

### Public Housing and Community Development

The Public Housing and Community Development Department (PHCD) administers federal funding for all of the County's housing and community development programs, including public housing, rental housing, affordable housing, rehabilitation and revitalization. These programs have been developed to provide decent and sanitary affordable housing opportunities to the income groups defined by the U.S. Department of Housing and Urban Development (HUD) as extremely low, very low, low income families and individuals. PHCD's primary federally subsidized housing programs are the Public Housing Program and the Section 8 Housing Choice Voucher Program. The performance of these programs are monitored by HUD. PHCD provides assistance and programs that expand economic opportunity and community development, including affordable housing development, economic development, historical preservation, housing rehabilitation, capital improvements to public facilities and public services. These programs are funded by the Community Development Block Grant (CDBG), Documentary Stamp Surtax Program (Surtax), State Housing Initiatives Partnership Program (SHIP), and Home Investment Partnership Program (HOME).

**Owner:**  
Ballina, Alex  
(PHCD)  
**Department:**  
Public Housing and  
Community Development

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Maintain an acceptable average for occupancy rate in Public Housing (HS2-3)	Average occupancy rate	Dec '23		88%	95%	88%	95%	
		Average monthly number of families renting	Dec '23		4,064	6,055	4,078	6,055	
	Improve access to economic opportunities for low- to moderate-income individuals (ED1-1, HS2-1)	Number of jobs created and/or retained	2023		14	60			
		Number of affordable housing units constructed and/or rehabilitated	Dec '23		667	400	667	400	
		Percentage of available annual budget authority used to lease in the Section 8 HCV program	'24 FQ1		96%	98%	96%	98%	
Financial	Meet Budget Targets (PHCD)	Expen: Total (PHCD)	'24 FQ1		\$126,323K	\$225,000K	\$126,323K	\$225,000K	
		Revenue: Total (PHCD)	'24 FQ1		\$612,669K	\$225,000K	\$612,669K	\$225,000K	
		Positions: Full-Time Filled (PHCD)	'24 FQ1		271	434	n/a	n/a	
	Maximize efficient use of resources	Percentage of revenues due from serviced loans collected	Dec '23		32%	65%	29%	65%	
		Percentage of Homeownership Loans closed within 60 days	Dec '23		0%	75%	48%	75%	
Internal	Improve compliance Housing and Urban Development's Community and Development (CPD) regulations	Public Housing Assessment System (PHAS) point score	2023 FY		No Data	80	n/a	80	
		Percentage of HOME projects completed	2023		58%	40%			
		Percentage of CDBG projects completed	2023		14%	60%			
		Tenants Accounts Receivable Score	2023 FY		No Data	4	n/a	n/a	

**Improve compliance and quality assurance procedures per Housing and Urban Development (HUD) regulations**

**Maintain High Performer Status for the Section 8 Program**

**Maximize the effectiveness of the Surtax program**

Percentage of Homeownership Loans closed within 60 days	Dec '23		0%	75%	48%	75%	
Number of open HOME projects monitored	Q4 '23		37	n/a	37	n/a	
Percentage of lease enforcement cases received, investigated, and resolved due to suspicion of fraud or abuse	'24 FQ1		79%	99%	79%	99%	
Section Eight Management Assessment Program (SEMAP) score	'24 FQ1		90	95	90	n/a	
Percentage of Surtax loans in repayment	2023 FY		50%	50%	50%	50%	
Number of open Surtax projects monitored	2023 FY		80	100	80	100	

[Edit Scorecard](#)

Key: - Initiative - Featured Objective

## Initiatives for Scorecard

There is no data for the selected filter