

As Of <= 12/31/2022

**Strategic Procurement**

Main Scorecard

**Owner:** Cunningham, Sophia (SPD); Uppal, Namita (SPD)  
**Department:** Strategic Procurement

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
<b>Customer</b>	<b>Increase contracting opportunities for small and local businesses to support the County's economic development goals</b>	Number of vendor trainings and outreach events to promote contracting opportunities	'23 FQ1	17	9		17	36	
		Average number of days to award design build contracts	'23 FQ1	288	290		288	290	
	<b>Efficiently and effectively manage the procurement processes and supply base to support the County's operations</b>	Average number of days to award competitive goods and services contracts up to \$1M	'23 FQ1	112	120		112	120	
		Number of NEW vendors registered with the County	'23 FQ1	86	60		86	240	
		Percentage of competitive goods and services contracts based on dollar value	'23 FQ1	89	90		89	360	
		Average number of days to award architectural and engineering services contracts	'23 FQ1	359	260		359	260	
		Average number of days to award competitive goods and services contracts over \$1M	'23 FQ1	278	230		278	230	
		Percentage of abandoned Help Desk calls	'23 FQ1	0	2		0	8	
		Average hold time (seconds) for calls handled by the INFORMS Strategic Sourcing Help Desk	'23 FQ1	20	120		20	120	
<b>Finance</b>	<b>Meet Budget Targets (SPD)</b>	Positions: Full-Time Filled (SPD)	'23 FQ1	99	132		99	132	
		Revenue: Total (SPD)	'23 FQ1	10,670	5,832		10,670	23,328	
		Expenditure: Total (SPD)	'23 FQ1	3,502	5,832		3,502	23,328	
<b>Learning and Growth</b>	<b>Ensure the County's procurement professionals are competent, qualified and well trained</b>	Number of trainings facilitated by SPD to promote employee development	'23 FQ1	17	12		17	48	

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**Key:** - Initiative - Featured Objective