

As Of <= 01/01/2022

Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County. **Owner:** Ponce, Jose J. (Elections); White, Christina (Elections) **Department:** Elections

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Dec '21		5	0	12	0	
	Respond to all communications from customers in a timely manner	Election - Average Call Wait Time With Election Central	Dec '21		:0 seconds	:60 seconds	:0 seconds	:60 seconds	
		Number of media requests fulfilled	Dec '21		5	1	133	3	
		Number of public records requests completed	Dec '21		58	1	179	3	
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with Elections Department overall	Dec '21		100%	95%	100%	95%	
	Provide Early Voting at convenient locations	Percentage of voters who voted early - all elections	Dec '21		n/a	n/a	15.69%	20.00%	
	Promote Vote-By-Mail voting	Percentage of voters utilizing Vote-By-Mail - All Elections	Dec '21		n/a	35.00%	53.09%	35.00%	
	Secure the most convenient facilities to serve as polling places	Number of days to confirm Polling Locations	Dec '21		0days	60days	0days	60days	
	Ensure poll workers are qualified and properly trained	Number of Poll Workers trained	Dec '21		61	0	718	400	
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Dec '21		n/a	3Days	2Days	3Days	
		Timely Coding of Ballots - Countywide and Special Election	'22 FQ1		0Days	5Days	0Days	5Days	
	Ensure timely tabulation and availability of election results on Department website	Number of election results completed before midnight	Dec '21		n/a	100	200	300	
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'22 FQ1		145,616 Petitions	100,000 Petitions	145,616 Petitions	100,000 Petitions	
		Average number of petitions processed within target	Dec '21		47	45	125	135	
Financial	Meet Budget Targets (Elections)	Expen: Total (Elections)	'22 FQ1		\$7,034K	\$6,310K	\$7,034K	\$6,310K	
		Revenue: Total (Elections)	'22 FQ1		\$25K	\$6,310K	\$25K	\$6,310K	
		Positions: Full-Time Filled (Elections)	'22 FQ1		102	110	102	110	
Internal	Promote Elections employees development	Number of employees who attended training	Dec '21		102	2	113	6	

and leadership