











As Of <= 12/31/2024

## Juvenile Services Department

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

**Owner:** Bess, Latawun (JSD)  
**Department:** Juvenile Services

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Reduce the Number of Juvenile Arrests in Miami-Dade County	Number of juvenile arrests processed at the Juvenile Services Department	Dec '24		135	166	399	469	
		Number of youths released to secure detention	Dec '24		72	93	199	243	
	Increase the number of youths referred for prevention, civil citation and diversion services through a "No Wrong Door" approach	Total number of youth referred to prevention, civil citation and diversion programs	Dec '24		165	148	430	500	
		Percentage of diversion recommendations approved by the State Attorney's Office	Dec '24		92%	90%	88%	90%	
		Number of intervention, prevention and outreach events	'25 FQ1		130	158	130	158	
	Utilize assessment results to drive operational decisions	Percentage of assessments showing moderate to high risk to re-offend at intake	'25 FQ1		28%	30%	28%	30%	
	Improve the successful completion rate for youth referred to diversion programs	Percentage of youth successfully completing diversion programs	Dec '24		81%	80%	75%	80%	
	Provide employability skills training to unemployed and underemployed residents	Number of young adults placed in unsubsidized employment and/or post-secondary education through Youth Services	2024 FY		43	40	43	40	
		Cost per youth provided with education, training, and career services through Youth Services	2024 FY		26,294	30,080	26,294	30,080	
		Number of young adults that participated in job training, education, and industry trainings through Youth Services	2024 FY		146	100	146	100	
Financial	Meet Budget Targets (Juvenile Services)	Expen: Total (Juvenile Services)	'25 FQ1		\$2,157K	\$4,793K	\$2,157K	\$4,793K	
		Revenue: Total (Juvenile Services)	'25 FQ1		\$260K	\$4,793K	\$260K	\$4,793K	
		Positions: Full-Time Filled (JSD)	'25 FQ1		89	106	n/a	n/a	
	Conduct Meetings with Staff to Review Department Goals, Budget Planning and Implementation (JSD)	Quarterly Meeting Conducted (Y/N)	'25 FQ1		Yes	Yes	Yes	Yes	
		Monthly Managers Meeting	Dec '24		Yes	Yes	Yes	Yes	
	Identify and Ensure Compliance with Grants (FIN)	Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Dec '24		100%	100%	100%	100%	
Internal	Decrease the Processing Time for Detainable and Non-Detainable Youth	Percentage of detainable youth released within six hours	Dec '24		82%	75%	82%	75%	
		Percentage of non-detainable youth released within six hours	Dec '24		52%	65%	59%	65%	
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Dec '24		100%	100%	100%	100%	
	Provide an Equitable, Safe and Secure Environment	Zero Incidents Resulting in Liability (%)	'25 FQ1		100%	100%	100%	100%	
		Percentage of Safety Inspection Reports completed by deadline	Dec '24		100%	100%	100%	100%	
		Review/Update accuracy of computer access credentials	Dec '24		Yes	Yes	Yes	Yes	
		Accuracy of Access Control Cards	Dec '24		Yes	Yes	Yes	Yes	
	Engage and empower stakeholders	Percent of completed client surveys with an overall positive satisfaction rating	'24 FQ4		100%	100%	100%	100%	
		Number of trainings provided to stakeholders through the JSD Training Center of Excellence	'25 FQ1		5	2	5	2	
		Monthly community based organization (CBO) meetings held?	Dec '24		Yes	Yes	Yes	Yes	
		Percent of completed Training Center of Excellence surveys	'25 FQ1		100	100	100	100	

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Internal	Engage and empower stakeholders	with an overall positive satisfaction rating							
		Total Number of custom analytical and statistical reports developed to provide to the community and juvenile justice partners by deadline	'24 FQ4		19	25	66	100	
	Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Dec '24		5%	9%	10%	9%	
		Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Dec '24		381	228	1,012	646	
Learning and Growth	Manage Human Resources and Employee Motivation (JSD)	Employee of the Quarter Recognition Award	Q4 '24		Yes	Yes	Yes	Yes	
	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Percent of Intake Personnel and Case Management Personnel who are up to date on their Direct Care training requirements	'25 FH1		100%	100%	100%	100%	

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Key:  Initiative  - Featured Objective

\* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

## Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Provide an Equitable, Safe and Secure Environment	Update JSD Security System	12/12/2024	In Progress			Bess, Latawun (JSD); Molina, Cristina,M. (JSD)
Reduce the Number of Juvenile Arrests in Miami-Dade County	Business Plan Priority Initiative: Enhance Job Development and Mentoring Opportunities	12/12/2024	In Progress			Bess, Latawun (JSD)
Increase the number of youths referred for prevention, civil citation and diversion services through a "No Wrong Door" approach	Business Plan Priority Initiative: Expand the JSD Training Center of Excellence	12/12/2024	In Progress			Bess, Latawun (JSD)
	Business Plan Priority Initiative: Increase JSD's footprint in the Community by enhancing Prevention, Diversion and Outreach Services.	12/12/2024	In Progress			Bess, Latawun (JSD); Molina, Cristina,M. (JSD)
	Increase Community Outreach and Prevention education and awareness	12/12/2024	In Progress			Bess, Latawun (JSD); Molina, Cristina,M. (JSD)
Utilize assessment results to drive operational decisions	Enhance Trauma Informed Protocols	3/1/2021	In Progress			
	Business Plan Priority Initiative: Continuation of Multi-disciplinary Interventions	12/12/2024	In Progress			Bess, Latawun (JSD)
	Business Plan Priority Initiative: Explore Best Practices for Trauma Informed Protocols	12/12/2024	In Progress			Bess, Latawun (JSD)
Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Business Plan Priority Initiative: Engage the JSD Workforce to participate in an open, transparent environment	12/12/2024	In Progress			Bess, Latawun (JSD)
Engage and empower stakeholders	Increase System-wide Awareness of Trauma Informed Protocols (including ACEs)	12/12/2024	In Progress			Molina, Cristina,M. (JSD); Bess, Latawun (JSD)
	Business Plan Priority Initiative: Expand the JSD Training Center of Excellence	12/12/2024	In Progress			Bess, Latawun (JSD)
	Business Plan Priority Initiative: Utilize Technology Enhancements to enhance and promote service delivery	12/12/2024	In Progress			Bess, Latawun (JSD)
	Business Plan Priority Initiative: Maintain access to Data and Trend Analyses	12/12/2024	In Progress			Bess, Latawun (JSD)
	Increase Community Outreach and Prevention education and	12/12/2024	In Progress			Bess, Latawun

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Engage and empower stakeholders	awareness					(JSD); Molina, Cristina,M. (JSD)

Initiatives for Scorecard

There is no data for the selected filter

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Name contains any Juvenile Services Department