

As Of <= 03/31/2025

Animal Services

Owner: Jose, Annette (ASD)
Department: Animal Services

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Increase community pet health	Number of rabies vaccines administered by ASD Clinic	'25 FQ1		14,886	6,000	14,886	6,000	
		Number of spay/neuter surgeries performed by ASD	Feb '25		2,387	2,100	13,015	10,300	
	Increase responsible pet ownership	Dogs licensed in Miami-Dade County	'25 FQ1		50,573	55,000	50,573	55,000	
		Total microchips registered	'25 FQ1		12,210	10,000	12,210	10,000	
	Continue monitoring managed shelter intake	Total number of dog and cat intake	Feb '25		2,413	2,700	12,614	13,500	
	Increase positive outcome for pets	Increase number of saved animals (Live Release)	Feb '25		2,188	2,615	12,081	13,075	
		Number of dogs and cats returned to owner	Feb '25		87	100	453	500	
		Volunteer hours	Feb '25		3,811 Hours	3,000 Hours	20,334 Hours	15,000 Hours	
		Percentage of dogs and cats rescued by out-state non-for-profit partners	Feb '25		0%	1%	n/a	1%	
		Save rate monthly (Asilomar)	Feb '25		95%	90%	95%	90%	
		Number of dogs and cats rescued by out-state non-for-profit partners	Feb '25		3	15	45	75	
		Percentage of trap, neuter, vaccinate, and release (TNVR) outcome	Feb '25		64%	55%	57%	55%	
		Percentage of dogs and cats returned to owner	Feb '25		4%	4%	4%	4%	
		Save rate calendar year	2024		93.44%	90.00%			
		Percentage of dogs and cats adoptions	Feb '25		21%	20%	25%	20%	
		Cats trapped, neutered, vaccinated and released (TNVR)	Feb '25		1,496	1,600	7,367	8,000	
		Dog and cat adoptions	Feb '25		480	650	3,212	3,250	
		Events	Q1 '25		108	70	188	120	
		Number of dogs and cats rescued by In-state non-for-profit partners	Feb '25		122	250	1,004	1,250	
		Percentage of dogs and cats rescued by in-state non-for-profit partners	Feb '25		5%	10%	8%	10%	
	Maximize animal health and welfare to increase number of saved animals	Average Length of Stay - Puppies	'25 FQ1		8	5	8	5	
		Average Length of Stay - Cats	'25 FQ1		5	7	5	7	
		Average Length of Stay - Dog	'25 FQ1		43	20	43	20	
		Average Length of Stay - Kittens	'25 FQ1		8	7	8	7	
Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'25 FQ2		\$10,916K	\$10,851K	\$19,770K	\$21,702K	
		Revenue: Total (Animal Services)	'25 FQ2		\$3,697K	\$10,851K	\$7,337K	\$21,702K	
		Positions: Full-Time Filled (ASD)	'25 FQ2		272	304	272	304	
Internal	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Mar '25		0.13%	0.50%	0.43%	0.50%	
		Number of citations	Mar '25		810	1,000	5,866	6,000	
	Respond quickly to service calls to promote safe and livable communities	Number of dead animal pickup requests	Feb '25		476	400	2,188	2,000	
		Number of Dead Animal Pickup Closed	Feb '25		478	400	2,179	2,000	

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Internal	Respond quickly to service calls to promote safe and livable communities	Dead animal pickup average response time (in calendar days)	Feb '25		1.09	1.00	1.23	1.00	
		Number cruelty investigations responded to	Feb '25		302	250	1,325	1,250	
		Number of dangerous dog investigations responded to	Feb '25		42	30	231	150	
		Injured Animal - Total Monthly Count (ServiceStat)	Feb '25		319	300	1,537	1,500	
		Injured Animal - Total Closed per Month (ServiceStat)	Feb '25		319	300	1,536	1,500	
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Feb '25		274	150	1,394	750	
		Number of animal bite to person cases	Feb '25		277	200	1,445	1,000	
		Total Police Assistance Requests	Feb '25		145	160	775	800	
		Animal bite to a person average response time (in calendar days)	Feb '25		7.0	3.0	6.4	3.0	
		Police Assist - Average Response Time (Service Stat) (in calendar days)	Feb '25		1days	1days	1days	1days	
	Improve the overall skills of workforce Green Projects (ASD)	Number of trainings performed	'25 FQ2		10	6	16	12	
		Fuel consumption (gallons)	Feb '25		4,017	4,000	20,282	20,000	
		Electricity Usage (kw)	Feb '25		209,640	240,000	1,150,416	1,260,000	

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Back to Start

Key:

- Initiative

- Featured Objective

* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Scorecard

There is no data for the selected filter

PK_ID 00000000-0000-0000-0000-000000000068

Name contains any Animal Services