

As Of <= 12/31/2024

Department of Emergency Management

The Department of Emergency Management (DEM) supports the community's disaster prevention, protection, response, recovery, and mitigation needs through the coordination of information and resources. Additionally, DEM manages the County's Emergency Operations Center (EOC), which develops, and coordinates emergency response and recovery plans, supports key decisions and operations to maximize the use of available resources within Miami-Dade County. Through a "whole communities" approach, DEM collaborates with federal and state agencies, county departments, local municipalities, and non-governmental organizations such as, the private sector, faith-based communities, and not-for-profit organizations, to accomplish its mission.

Owner: Gomez, Pete (DEM); Duque, Jennifer (DEM)

Department: Department of Emergency Management

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Ensure countywide pre-disaster readiness, evacuations, shelters, and recovery operations for Miami-Dade County	Number of shelters - Pet Friendly Evacuation Centers (PFEC)	2024		5	2	n/a	n/a	
		Number of shelters - non-school	2024		10	10	n/a	n/a	
		Number of Emergency Evacuation Assistance Program (EEAP) registrants	'24 FQ4		4,201	3,000	4,201	3,000	
		Number of Emergency Management training & exercises	'25 FQ1		5	4	5	4	
		Number of plans reviewed for medical facilities	Dec '24		105	108	323	324	
		Number of EOC activations	2024		3	n/a			
		Number of emergency shelter spaces available for special needs	2024 FY		2,143	1,500	2,143	1,500	
		Number of emergency shelter spaces available for general population	2024 FY		111,202	123,000	n/a	n/a	
		Number of Residential Healthcare Facilities Administrators trained	'24 FQ4		30	20	1,155	80	
		Number of Miami Dade County-Disaster Assistance Employees (DAEs) trained	'25 FQ1		0	198	0	198	
		Number of assembled evacuation center kits for deployment	'24 FQ4		50	50	50	50	
	Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Number of public outreach events	'24 FQ4		27	25	102	100	
		Number of subscribers to the Miami-Dade County Alerts System	'24 FQ4		1,140,100	900,000	1,140,100	900,000	
		Percentage of Comprehensive Emergency Management Plan (CEMP) Criteria Met	2024 FY		100	100	100	100	
		Number of new Community Emergency Response Team (CERT) members trained	'24 FQ4		38	37	83	148	
		Percentage of County departments with compliant Continuity of Operations Plans (COOP)	Dec '24		100%	100%	100%	100%	
		Number of Comprehensive Emergency Management Plan (CEMP) Updates	'24 FQ4		1	0	50	n/a	
		Number of advisory committee meetings	'24 FQ4		10	5	n/a	n/a	
	Provide aids in county and community economic recovery and disaster assistance by coordinating mitigation activities, such as Urban Area Security Initiative and the Local Mitigation Strategy to minimize the impact natural disasters have on communities.	Number of conducted customer satisfaction surveys	'25 FH1		3	1	3	1	
		Number of public outreach events	'24 FQ4		27	25	102	100	
		Number of local mitigation strategy meetings	'24 FQ4		1	1	4	4	
		Number of assembled evacuation center kits for deployment	'24 FQ4		50	50	50	50	
Financial	Meet Budget Targets (DEM)	Positions: Full-time Filled (DEM)	'25 FQ1		36	43	36	43	
		Revenue: Total (DEM)	'25 FQ1		215	3,009	215	3,009	

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Financial	Meet Budget Targets (DEM)	Expenditure: Total (DEM)	'25 FQ1		1,926	3,009	1,926	3,009	
		Revenue collected for Residential Health Care Facilities (RHCF) and Comprehensive Emergency Management Plan (CEMP) review	'24 FQ4		13,452	28,000	74,623	112,000	
		Percentage of invoices paid	'24 FQ4		97%	95%	97%	95%	
Learning and Growth	Ensure effective and efficient business operations in finance, human resources, budget, communications and social media.	Number of travel requests	'24 FQ4		7	0	28	10	
		Number of new hires	'25 FQ1		1	1	1	1	
		Number of tuition reimbursements	'25 FQ1		1	0	1	0	

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Key:

- Initiative

- Featured Objective

* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Scorecard

There is no data for the selected filter

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Name contains any Department of Emergency Management