











As Of &lt;= 10/01/2021

## Department of Transportation and Public Works

**Owner:**  
Cleckly,  
Eulois  
(DTPW)  
**Department:**  
TPW

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (MDT-PW)	Percentage of Traffic Signals Online to the ATMS	Sep '21		99.4%	95.0%	99.1%	95.0%	
		Traffic Signals Service Requests Completion (Signal Maintenance)	Sep '21		100.0%	100.0%	100.0%	100.0%	
		Percentage occupancy P&R 344th	Sep '21		53%	40%	49%	40%	
	TM1-2 Expand & improve bikeway, greenway and sidewalk system (PW)	Miles of Sidewalks Added/Rehabilitated	'21 FQ4		3.35Miles	2.50Miles	16.70Miles	10.00Miles	
	TM1-3 Provide reliable, accessible and affordable transit service (MDT-PW)	On-Time Performance (STS)	Sep '21		87.13%	85.00%	88.01%	85.00%	
		Ontime Performance/Schedule Adherence - Weekday-Bus (Overall System)	Sep '21		73.94%	78.00%	76.36%	78.00%	
		% of Targeted Sidewalk Sites to Bus Stops Retrofitted for ADA Access (Cumulative)	'21 FQ4		80%	n/a	79%	n/a	
		On-time Performance (Metrorail)	Sep '21		82.40%	95.00%	84.36%	95.00%	
	TM1-4 Expand public transportation (MDT)	Total monthly Boardings (Bus)	Sep '21		2,877,110	n/a	36,770,840	n/a	
		Total number of revenue miles (Bus)	Sep '21		1,939,344	2,398,773	21,860,169	28,785,271	
		Total number of revenue miles (Rail)	Sep '21		458,867	734,451	5,454,167	8,813,407	
		Total number of revenue miles (Mover)	Sep '21		72,147	96,000	934,518	1,152,000	
		Total monthly boardings (Rail)	Sep '21		795,749	n/a	9,390,699	n/a	
		Total monthly boardings (Mover)	Sep '21		331,915	n/a	3,487,207	n/a	
		Total monthly boardings (STS)	Sep '21		115,406	n/a	1,279,670	n/a	
	TM1-5 Facilitate connectivity between transportation systems and providers (MDT)	Number of vehicles parked at Metrorail Stations	Sep '21		28,756	117,000	37,660	1,404,000	
		Total Monthly Activity (Metrorail - Airport)	Sep '21		35,200	83,333	447,800	999,996	
	TM2-3 Ensure the safe operation of public transit (MDT)	Fleet Preventable Accident Rate per 100000 miles (Bus)	Sep '21		1.51	1.50	1.63	1.50	

	<b>PS3-3 Ensure security at airports, seaport and on public transit (MDT)</b>	Security Post Inspections	Sep '21		1,465	950	15,234	11,400	
		NTD Reportable Part I Crimes (Serious)	Sep '21		1	10	2	10	
		Number of Incidents at MDT Parking Facilities	Sep '21		0	12	0	144	
		NTD Reportable Part II Crimes (Petty)	Sep '21		0	5	7	60	
		Number of uniformed and/or plain-clothed; police details completed for the month.	Sep '21		38	50	1,305	600	
	<b>GG1-1 Provide easy access to transportation information (PW)</b>	Total Number of Traffic Control & Street Name Signs Installed, Repaired and or Replaced	Sep '21		1,545Signs	2,700Signs	22,144Signs	32,400Signs	
	<b>GG1-2 Develop a customer-oriented organization (MDT)</b>	All complaints per 100K boardings for Bus	Sep '21		16.89	15.00	14.26	15.00	
		All complaints per 100K boardings for Rail	Sep '21		1.63	1.50	1.84	1.50	
		All complaints per 100K boardings for Mover	Sep '21		n/a	0.50	n/a	.5	
	<b>TM3-2 Provide well maintained, attractive and modern transportation facilities and vehicles (MDT)</b>	Mean Distance Between Failures (Bus): KPI	Sep '21		6,159	4,000	6,230	4,000	
		Preventive Maintenance Adherence (Bus)	Sep '21		99.8%	90.0%	99.5%	90.0%	
		Mean Distance Between Service Disruption (Rail): KPI	Sep '21		15,296	39,000	28,062	39,000	
		Preventive Maintenance Adherence (Rail)	Sep '21		98.0%	90.0%	94.4%	90.0%	
		Preventive Maintenance Adherence (Mover)	Sep '21		92.1%	90.0%	97.8%	90.0%	
		Mean Distance Between Failures (Mover)	Sep '21		5,153	6,000	8,422	6,000	
		Escalator Availability (Metrorail & Metromover)	Sep '21		94.4%	95.0%	97.1%	95.0%	
		Elevator Availability (Metrorail & Metromover)	Sep '21		97.2%	96.0%	98.1%	96.0%	
		Bus Stop Inspections	Sep '21		538	350	492	350	
	<b>ED2-1 Encourage creation of new small businesses (TPW)</b>	Number of Active For-Hire licenses in MDC (Transportation related)	Sep '21		8,950	n/a	8,950	n/a	
<b>Financial</b>	<b>Meet Budget Targets (DTPW)</b>	Expen: Total (DTPW)	'21 FQ4		\$261,085K	\$137,968K	\$636,788K	\$551,875K	
		Positions: Full-time Filled (DTPW)	'21 FQ4		3,580	3,853	n/a	n/a	
		Revenue: Total (DTPW)	'21 FQ4		\$524,452K	\$137,968K	\$694,849K	\$551,875K	
<b>Internal</b>	<b>NI2-2 Provide well maintained drainage to minimize flooding (PW)</b>	Citizen Requested Drain Cleaning Response	Sep '21		100.0%	100.0%	100.0%	100.0%	
		Proactive Arterial & Local Road Storm Drains Maintenance	Sep '21		874Drains	1,800Drains	5,118Drains	21,600Drains	
	<b>NI1-1 Promote</b>	Number of Roadway Miles	Sep		1,037miles	825miles	9,068miles	9,900miles	

	<b>mixed-use, multi-modal, well designed, and sustainable communities (PW)</b>	Swept	'21						
		Pothole Repairs Response	Sep '21		5.4%	100.0%	100.1%	100.0%	
		Percentage of Locations with Damaged Vehicle Detection Loops Replaced by In-House Crews w/in 30 Days	Aug '20		16%	90%	49%	90%	
		Percentage of Roadway Drop-Offs Maintenance Response	Sep '21		0%	100%	80%	100%	
<b>Learning and Growth</b>	<b>GG2-2 Promote employee development and leadership (MDT)</b>	Number of Commendations for Bus Operators, monthly	Sep '21		53	50	402	600	

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