

As Of <= 01/01/2022

REGULATORY and ECONOMIC RESOURCES (RER) Department

Mission: To Enable Sustainable Economic Growth Through Smart Regulatory Strategies and Business Expansion Initiatives

Owner:
Gomez,
Lourdes
(RER)
Department:
RER

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Protect and Restore Environmental Resources (Natural Areas and Green Spaces)	Number of purchase offers for environmentally endangered lands made to land owners	'21 FQ4		1	2	9	8	
	Protect and Restore Environmental Resources (Coastal)	Cumulative acres of restored or enhanced coastal habitat	2020 FY		617	600	617	600	
	Protect and Restore Environmental Resources (Air Quality)	""% of days that are ""good"" or ""moderate"" air quality"	Dec '21		97%	98%	99%	98%	
	Protect and Restore Environmental Resources (Water and Well-fields)	Biscayne Bay surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard (RFRO)	'22 FQ1		94%	95%	94%	95%	
		Miami River surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard	'22 FQ1		75%	95%	75%	95%	
		Density (# of sites/sq. mi.) of contaminated sites countywide (excluding wellfield areas) - Annual	2020 FY		5.88	6.20	5.88	6.20	
		Density (# of sites/sq. mi.) of contaminated sites in wellfields	2020 FY		1.03	1.00	1.03	1.00	
	Protect and Restore Environmental Resources (Enforcement)	Percent of contaminated site rehabilitation documents reviewed within the required timeframe (RFRO)	Dec '21		81%	90%	83%	90%	
		% of General Complaint Responded within 48 hours (RFRO)	Dec '21		90%	90%	87%	90%	
	Responsive Building Permit and Enforcement Services (NI1-2, 4-1, 4-2; GG2-2)(RER BP)	% of residential plans reviewed within 20 days	Dec '21		99.96%	100.00%	99.99%	100.00%	
		% of commercial plans reviewed within 24 days	Dec '21		99.90%	100.00%	99.97%	100.00%	
		Average number of calendar days a commercial permit	Dec '21		21	21	20	21	

	application is under review							
	Average number of calendar days a residential permit application is under review	Dec '21		12	9	14	9	
	Total Number of Building Permits Issued	Dec '21		4,576	4,200	14,659	12,600	
Promote the efficient and best use of land	% of Countywide employment in the urban centers rapid transit zones and along the SMART corridors	2020 FY		46%	47%	n/a	n/a	
	% of Countywide housing units in the urban centers rapid transit zones and along the SMART corridors	2020 FY		57%	34%	57%	34%	
	Development activity within the SMART corridors: Residential (units)	2020 FY		5,116	13,300	5,116	13,300	
	Development activity within the SMART corridors: Commercial (square footage)	2020 FY		968,071	2,850,000	968,071	2,850,000	
	Development activity within the SMART corridors: Industrial (square footage)	2020 FY		368,583	751,000	368,583	751,000	
Responsive Building Code Administration Services (NI4-1) (RER BP)	% of contractor license applications reviewed within 10 days	'22 FQ1		100%	100%	100%	100%	
Improve Neighborhood Code Compliance (NI4-2) (RER BP)	Total Liens Recorded	Dec '21		310	225	657	675	
	Average Days from Junk/Trash/Overgrowth Complaint to First Inspection	Dec '21		2	3	n/a	n/a	
	Average Calendar Days from Zoning Complaint to First Inspection-Chapter 33	Dec '21		2	3	n/a	n/a	
	% of Voluntary Compliance with Warning Letters Issued	Dec '21		53%	65%	57%	65%	
	Average Calendar Days from Exterior Property Maintenance Complaint to First Inspection-Chapter 19	Dec '21		2	3	n/a	n/a	
Responsive Zoning/Development Services (NI1-1, 4-2) (RER BP)	Percentage of Zoning application reviews completed within deadlines	'22 FQ1		82	90	82	90	
Provide Stewardship to the Planning and CDMP Processes (NI1-1; GG1-1) (RER BP)	Number of CDMP application reviews completed within deadline	'22 FQ1		1	3	1	3	

	Increase the Amount of Film and Television Production in Miami-Dade County	Filming Permits Issued	'22 FQ1		109	195	109	195	
		Film Industry Jobs created	2021 FY		9,296	10,000	9,296	10,000	
		Dollars Spent Locally	2021 FY		166,371,729	110,000,000	166,371,729	110,000,000	
	Increase opportunities for economic and business development	Business and Economic Development Expansion Efforts	Dec '21		19	4	58	12	
		CPD Licenses issued per month	Dec '21		1,075	350	2,829	1,050	
	Resolve Disputes between Consumers and Businesses	Customer satisfaction from consumers that file complaints against businesses	Dec '21		4.71	4.80	4.86	4.80	
		Value of Goods Refunds and/or Service Recovered for Consumers	Dec '21		\$96,962	\$80,000	\$247,948	\$240,000	
Financial	Meet Budget Targets (RER)	Revenue: Total (RER)	'21 FQ4		\$62,943K	\$93,710K	\$433,932K	\$374,834K	
		Expen: Total (RER)	'21 FQ4		\$76,631K	\$93,708K	\$186,047K	\$374,834K	
		Positions: Full-time Filled (RER)	'21 FQ4		931	1,026	931	1,026	
Internal	Prevent unsafe work practices	% of employees satisfied with safety training	'22 FQ1		100%	85%	100%	85%	
		% of employees satisfied with OSHA (HAZWOPER) required training	'22 FQ1		100%	85%	100%	85%	
		Total Workers' Compensation Injuries Per 100 Employees (calendar year)	2018		3.34	n/a	n/a	n/a	
		Lost Workdays (calendar year)	2017		164	n/a	n/a	n/a	
		Total Reportable Injuries (calendar year)	2018		32	n/a	n/a	n/a	
Learning and Growth	Develop and retain excellent employees and leaders	Number of employees trained for performance evaluations	'22 FQ1		3	n/a	3	n/a	
		Number of total recruitments	'22 FQ1		132	n/a	132	n/a	
Sustainability	Support Sustainability and Climate Change Adaptation and Mitigation (GG4-4, N11-1)	Number of Activities Implemented to Decrease County-wide Energy Consumption	2021 FY		63	39	63	39	
		Number of Adaptation/Resiliency Activities in Progress or Completed	2021 FY		14	11	14	11	

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