Animal Services

Owner: Jose, Annette (ASD)
Department: Animal Services

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target	Actual FYTD	FYTD Goal	
Customer	Increase community pet health	Number of rabies vaccines administered by ASD Clinic	'25 FQ1	14,886	6,000	14,886	6,000	
		Number of spay/neuter surgeries performed by ASD	Dec '24	2,479	2,000	8,018	6,200	
	Increase responsible pet ownership	Dogs licensed in Miami-Dade County	'25 FQ1	50,573	55,000	50,573	55,000	
		Total microchips registered	'25 FQ1	12,210	10,000	12,210	10,000	
	Continue monitoring managed shelter intake	Total number of dog and cat intake	Dec '24	2,295	2,700	7,702	8,100	
	Increase positive outcome for pets	Increase number of saved animals (Live Release)	Dec '24	2,407	2,615	7,618	7,895	
		Number of dogs and cats returned to owner	Dec '24	104	100	288	300	
		Volunteer hours	Dec '24	4,018 Hours	3,000 Hours	12,478 Hours	9,000 Hours	
		Percentage of dogs and cats rescued by out-state non-for- profit partners	Dec '24	0%	1%	n/a	1%	
		Save rate monthly (Asilomar)	Dec '24	96%	90%	95%	90%	
		Number of dogs and cats rescued by out-state non-for-profit partners	Dec '24	5	15	23	45	
		Percentage of trap, neuter, vaccinate, and release (TNVR) outcome	Dec '24	52%	55%	55%	55%	
		Percentage of dogs and cats returned to owner	Dec '24	4%	4%	4%	4%	
		Save rate calendar year	2024	93%	90%			
		Percentage of dogs and cats adoptions	Dec '24	30%	20%	26%	20%	
		Cats trapped, neutered, vaccinated and released (TNVR)	Dec '24	1,314	1,600	4,478	4,800	
		Dog and cat adoptions	Dec '24	765	650	2,124	2,000	
		Events	Q4 '24	80	50	80	50	
		Number of dogs and cats rescued by In-state non-for-profit partners	Dec '24	219	250	705	750	
		Percentage of dogs and cats rescued by in-state non-for- profit partners	Dec '24	9%	10%	9%	10%	
	Maximize animal health and welfare to increase number of saved animals	Average Length of Stay - Puppies	'25 FQ1	8	5	8	5	
		Average Length of Stay - Cats	'25 FQ1	5	7	5	7	
		Average Length of Stay - Dog	'25 FQ1	43	20	43	20	
		Average Length of Stay - Kittens	'25 FQ1	8	7	8	7	
Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'25 FQ1	\$8,854K	\$10,585K	\$8,854K	\$10,585K	
		Revenue: Total (Animal Services)	'25 FQ1	\$3,640K	\$10,666K	\$3,640K	\$10,666K	
		Positions: Full-Time Filled (ASD)	'25 FQ1	269	304	269	304	
Internal	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Dec '24	0.33%	0.50%	0.55%	0.50%	
		Number of citations	Dec '24	982	1,000	3,203	3,000	
	Respond quickly to service calls to promote safe and livable communities	Number of dead animal pickup requests	Dec '24	418	400	1,227	1,200	
		Number of Dead Animal Pickup Closed	Dec '24	426	400	1,234	1,200	

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target	Actual FYTD	FYTD Goal	
Internal	Respond quickly to service calls to promote safe and livable communities	Dead animal pickup average response time (in calendar days)	Dec '24	1.44 days	1.00 days	1.10 days	1.00 days	
		Number cruelty investigations responded to	Dec '24	208	250	740	750	
		Number of dangerous dog investigations responded to	Dec '24	46	30	145	90	
		Injured Animal - Total Monthly Count (ServiceStat)	Dec '24	270	300	883	900	
		Injured Animal - Total Closed per Month (ServiceStat)	Dec '24	270	300	882	900	
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Dec '24	285	150	824	450	
		Number of animal bite to person cases	Dec '24	287	200	819	600	
		Total Police Assistance Requests	Dec '24	157	160	462	480	
		Animal bite to a person average response time (in calendar days)	Dec '24	7.0	3.0	6.3	3.0	
		Police Assist - Average Response Time (Service Stat) (in calendar days)	Dec '24	1days	1days	1days	1days	
	Green Projects (ASD)	Fuel consumption (gallons)	Dec '24	4,316	4,000	12,570	12,000	
		Electricity Usage (kw)	Dec '24	214,720	250,000	731,273	780,000	

Edit Scorecard

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* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Scorecard

There is no data for the selected filter

PK_ID 00000000-0000-0000-0000-00000000008

Name contains any Animal Services