

As Of <= 12/31/2024

Office of Management and Budget (OMB)

OMB provides the reliable information, expert analysis, guidance, resources, and oversight needed to support excellent public service delivery and to ensure a fiscally responsible local government that is accountable to the community.

Owner: Clodfelter, David (OMB)

Department: Office of Management and Budget

| Perspective Name | Objective Name | Measure Name | Last Period Updated | | Actual | Target | Actual FYTD | FYTD Goal | |
|------------------|---|---|---------------------|---|---------------|--------------|-------------|------------|---|
| Customer | Prepare budget that supports the County's mission | GFOA budget scores | 2024 FY | ▲ | 3.3 | 3.3 | 3.3 | 3.3 | ▲ |
| | | County Quarterly Budget Report issued to the Board within 45 days after quarter-end | '24 FQ4 | ▼ | No | Yes | No | Yes | ▼ |
| | Facilitate community involvement and engagement in the budget process | Total number of public speakers at budget hearings | 2024 FY | ▲ | 276 | 150 | 276 | 150 | ▲ |
| | | | | | | | | | |
| | Ensure the effective and fair disbursement of grant funding in community | Percentage of Payments Processed within 21-Days - CBOs | Nov '24 | ▲ | 93.0% | 85.0% | 96.0% | 85.0% | ▲ |
| | | Number of local organizations funded | 2024 FY | ▼ | 131 | 142 | 131 | 142 | ▼ |
| | | Percentage of Payments Processed within 25 days (quarterly) - Ryan White | Q4 '24 | ▲ | 91% | 85% | 91% | 85% | ▲ |
| | Actively pursue grant and sponsorship funding opportunities | Grants funding received (in \$ millions) | 2024 FY | ▲ | \$225 | \$85 | \$225 | \$85 | ▲ |
| | | | | | | | | | |
| | | | | | | | | | |
| | Monitor County Bond Programs | Number of Business Days to Process BBC-GOB Reimbursement Requests | '25 FQ1 | ▲ | 4.00 days | 10.00 days | 4.00 days | 10.00 days | ▲ |
| | | Value of BBC-GOB funds expended quarterly. (in millions) | '25 FQ1 | ▲ | \$6.0M | \$20.0M | \$6.0M | n/a | ▲ |
| | | Percentage of BBC-GOB program completion | '25 FQ1 | ▲ | 78.3% | 76.6% | 78.3% | 76.6% | ▲ |
| | Improve alignment and achievement of strategic priorities throughout the County | Average number of active users of the County Strategic Management System | Dec '24 | ▲ | 454 | 400 | 462 | 400 | ▲ |
| | | Performance analysis projects completed | 2024 FY | ▲ | 9 | 8 | 9 | 8 | ▲ |
| | | Percentage of Strategic Plan objectives supported by department business plans and scorecards | '24 FQ4 | ▲ | 100.00% | 100.00% | 100.00% | 100.00% | ▲ |
| | Promote the use of Lean Six Sigma (LSS) techniques | Employees trained in Lean Six Sigma yellow belt methodology (via OMB program) since inception | '25 FQ1 | ▲ | 1,893 | 1,750 | 1,893 | 1,750 | ▲ |
| | | Employees Trained in LSS Green Belt Methodology (via OMB program) since inception | 2024 FY | ▼ | 182 | 190 | 182 | 190 | ▼ |
| | | Orange and Blue Belt Training Overall Satisfaction Rate | '24 FQ4 | ▲ | 4.91 | 4.75 | 4.81 | 4.75 | ▲ |
| | | Number of County employees completing advanced Lean Six Sigma training programs | 2024 FY | ▲ | 33 | 30 | 33 | 30 | ▲ |
| | | Number of attendees in an Orange or Blue module class | '25 FQ1 | ▲ | 118 | 100 | 118 | 100 | ▲ |
| | | Yellow Belt Training Overall Satisfaction Rate | '24 FQ4 | ▲ | 4.84 | 4.75 | 4.81 | 4.75 | ▲ |
| | Promote development in distressed areas by monitoring and supporting CRAs | Overall score from the LSS Training Survey question: "I will apply this training to my job" | 2024 FY | ▲ | 4.67 | 4.00 | 4.67 | 4.00 | ▲ |
| | | Percentage point increase in all CRAs taxable value compared to the County tax roll | 2024 FY | ▼ | -1.2 % points | 3.5 % points | n/a | n/a | |
| | | Percent of total County Urban Development Boundary area within TIF districts | 2024 FY | ▼ | 26.9% | 28.0% | 26.9% | 28.0% | ▼ |
| | Promote independent living through early intervention and support services | County TIF revenue payments (in millions) | 2025 FY | ▲ | \$108.4 | \$105.2 | \$108.4 | \$105.2 | ▲ |
| | | Number of Community Redevelopment Agencies (CRAs) | 2024 FY | ▼ | 15 | 16 | 15 | 16 | ▼ |
| | | Comprehensive Ryan White Program site visits (per contract year) | '25 FQ1 | ▲ | 6 | 6 | 6 | 6 | ▲ |
| | | People with HIV in Miami-Dade served by Ryan White Program (includes Part A and Minority AIDS Initiative [MAI]) | 2023 | ▲ | 9,060 | 8,700 | | | |

| Perspective Name | Objective Name | Measure Name | Last Period Updated | | Actual | Target | Actual FYTD | FYTD Goal | |
|---------------------|--|--|---------------------|---|-----------|-----------|-------------|-----------|---|
| Customer | Facilitate County departments transition to independent Constitutional Offices Foster successful reimbursement of emergency related expenditures | Overall percentage completion of transition to Constitutional Offices | '24 FQ4 | ▲ | 75.0% | 75.0% | 75.0% | 75.0% | ▲ |
| | | Percentage of emergency liaisons trained annually on procedures and forms | 2024 FY | ▲ | 100% | 100% | 100% | 100% | ▲ |
| | | Number of completed department assessments to learn about their emergency operations and propose recommendations | 2024 FY | ▲ | 4 | 4 | 4 | 4 | ▲ |
| | | Florida Recovery Obligation Calculation (FROC) for Miami Dade County | 2025 FY | ■ | 57 points | 60 points | 57 points | 60 points | ■ |
| | | Percentage of FEMA and state requests for information completed on time | Dec '24 | ▲ | 100% | 100% | 100% | 100% | ▲ |
| Financial | Meet Budget Targets (OMB) | Expen: Total (OMB) | '25 FQ1 | ▲ | \$13,149K | \$15,105K | \$13,149K | \$15,105K | ▲ |
| | | Revenue: Total (OMB) | '25 FQ1 | ▼ | \$7,232K | \$15,105K | \$7,232K | \$15,105K | ▼ |
| | | Positions: Full-time Filled (OMB) | '25 FQ1 | ▼ | 101 | 109 | 101 | 109 | ▼ |
| | Provide sound financial and risk management | Bond rating evaluation by Standard & Poor's | '25 FQ1 | ▲ | AA | AA | AA | AA | ▲ |
| | | Bond rating evaluation by Moody's | '25 FQ1 | ▲ | Aa2 | Aa2 | Aa2 | Aa2 | ▲ |
| | | Percentage of debt service payments made timely | '25 FQ1 | ▲ | 100% | 100% | 100% | 100% | ▲ |
| | Maintain healthy reserves | Countywide emergency contingency reserve balance (in millions) | 2024 FY | ▲ | \$64.5 | \$63.1 | \$64.5 | \$63.1 | ▲ |
| | | Carryover as a percentage of the General Fund budget | 2024 FY | ▼ | 1.7% | 2.5% | 1.7% | 2.5% | ▼ |
| Internal | Maintain program integrity to ensure service delivery | Percentage Rate of Part A Formula Grant Expenditures - Ryan White | 2023 FY | ▲ | 95% | 95% | 95% | 95% | ▲ |
| | | Number of site visits - CBOs | '24 FQ4 | ▼ | 54 | 142 | 251 | 142 | ▲ |
| Learning and Growth | Promote OMB employee development and leadership Develop and maintain a departmental culture of excellence through employee engagement activities Ensure performance evaluations are completed timely (OMB) | Percentage of OMB employees with a Yellow Belt or a Green Belt | 2024 FY | ▲ | 90.00% | 75.00% | 90.00% | 75.00% | ▲ |
| | | Number of employee engagement activities conducted | '25 FQ1 | ■ | 2 | 3 | 2 | 3 | ■ |
| | | % of Performance Appraisals Completed Within 2 Weeks of Employee Status Date (OMB) | '24 FQ4 | ▼ | 30.4% | 80.0% | 37.6% | 80.0% | ▼ |

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Key:

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- Initiative

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- Featured Objective

* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

| Objective Name | Initiative | As Of | Status | Budget | Timing | Owners |
|---|---|------------|-------------|--------|--------|---|
| Improve alignment and achievement of strategic priorities throughout the County | WASD Customer Service Call Handle and Wait Time Review | 12/18/2024 | Complete | | | Horton-Tavera, Amy (OMB); Bolt, GiGi (OMB) |
| | Develop and deploy an annual survey of County departments regarding OMB's support of the business planning process. | 12/19/2024 | In Progress | | | Armas, Juan (OMB); Ferreira, Roy (OMB); Arango Verhelst, Sandra (OMB); Horton-Tavera, Amy (OMB) |
| | CAHSD Rental Assistance Customer Journey Support | 1/22/2024 | Complete | | | Ferreira, Roy (OMB); Horton- |

| Objective Name | Initiative | As Of | Status | Budget | Timing | Owners |
|---|--|------------|-------------|--------|--------|---|
| Improve alignment and achievement of strategic priorities throughout the County | | | | | | Tavera, Amy (OMB) |
| | DVOB Funding Analysis Request | 10/19/2023 | Complete | | | |
| | Countywide: Support ERP implementation | 1/22/2024 | Complete | | | Horton-Tavera, Amy (OMB); Maxwell, Carlos (OMB); Morales, Mayra (OMB) |
| | Monitor UCF Intimate Partner Study | 10/18/2023 | Complete | | | |
| | Purpose Driven Procurement Process Review | 7/18/2024 | Complete | ▲ | ▲ | Horton-Tavera, Amy (OMB); Morales, Mayra (OMB); Maxwell, Carlos (OMB) |
| Ensure the effective and fair disbursement of grant funding in community | Develop and Issue New Ryan White RFP | 3/14/2024 | In Progress | | | Valle Schwenk, Carla (OMB); Wall, Daniel (OMB) |
| | Complete implementation of the new CBO competitive funding process. | 3/14/2024 | In Progress | | | Wall, Daniel (OMB) |
| Prepare budget that supports the County's mission | Evaluate existing systems (including BAT, RFRO, INFORMS (Commitment Control) and CBAT) to enhance customer experience and system functionality | 3/14/2024 | In Progress | | | Sarduy, John (OMB) |
| Promote development in distressed areas by monitoring and supporting CRAs | Annually review Community Redevelopment accomplishments, assessing redevelopment plan implementation and TIF investment return | 3/14/2024 | In Progress | | | Cao, Vivian (OMB) |
| Facilitate County departments transition to independent Constitutional Offices | Countywide: Facilitate creation of Constitutional Officers as per Amendment 10 | 12/18/2024 | In Progress | | | Lafarga, Ryan (OMB) |
| Provide sound financial and risk management | Develop formalized training on the bond issuance process and lease programs. | 3/14/2024 | In Progress | | | Wood, Arlesa (OMB) |
| | Evaluate the new standards required by the Financial Data Transparency Act and work with the County's Dissemination Agent to adhere to the new requirements. | 3/14/2024 | In Progress | | | Wood, Arlesa (OMB) |
| | Ensure the timely filing of the Annual Report to Bondholders, timely payment of all debt service payments, timely filing of event-based disclosures, covenant reporting and all other continuing disclosure requirements per Rule 15c2-12.2. | 3/14/2024 | In Progress | | | Wood, Arlesa (OMB) |
| Promote the use of Lean Six Sigma (LSS) techniques | Lean Six Sigma Coaching - Late Payments on Business Contracts | 7/17/2024 | Complete | ▲ | ▲ | Horton-Tavera, Amy (OMB); Morales, Mayra (OMB) |
| | Lean Six Sigma Coaching: Shannon Melendi Risk Reduction | 7/17/2024 | Complete | ▲ | ▲ | Morales, Mayra (OMB); Horton-Tavera, Amy (OMB) |
| Foster successful reimbursement of emergency related expenditures | Integrate County procedures with new F-ROC processes | 3/14/2024 | In Progress | | | Quevedo, Elena (OMB) |
| | Meet with departments to learn more about their emergency operations and provide recommendations to assist with overcoming challenges and issues. | 4/10/2024 | In Progress | | | Quevedo, Elena (OMB) |
| Promote OMB employee development and leadership | Develop enhanced departmental culture building and staff development process, to include an onboarding orientation program, succession planning and cross-training processes, and engagement with external organizations | 9/27/2024 | Complete | | | Armas, Juan (OMB); Horton-Tavera, Amy (OMB) |

Initiatives for Scorecard

| Initiative | As Of | Status | Budget | Timing | Owners |
|---|------------|-------------|--------|--------|--------------------------------------|
| Continue to draft and refine proposed transition agreements with the future and modified constitutional offices through in-depth collaboration between impacted entities and all County support departments | 12/18/2024 | In Progress | | | Lafarga, Ryan (OMB); Mas, Raul (OMB) |
| Make related policy and operational decisions | 12/18/2024 | In | | | Lafarga, Ryan |

| Initiative | As Of | Status | Budget | Timing | Owners |
|--|------------|-------------|--------|--------|---|
| and prepare for fiscal and operational impacts of the transition | | Progress | | | (OMB); Mas, Raul (OMB) |
| Identify most critical / complex / risky processes and craft departmental SOPs to improve process integrity and timeliness; in addition, update OMB's existing Countywide procedures as necessary. | 12/18/2024 | In Progress | | | Ferreira, Roy (OMB); Horton-Tavera, Amy (OMB) |
| Implement new Internal Grants Information Management System and Dashboard | 12/18/2024 | In Progress | | | Wall, Daniel (OMB) |

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Name contains any Office of Management and Budget (OMB)