Department of Transportation and Public Works

Owner: Cleckly, Eulois (DTPW)
Department: TPW

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Customer	**TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (TPW)**	Percentage of Traffic Signals in service	Mar '23	99.7%	95.0%	▲	99.6%	95.0%	▲
		High Priority Traffic Control Signs Installed, Replaced, or Repaired within 16 Hours of Notification	Mar '23	100.0%	99.0%	▲	100.0%	99.0%	▲
	TM1-2 Expand & improve bikeway, greenway and sidewalk system (TPW)	Miles of Sidewalks Added/Rehabilitated	'23 FQ2	5.99 Miles	2.50 Miles	▲	7.57 Miles	10.00 Miles	▲
		SPI - Underline Project Phase 2 & 3	'23 FQ1	0.70	1.00	▼	0.70	4.00	▼
	TM1-3: Provide reliable, accessible, and affordable transit service (TPW)	Mean Distance Between Failures (Bus): KPI	Mar '23	5,185	4,000	▲	4,444	4,000	▲
		Average Weekday Boardings - Bus	Mar '23	185,112	241,000	▼	1,069,678	2,892,000	▼
		Mean Distance Between Mainline Failures (Rail)	Mar '23	2,786	3,000	▼	3,150	3,000	▲
		Metromover Service Delivered	Mar '23	99.1%	100.0%	▼	98.8%	100.0%	▼
		Mean Distance Between Hard Failures (Mover)	Mar '23	10,594	6,000	▲	15,452	6,000	▲
		On-Time Performance (STS)	Mar '23	84.14%	87.00%	▼	84.23%	87.00%	▼
		On-Time Performance (Metrobus)	Mar '23	63.8%	78.0%	▼	65.0%	78.0%	▼
		Percentage of ADA accommodations Addressed from still pending Quarterly	'23 FQ1	100.00%	100.00%	⬒	100.00%	400.00%	⬒
		On-Time Performance (Metrorail)	Mar '23	62.70%	95.00%	▼	74.34%	95.00%	▼
		Number of Golden Passports 65 and Over	Mar '23	197,929	197,075	▲	1,179,490	2,364,900	▼
	TM1-4: Expand and modernize public transportation systems and options while minimizing carbon emissions (TPW)	Total number ◈ of revenue miles (Rail)	Mar '23	649,046	734,451	▼	4,207,870	8,813,407	▼
		Total number ◈ of revenue miles (Mover)	Mar '23	95,344	96,000	▼	604,845	1,152,000	▼
		SPI - South ◈ Miami-Dade Corridor Project Development	'23 FQ1	1	1	▼	1	2	▼
	TM1-5: Facilitate connectivity at major points of interest and throughout the transportation system (TPW)	Number of bike racks installed	Feb '23	86	70	▲	190	602	▲
	TM2-1: Promote traffic and roadway safety (TPW)	Total Number of Traffic Control & Street Name Signs Installed, Repaired and or Replaced	Mar '23	1,960Signs	2,700Signs	▼	15,501Signs	32,400Signs	▼
	TM2-2: Improve safety for pedestrians and bicyclists (TPW)	Percentage of Traffic Signals in service	Mar '23	99.7%	95.0%	▲	99.6%	95.0%	▲
	TM2-3 Ensure the safe operation of public transit (TPW)	Approved submittal of DTPW Annual Safety Certification to the FDOT State Safety Oversight	2022	Yes	Yes	▲	n/a	n/a	
	TM3-1: Harden and maintain roadway infrastructure (TPW)	Bridge - Priority 2 Task Work Orders Completed within 90 days of Assignment (%)	`23 FH1	66.67%	95.00%	▼	166.67%	190.00%	▼
	TM3-2: Provide resilient, well maintained, modern, and comfortable transportation vehicles, facilities, and structures (TPW)	Preventive Maintenance Adherence (Bus)	Mar '23	100.0%	90.0%	▲	98.8%	90.0%	▲
		Preventive Maintenance Adherence (Rail)	Mar '23	90.0%	90.0%	▲	90.9%	90.0%	▲
		Preventive Maintenance Adherence (Mover)	Mar '23	97.1%	90.0%	▲	98.3%	90.0%	▲
		Escalator Availability (Metrorail & Metromover)	Mar '23	95.9%	95.0%	▲	95.6%	95.0%	▲
		Elevator Availability (Metrorail & Metromover)	Mar '23	98.0%	96.0%	▲	97.2%	96.0%	▲

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Customer	**TM3-2: Provide resilient, well maintained, modern, and comfortable transportation vehicles, facilities, and structures (TPW)**	Percentage of facilities meeting State of Good Repair ranking greater than 4	2022 FY	92.00%	n/a		92.00%	n/a	
	TM3-3: Promote clean, attractive roads and rights-of-way (TPW)	Number of Bus Stop Inspections	Mar '23	433	350	🔺	511	350	🔺
	NI2-2: Mitigate community flood risk (TPW)	Drainage- Stormwater Drainage Structures service requests completed within 30 business days of complaint (%)	Mar '23	67.0%	100.0%	🔻	156.2%	100.0%	🔺
		Drainage- Stormwater Drainage Structures Cleaned (EA)	Mar '23	856Drains	860Drains	🟨	3,228Drains	10,320Drains	🔻
	NI3-4: Preserve and enhance natural areas and green spaces (TPW)	Average weekday Tons of GHG emissions saved based on ridership	Nov '22	451	450	🔺	913	5,400	🔺
	HS1-3: Promote the independence and wellbeing of the elderly (TPW)	Number of Golden Passports 65 and Over	Mar '23	197,929	197,075	🔺	1,179,490	2,364,900	🔻
	HS2-1: Provide the necessary support services for vulnerable residents and special populations (TPW)	Number of Golden Passports 64 and Under	Mar '23	8,951	9,150	🔻	58,232	109,800	🔺
	PS3-3 Ensure security at airports, seaport and on public transit (TPW)	Number of Security Post Inspections	Mar '23	1,045	950	🔺	6,295	11,400	🔺
		Reportable Part I Crimes (Serious)	Mar '23	1	10	🔺	2	10	🔺
		Reportable Part II Crimes (Petty)	Mar '23	0	5	🔺	0	60	🔺
	GG1-1 Support a customer-focused organization by providing convenient access to information and services, and by ensuring processes are easy to navigate (TPW)	Number of Mobility 305 e-Newsletter subscribers (Cumulative)	Mar '23	2,277	2,148	🔺	15,386	21,430	🔺
		Number of Public Record Requests (PRRs) processed within 30 days	Jan '23	69	30	🔺	287	450	🔺
	GG4-4: Lead community sustainability efforts and climate change mitigation and adaptation strategies (TPW)	Canal- Mechanical Harvesting (Miles)	Mar '23	6.16Miles	25.36Miles	🔻	49.31Miles	304.32Miles	🔻
Financial	**GG4-2: Effectively prioritize, allocate and use resources to meet the current and future operating and capital needs for all our residents (TPW)**	Expen: Total ◈ (DTPW)	'23 FQ2	$205,311K	$199,062K	🔻	$364,148K	$796,251K	🔺
		Positions: Full- ◈ time Filled (DTPW)	'23 FQ2	3,739	4,072	🔻	n/a	n/a	
		Revenue: Total ◈ (DTPW)	'23 FQ2	$78,532K	$199,063K	🔻	$357,629K	$796,251K	🔻
Internal	**GG2-1: Attract and hire new talent to support operations (TPW)**	Number of New Hires and promotions (Monthly) excluding Bus operators	Jan '23	12	7	🔺	100	84	🔺
Learning and Growth	**GG2-2: Promote employee development and leadership (TPW)**	Number of training classes offered by DTPW HR Division	'23 FQ1	9	5	🔺	9	20	🔺
		Number of employees that attended Supervisory/Management trainings	'23 FQ1	10	5	🔺	10	20	🔺
		Number of employees that attended Safety training	'23 FQ1	265	100	🔺	265	400	🔺

[Edit Scorecard](#)

Back to Department Scorecards

Key: ◈ - Initiative   ✪ - Featured Objective

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Total number of revenue miles (Rail)	Proceed with Implementation of the SMART Program and other Transit-Oriented Developments	2/24/2023	In Progress						
Total number of revenue miles (Mover)	Proceed with Implementation of the SMART Program and other Transit-Oriented Developments	2/24/2023	In Progress						
Expen: Total (DTPW)	Identify and Secure Funding	2/24/2023	In Progress						
Positions: Full-time Filled (DTPW)	Identify and Secure Funding	2/24/2023	In Progress						

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Revenue: Total (DTPW)	Identify and Secure Funding	2/24/2023	In Progress						
SPI - South Miami-Dade Corridor Project Development	Proceed with Implementation of the SMART Program and other Transit-Oriented Developments	2/24/2023	In Progress						