Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner:
White, Christina (ELECTIONS)
Department:
Elections

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	**Educate and engage existing and potential voters**	Number of outreach events to promote voter education	Dec '23	🔼	3	0	16	0	🔼
	Respond to all communications from customers in a timely manner	Wait Time for Poll Workers Calling in for Election Day Assistance	Dec '23	🟢	:49 seconds	:60 seconds	:33 seconds	:60 seconds	🟢
		Number of media requests fulfilled	Dec '23	🟢	5	2	71	6	🟢
		Resolve Customer Inquiries by Phone Within 4 Minutes (Registration)	Dec '23	🔻	5 Min.	4 Min.	5 Min.	4 Min.	🟨
		Number of public records requests completed	Dec '23	🔼	29	1	122	3	🔼
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with the Elections Department's Conduct of their Election	Dec '23	🔼	100%	95%	100%	95%	🔼
	Promote the convenience of voting to increase voter confidence in the electoral process ◈	Successful Public Testing of Voting Equipment for Scheduled Countywide Elections (Logic & Accuracy Test)	Dec '23	🟢	100%	100%	67%	100%	🔻
		Percentage of Voters Who Renewed Their VBM Request	Dec '23		42%	n/a	42%	n/a	
	Promote Vote-By-Mail voting	Percentage of Voters Who Renewed Their VBM Request	Dec '23		42%	n/a	42%	n/a	
	Ensure poll workers are qualified and properly trained	Number of Newly Recruited Poll Workers	Dec '23	🟢	342	0	868	75	🟢
		Number of Poll Workers Who Received Election Readiness Training	Dec '23	🟢	0	0	594	0	🟢
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Dec '23	🔼	1Days	3Days	1Days	3Days	🔼
		Number of days to code ballots for all countywide elections	'24 FQ1		0Days	n/a	0Days	n/a	
	Ensure timely tabulation and	Number of Elections Where Results were	Dec '23	🔼	100	100	300	300	🔼

Perspective	Objective	Measure	Period		Actual	Target	Actual	Target	
	availability of election results on Department website	Completely Reported and Published Online by Midnight							
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'24 FQ1	🔻	64,506 Petitions	15,000 Petitions	64,506 Petitions	15,000 Petitions	🔻
		Percentage of initiative petition batches processed within 45 days	Dec '23	🔼	17%	45%	16%	45%	🔼
Financial	**Meet Budget Targets (Elections)**	Expen: Total (Elections)	'24 FQ1	🔺	$9,327K	$11,610K	$9,327K	$11,610K	🔺
		Revenue: Total (Elections)	'24 FQ1	🔻	$113K	$11,610K	$113K	$11,610K	🔻
		Positions: Full-Time Filled (Elections)	'24 FQ1	🔻	115	134	115	134	🔻
Internal	**Promote Elections employees development and leadership**	Number of employees who attended training	Dec '23	🔼	12	2	39	6	🔼

Edit Scorecard

Key: 🔷 - Initiative   ⚙ - Featured Objective

Initiatives for Scorecard

There is no data for the selected filter