

As Of <= 12/31/2022

**Public Housing and Community Development**

The Public Housing and Community Development Department (PHCD) administers federal funding for all of the County's housing and community development programs, including public housing, rental housing, affordable housing, rehabilitation and revitalization. These programs have been developed to provide decent and sanitary affordable housing opportunities to the income groups defined by the U.S. Department of Housing and Urban Development (HUD) as extremely low, very low, low income families and individuals. PHCD's primary federally subsidized housing programs are the Public Housing Program and the Section 8 Housing Choice Voucher Program. The performance of these programs are monitored by HUD. PHCD provides assistance and programs that expand economic opportunity and community development, including affordable housing development, economic development, historical preservation, housing rehabilitation, capital improvements to public facilities and public services. These programs are funded by the Community Development Block Grant (CDBG), Documentary Stamp Surtax Program (Surtax), State Housing Initiatives Partnership Program (SHIP), and Home Investment Partnership Program (HOME).

**Owner:** Liu, Michael  
**Department:** PHCD

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
<b>Customer</b>	<b>Maintain a 94% occupancy rate in Public Housing (HS2-3)</b>	Average occupancy rate	Dec '22	89%	94%	▼	90%	95%	▼
		Average monthly number of families renting	Dec '22	4,107	6,055	▼	4,107	6,055	▼
	<b>Improve access to economic opportunities for low- to moderate-income individuals (ED1-1, HS2-1)</b>	Number of jobs created and/or retained	2022	18	60	▼	n/a	n/a	
	<b>Increase stock of affordable housing (HS2-1, HS2-3, ED3-1)</b>	Number of affordable housing units constructed and/or rehabilitated	Dec '22	138	1,284	▼	138	6,552	▼
	<b>Maximize the effective use of Housing Choice Vouchers (HS2-1, ED3-1)</b>	Percentage of available annual budget authority used to lease in the Section 8 HCV program	'23 FQ1	99%	99%	▲	94%	99%	▲
<b>Financial</b>	<b>Meet Budget Targets (PHCD)</b>	Expen: Total (PHCD)	'23 FQ1	\$112,751K	\$222,245K	▲	\$112,751K	\$888,980K	▲
		Revenue: Total (PHCD)	'23 FQ1	\$559,083K	\$222,245K	▼	\$559,083K	\$888,980K	▼
		Positions: Full-Time Filled (PHCD)	'23 FQ1	254	433	▼	n/a	n/a	
	<b>Maximize efficient use of resources</b>	Percentage of Revenues From Serviced Loans	Dec '22	88%	65%	▲	104%	65%	▲
	<b>Maximize the effectiveness of the Homeownership program</b>	Percentage of Homeownership Loans closed within 60 days	Dec '22	56%	n/a		54%	75%	▼
<b>Internal</b>	<b>Improve compliance Housing and Urban Development's Community and Development (CPD) regulations</b>	Standard performer or higher designation on PHAS score	2021 FY	No Data	75		n/a	75	
		Percentage of HOME projects completed	2022	23%	40%	▼	n/a	n/a	
		Percentage of CDBG projects completed	2022	11%	60%	▼	n/a	n/a	
		Tenant Accounts Receivable Score	2021 FY	No Data	4		n/a	4	
	<b>Improve compliance and quality assurance procedures per Housing and Urban Development (HUD) regulations</b>	Number of open HOME projects monitored	Q3 '19	11	8	▲	n/a	n/a	▲
		Percentage of lease enforcement cases received, investigated, and resolved due to suspicion of fraud or abuse	'23 FQ1	99%	100%	▼	83%	100%	▼
		Number of open CDBG projects monitored	Q3 '19	15	20	▼	n/a	n/a	▼
	<b>Maintain High Performer Status for the Section 8 Program</b>	Section Eight Management Assessment Program (SEMAP) score	'23 FQ1	90	94	▼	90	94	
	<b>Maximize the effectiveness of the Surtax program</b>	Percentage of Surtax loans in repayment	2022 FY	52%	50%	▲	52%	50%	▲
Number of open Surtax projects monitored		2022 FY	153	100	▲	153	100	▲	

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**Key:** ♦ - Initiative    ☆ - Featured Objective