

Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner:
White,
Christina
(ELECTIONS)
Department:
Elections

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Sep '23		9	0	62	10	
		Wait Time for Poll Workers Calling in for Election Day Assistance	Sep '23		:0 seconds	:60 seconds	:4 seconds	:60 seconds	
	Respond to all communications from customers in a timely manner	Number of media requests fulfilled	Sep '23		6	2	410	24	
		Resolve Customer Inquiries by Phone Within 4 Minutes (Registration)	Sep '23		5 Min.	4 Min.	6 Min.	4 Min.	
	Ensure municipal elections are conducted successfully	Number of public records requests completed	Sep '23		55	1	822	12	
		Municipal Clerk satisfaction with the Elections Department's Conduct of their Election	Sep '23		No Data	95%	99%	95%	
		Successful Public Testing of Voting Equipment for Scheduled Countywide Elections (Logic & Accuracy Test)	Sep '23		0%	100%	8%	100%	
	Promote the convenience of voting to increase voter confidence in the electoral process	Percentage of Voters Who Renewed Their VBM Request	Sep '23		46	n/a	229	n/a	
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	Promote Vote-By-Mail voting	Number of Newly Recruited Poll Workers	Sep '23		342	75	4,294	375	
		Number of Poll Workers Who Received Election Readiness Training	Sep '23		1,485	1,300	3,538	2,625	
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Sep '23		No Data	3Days	1Days	3Days	
		Timely Coding of Ballots - Countywide and Special Election	'23 FQ4		0Days	5Days	0Days	5Days	
	Ensure timely tabulation and	Number of Elections Where Results were	Sep '23		No Data	100	495	1,200	

	availability of election results on Department website	Completely Reported and Published Online by Midnight							
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'23 FQ4		48,776 Petitions	15,000 Petitions	275,063 Petitions	33,000 Petitions	
		Percentage of initiative petition batches processed within 45 days	Sep '23		25	45	314	540	
Financial	Meet Budget Targets (Elections)	Expen: Total (Elections)	'23 FQ4		\$6,381K	\$9,309K	\$30,856K	\$37,236K	
		Revenue: Total (Elections)	'23 FQ4		\$29,825K	\$9,309K	\$30,690K	\$37,236K	
		Positions: Full-Time Filled (Elections)	'23 FQ4		109	122	109	122	
Internal	Promote Elections employees development and leadership	Number of employees who attended training	Sep '23		81	2	418	24	

[Edit Scorecard](#)

Key: - Initiative - Featured Objective

Initiatives for Scorecard

There is no data for the selected filter