

As Of <= 12/31/2024

Regulatory and Economic Resources (RER) Department

Mission: Improve and protect our quality of life and our natural resources, by enhancing the community's resilience through visionary planning, land development, regulatory and environmental policies and operations, and economic growth. Vision: A safe, well-planned, and resilient built environment that protects our natural resources and provides economic opportunities for all residents.

Owner: Gomez, Lourdes (RER)

Department: Regulatory and Economic Resources

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Protect and restore environmental resources (Natural Areas and Green Spaces)	Number of purchase offers for environmentally endangered lands made to land owners	'25 FQ1	▲	3	2	3	2	▲
		Acres of environmentally endangered lands acquired (RFRO)	'25 FQ1		25	n/a	25	n/a	
		Number of trees distributed through the Adopt-a-Tree Program (RFRO)	Dec '24	▲	0	0	2,500	0	▲
		Percent of wetland areas reviewed annually for unauthorized impacts (RFRO)	2024 FY	▲	50%	50%	50%	50%	▲
		Number of Trees Planted (RFRO)	2024 FY	▼	5,723	22,000	5,723	22,000	▼
	Protect and restore environmental resources (Coastal)	Cumulative acres of restored or enhanced coastal habitat	2024 FY	▲	713	620	713	620	▲
	Protect and restore environmental resources	Percentage of County air quality permits issued within eight days	Dec '24		0%	n/a	41%	85%	▼
		Percentage of state air quality permits issued within 60 days	Dec '24	▲	100%	100%	100%	100%	▲
		Percentage of days that are "good" or "moderate" air quality	Dec '24	▲	100%	98%	100%	98%	▲
	Protect and restore environmental resources	Percent of sanitary nuisance complaints receiving inspection within 24 hours	Dec '24	▲	100%	90%	98%	90%	▲
		Percentage of Resource Protection Permit applications reviewed within 30 days (Class I - VI Permits) (RFRO)	Dec '24	■	91%	95%	95%	95%	▲
		Biscayne Bay surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard (RFRO)	'25 FQ1	▼	84%	95%	84%	95%	▼
		Miami River surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard	'25 FQ1	▼	67%	95%	67%	95%	▼
		Percent of high priority inspections completed	Dec '24	▼	42%	100%	46%	100%	▼
	Protect and restore environmental resources (Enforcement)	Density (# of sites/sq. mi.) of contaminated sites countywide (excluding wellfield areas) - Annual	2024 FY	▲	7.40	7.50	7.40	7.50	▲
		Density (# of sites/sq. mi.) of contaminated sites in wellfields	2024 FY	▲	1.03	1.20	1.03	1.20	▲
		Percentage of industrial waste pre-treatment inspections completed on-time	Dec '24	■	93	100	101	100	▲
		Percent of contaminated site rehabilitation documents reviewed within the required timeframe	Dec '24	▲	95%	90%	94%	90%	▲
		Percent of general complaints responded to within 48 hours	Dec '24	▲	92%	90%	91%	90%	▲
	Responsive building permit and enforcement services	Percentage of annual quality assurance audits of manufacturers and testing labs (NU4-3)	'25 FQ1	■	96.69%	100.00%	96.69%	100.00%	■
		Percentage of code official Certification Applications reviewed in 10 days (ED4)	'25 FQ1	▲	100%	100%	100%	100%	▲
		Percent of residential plans reviewed within 20 days	Dec '24	▲	100.00%	100.00%	100.00%	100.00%	▲
		Percent of commercial plans reviewed within 24 days	Dec '24	▲	100.00%	100.00%	100.00%	100.00%	▲
		Percentage of technical review of Product Control Applications in 30 days (ED4)	'25 FQ1	▼	66.33%	100.00%	66.33%	100.00%	▼
		Average number of calendar days a commercial permit	Dec '24	▲	20	21	21	21	▲

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Responsive building permit and enforcement services	application is under review							
		Average number of calendar days a residential permit application is under review (RFRO)	Dec '24		10	9	10	9	
		% of Certificate of Use Applications reviewed within 5 days	Dec '24		86%	95%	76%	95%	
		Percent of Field Inspection Rejected (RFRO)	Dec '24		18	20	18	20	
	Promote the efficient and best use of land	Total Number of Building Permits Issued	Dec '24		3,738	n/a	12,486	n/a	
		Percent of Countywide employment in the urban centers rapid transit zones and along the SMART corridors	2023 FY		45%	47%	n/a	n/a	
		Percent of Countywide housing units in the urban centers rapid transit zones and along the SMART corridors	2023 FY		53%	40%	53%	40%	
		Development activity within the SMART corridors - Residential (units)	2023 FY		5,772	6,500	5,772	6,500	
	Responsive building code administration services	Development activity within the SMART corridors - Commercial (square footage)	2023 FY		4,454,117	1,065,000	4,454,117	1,065,000	
		Development activity within the SMART corridors - Industrial (square footage)	2023 FY		650,208	780,000	650,208	780,000	
		Percentage of contractor license applications reviewed within 10 days	'25 FQ1		100%	100%	100%	100%	
		Total Number of Recertified Building Structures	Dec '24		148	n/a	469	n/a	
	Improve neighborhood code compliance	Total Liens Recorded	Nov '24		235	225	481	450	
		Average days from junk/trash/overgrowth complaint to first inspection	Dec '24		2	3	2	3	
		Average Calendar Days from Zoning Complaint to First Inspection-Chapter 33 (RFRO)	Dec '24		4	3	4	3	
		Percent of voluntary compliance with warning letters issued	Dec '24		51%	65%	54%	65%	
	Responsive zoning/development services	Average Calendar Days from Exterior Property Maintenance Complaint to First Inspection-Chapter 19	Dec '24		2	3	2	3	
		Percentage of Zoning application reviews completed within deadlines	'25 FQ1		47%	80%	47%	80%	
		Number of CDMP application reviews completed within deadline	'24 FQ4		2	3	8	12	
		Filming Permits Issued	'25 FQ1		137	195	137	195	
	Provide stewardship to the planning and CDMP processes	Film industry jobs created	2024 FY		13,556	11,000	13,556	11,000	
		Dollars Spent Locally through Film Activity	2024 FY		213,509,993	120,000,000	213,509,993	120,000,000	
		Number of pilots launched successfully with external partners*	'24 FQ4		3	n/a	6	n/a	
		Number of agricultural business continuity and expansion projects completed	'24 FQ4		32	30	65	60	
	Increase opportunities for economic and business development	Film industry jobs created	2024 FY		13,556	11,000	13,556	11,000	
		Number of jobs created by small businesses in climate sector	'24 FQ4		6	n/a	13	n/a	
		Number of residents educated or placed in "good jobs" via county-sponsored programming	'24 FQ4		875	n/a	1,750	n/a	
		Dollars of new investment in Miami-Dade County via business attraction and expansion efforts	'25 FQ1		\$3,633,902.00	n/a	\$3,633,902.00	n/a	
	Secure Regulated Businesses Satisfaction and Trust (Consumer Protection)	CPD Licenses issued per month	Dec '24		792	350	2,723	1,050	
		Customer satisfaction from consumers that file complaints against businesses	Dec '24		3.91	4.00	3.83	4.00	
		Value of goods refunds and/or service recovered for consumers	Dec '24		\$16,532	\$80,000	\$58,220	\$240,000	
		Resolve Disputes between Consumers and Businesses							
Financial	Meet budget targets (RER)	Revenue: Total (RER)	'25 FQ1		\$387,268K	\$149,248K	\$387,268K	\$149,248K	
		Expen: Total (RER)	'25 FQ1		\$62,794K	\$149,248K	\$62,794K	\$149,248K	

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Financial	Meet budget targets (RER)	Positions: Full-time Filled (RER)	'25 FQ1		1,123	1,284	1,123	1,284	
Internal	Prevent unsafe work practices	% of employees satisfied with safety training	'23 FQ3		100%	85%	100%	85%	
		% of employees satisfied with OSHA (HAZWOPER) required training	'23 FQ3		100%	85%	100%	85%	
Sustainability	Support sustainability and climate change adaptation and mitigation	Number of activities implemented to decrease County-wide energy consumption	2023 FY		109	87	109	87	
		Number of adaptation/resiliency activities in progress or completed	2023 FY		16	15	16	15	

[Edit Scorecard](#)

Back to Start

* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiative

- Featured Objective

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Increase Efficiency and Best Practices (GG4)	Upgrade existing software used for Stormwater Utility billing and implement a self-service portal for customer to receive electronic bills and make payments online.	7/9/2024	Complete			Oliva, Arianne (RER)
	Refresh hardware and technology for Enforcement and Inspection field staff.	1/28/2022	In Progress			Oliva, Arianne (RER)
	Establish and implement the Platting processes into the existing Land Development system and provide online submittal and tracking.	1/31/2022	In Progress			Collazo, Vanessa (RER); Silva, Eric (RER); Hurtado, Amalia (RER)

Initiatives for Scorecard

There is no data for the selected filter

PK_ID 00000000-0000-0000-0000-000000001396

Name contains any Regulatory and Economic Resources (RER) Department