations	'21 FQ4		6	n/a	19	n/a	
		Number of total recruitments	'21 FQ4		124	n/a	360	n/a	
Sustainability	Support Sustainability and Climate Change Adaptation and Mitigation (GG4-4, N11-1)	Number of Activities Implemented to Decrease County-wide Energy Consumption	2021 FY		63	39	63	39	
		Number of Adaptation/Resiliency Activities in Progress or Completed	2021 FY		14	11	14	11	

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