As Of <= 06/30/2022

REGULATORY and ECONOMIC RESOURCES (RER) Department

Mission: To Enable Sustainable Economic Growth Through Smart Regulatory Strategies and Business Expansion Initiatives

Owner:
Gomez,
Lourdes
(RER)
Department:
RER

Perspective Name		Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer		**Protect and Restore Environmental Resources (Natural Areas and Green Spaces)**	Number of purchase offers for environmentally endangered lands made to land owners	'22 FQ3	🔻	1	2	2	6	🔻
		Protect and Restore Environmental Resources (Coastal)	Cumulative acres of restored or enhanced coastal habitat	2020 FY	🔺	617	600	617	600	🔺
		Protect and Restore Environmental Resources (Air Quality)	"% of days that are ""good"" or ""moderate"" air quality"	Jun '22	🔺	100%	98%	99	98	🔺
		Protect and Restore Environmental Resources (Water and Well-fields)	Biscayne Bay surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard (RFRO)	'22 FQ3	🔻	81%	95%	91	95	🔻
			Miami River surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard	'22 FQ3	🔻	33%	95%	62.5	95	🔻
			Density (# of sites/sq. mi.) of contaminated sites countywide (excluding wellfield areas) - Annual	2021 FY	🔻	7.19	6.20	7.19	6.2	🔻
			Density (# of sites/sq. mi.) of contaminated sites in wellfields	2021 FY	🔻	1.12	1.00	1.12	1	🔻
		Protect and Restore Environmental Resources (Enforcement)	Percent of contaminated site rehabilitation documents reviewed within the required timeframe (RFRO)	Jun '22	🔺	93%	90%	85	90	🔻
			% of General Complaint Responded within 48 hours (RFRO)	Jun '22	🔻	76%	90%	85	90	🟨
		Responsive Building Permit and Enforcement Services (NI1-2, 4-1, 4-2; GG2-2)(RER BP)	% of residential plans reviewed within 20 days	Jun '22	🟨	98.84%	100.00%	99.86	100	🟨
			% of commercial plans reviewed within 24 days	Jun '22	🟨	99.26%	100.00%	99.89	100	🟨
			Average number of calendar days a commercial permit	Jun '22	🔺	20	21	19	21	🔺

	application is under review							
	Average number of calendar days a residential permit application is under review	Jun '22	🟨	13	9	13	9	🟨
	Total Number of Building Permits Issued	Jun '22	🟢	6,058	4,200	47168	37800	🟢
Promote the efficient and best use of land	% of Countywide employment in the urban centers rapid transit zones and along the SMART corridors	2020 FY	🔻	46%	47%	n/a	n/a	
	% of Countywide housing units in the urban centers rapid transit zones and along the SMART corridors	2020 FY	🟢	57%	34%	57%	34%	🟢
	Development activity within the SMART corridors: Residential (units)	2020 FY	🔻	5,116	13,300	5,116	13,300	🔻
	Development activity within the SMART corridors: Commercial (square footage)	2020 FY	🔻	968,071	2,850,000	968,071	2,850,000	🔻
	Development activity within the SMART corridors: Industrial (square footage)	2020 FY	🔻	368,583	751,000	368,583	751,000	🔻
Responsive Building Code Administration Services (NI4-1) (RER BP)	% of contractor license applications reviewed within 10 days	'22 FQ3	🟢	100%	100%	100%	100%	🟢
Improve Neighborhood Code Compliance (NI4-2) (RER BP)	Total Liens Recorded	Jun '22	🔻	180	225	2184	2025	🟢
	Average Days from Junk/Trash/Overgrowth Complaint to First Inspection	Jun '22	🟢	2	3	2	3	🟢
	Average Calendar Days from Zoning Complaint to First Inspection-Chapter 33	Jun '22	🟢	2	3	4	3	🟨
	% of Voluntary Compliance with Warning Letters Issued	Jun '22	🟨	62%	65%	60	65	🟨
	Average Calendar Days from Exterior Property Maintenance Complaint to First Inspection-Chapter 19	Jun '22	🟢	2	3	2	3	🟢
Responsive Zoning/Development Services (NI1-1, 4-2) (RER BP)	Percentage of Zoning application reviews completed within deadlines	'22 FQ1	🔻	82	90	82	90	🔻
Provide Stewardship to the Planning and CDMP Processes (NI1-1; GG1-1) (RER BP)	Number of CDMP application reviews completed within deadline	'22 FQ3	🔻	4	3	6	9	🟢

			As Of						
	Increase the Amount of Film and Television Production in Miami-Dade County	Filming Permits Issued	'22 FQ3	🔻	190	195	455	585	🔻
		Film Industry Jobs created	2021 FY	🔻	9,278	12,000	9,278	12,000	🔻
		Dollars Spent Locally	2021 FY	🔺	166,367,229	110,000,000	166,367,229	110,000,000	🔺
	Increase opportunities for economic and business development	Business and Economic Development Expansion Efforts	Dec '21	🔺	19	4	58	12	🔺
	Secure Regulated Businesses Satisfaction and Trust (Consumer Protection)	CPD Licenses issued per month	Jun '22	🔺	957	350	8904	3150	🔺
	Resolve Disputes between Consumers and Businesses	Value of Goods Refunds and/or Service Recovered for Consumers	Jun '22	🔻	$34,588	$80,000	666973	720000	🟨
Financial	Meet Budget Targets (RER)	Revenue: Total (RER)	'22 FQ3	🔻	$55,803K	$107,908K	407150	323722	🔺
		Expen: Total (RER)	'22 FQ3	🔺	$33,305K	$107,907K	117534	323720	🔺
		Positions: Full-time Filled (RER)	'22 FQ3	🔻	930	1,078	930	1078	🔻
Internal	Prevent unsafe work practices	% of employees satisfied with safety training	'22 FQ3	🔺	100%	85%	100	85	🔺
		% of employees satisfied with OSHA (HAZWOPER) required training	'22 FQ3		No Data	85%	100	85	🔺
		Total Workers' Compensation Injuries Per 100 Employees (calendar year)	2018		3.34	n/a	n/a	n/a	
		Lost Workdays (calendar year)	2017		164	n/a	n/a	n/a	
		Total Reportable Injuries (calendar year)	2021		13	n/a	n/a	n/a	
Learning and Growth	Develop and retain excellent employees and leaders	Number of employees trained for performance evaluations	'22 FQ3		0	n/a	13	n/a	
		Number of total recruitments	'22 FQ3		166	n/a	458	n/a	
Sustainability	Support Sustainability and Climate Change Adaptation and Mitigation (GG4-4, NI1-1)	Number of Activities Implemented to Decrease County-wide Energy Consumption	2021 FY	🔼	63	39	63	39	🔼
		Number of Adaptation/Resiliency Activities in Progress or Completed	2021 FY	🔺	14	11	14	11	🔺

Edit Scorecard

Initiatives for Objectives

Objective Name	Initiative		As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners

Increase Efficiency and Best Practices (GG4)	Upgrade existing software used for Stormwater Utility billing and implement a self-service portal for customer to receive electronic bills and make payments online.	1/28/2022	In Progress	🔺	🔺				Oliva, Arianne (RER)
	Refresh hardware and technology for Enforcement and Inspection field staff.	1/28/2022	In Progress	🔺	🔺	undefined			Oliva, Arianne (RER)
	Establish and implement the Platting processes into the existing Land Development system and provide online submittal and tracking.	1/31/2022	In Progress	🔺	🔺				Kogon, Nathan (RER); Oliva, Arianne (RER)

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