

As Of <= 09/30/2022















Juvenile Services Department

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Owner: Bess, Latawun (JAC); Burgos, Cathy (JAC); Molina, Cristina M. (JAC)



Department: Juvenile Services

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Number of Juvenile Arrests Processed at the Juvenile Services Department	Sep '22		152	115	1,612	1,400	
		Number of Youth Released to Secure Detention	Sep '22		95	73	989	840	
	Increase the Number of Youth Referred for Prevention, Civil Citation and Diversion Services through a No-Wrong-Door Approach	Total Number of Youth Referred to Prevention, Civil Citation and Diversion Programs (Roll-UP)	Sep '22		127	117	1,608	1,300	
		Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Sep '22		87%	90%	90%	90%	
		Number of Intervention, Prevention and Outreach Services	'22 FQ4		90	137	552	550	
	Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)	Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Sep '22		621	419	6,220	5,000	
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Percentage of Youth Successfully Completing Diversion Programs	Sep '22		74%	80%	75%	80%	
Financial	Meet Budget Targets (Juvenile Services)	Expen: Total (Juvenile Services)	'22 FQ4		\$4,228K	\$4,199K	\$15,314K	\$16,801K	
		Revenue: Total (Juvenile Services)	'22 FQ4		\$14,035K	\$4,199K	\$15,326K	\$16,802K	
		Positions: Full-Time Filled (JSD)	'22 FQ4		88	99	n/a	n/a	
	Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)	Quarterly Meeting Conducted (Y/N)	'22 FQ4		Yes	Yes	Yes	Yes	
		Monthly Managers Meeting	Sep '22		Yes	Yes	Yes	Yes	
	Identify and ensure compliance with grants (FIN)	Implement Grant Corrective Action Plans within Specified Timeline.	Sep '22		100%	100%	100%	100%	
		Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Sep '22		100%	100%	100%	100%	
Internal	Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)	Percentage of Detainable Youth Released Within Six (6) Hours	Sep '22		80%	75%	77%	75%	
		Percentage of Non-Detainable Youth Released Within Six (6) Hours	Sep '22		45%	65%	50%	65%	
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Sep '22		100.0%	100.0%	100.0%	100.0%	
	Provide an Equitable, Safe and Secure Environment	Zero Incidents Resulting in Liability (%)	'22 FQ4		100%	100%	100%	100%	
		Percentage of Safety Inspection Reports completed by deadline	Sep '22		100%	100%	100%	100%	
		Review/Update accuracy of computer access credentials	Sep '22		Yes	Yes	Yes	Yes	
	Engage and Empower Stakeholders	Accuracy of Access Control Cards	Sep '22		Yes	Yes	Yes	Yes	
		Develop and provide custom analytical and statistical reports to the community and	'22 FQ4		100%	95%	100%	95%	

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Internal	Engage and Empower Stakeholders 	juvenile justice partners by deadline							
		Monthly Community Based Organization (CBO) Meetings	Sep '22		Yes	Yes	Yes	Yes	
	Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Sep '22		12%	9%	9%	9%	
		Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Jul '22		262	261	3316	2567	
Learning and Growth	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD) 	Direct Care Staff Training	Sep '22		100%	100%	100%	100%	
		Pre-Service Training	Sep '22		100%	100%	100%	100%	
		Supervisory Staff Training	Sep '22		100%	100%	100%	100%	

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Key:  - Initiative  - Featured Objective

Initiatives for Objectives										
Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners	
Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Business Plan Priority Initiative: Enhance the Job Development and Mentoring Initiatives	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	
Increase the Number of Youth Referred for Prevention, Civil Citation and Diversion Services through a No-Wrong-Door Approach	Business Plan Priority Initiative: Implement a JSD Training Center of Excellence	1/21/2022	Complete						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	
	Business Plan Priority: Increase collaboration with County Departments to enhance Countywide service delivery	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	
	Business Plan Priority Initiative: Continuation of Prevention, Diversion and Outreach Services, including alternatives to secure juvenile detention	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	
Provide Screenings, Assesments, and Referrals to Arrested and At Risk Youth (JSD)	Business Plan Priority Initiative: Continuation of the Young Offenders Multi-disciplinary Interventions	1/21/2022	Complete						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	
	Business Plan Priority Initiative: Enhance Trauma Informed Protocols, including the Identification of Human Trafficking Victims	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	
Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Business Plan Priority Initiative: Engage the Workforce in Business Plan Implementation	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	
Engage and Empower Stakeholders	Business Plan Priority Initiative: Technology Enhancements to include Telehealth and Social Media Efforts	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	
	Business Plan Priority Initiative: Continuation of Juvenile Data and Trend Analyses Reporting	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	

Initiatives for Measures										
Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners	
Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	Business Plan Priority Initiative: Continuation of Juvenile Data and Trend Analyses Reporting	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	
Total Number of Youth Referred to Prevention, Civil Citation and Diversion Programs (Roll-UP)	Business Plan Priority Initiative: Continuation of Prevention, Diversion and Outreach Services, including alternatives to secure juvenile detention	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)	

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Number of Intervention, Prevention and Outreach Services	Business Plan Priority Initiative: Implement a JSD Training Center of Excellence	1/21/2022	Complete						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
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