Regulatory and Economic Resources (RER) Department

Mission: Improve and protect our quality of life and our natural resources, by enhancing the community's resilience through visionary planning, land development, regulatory and environmental policies and operations, and economic growth. Vision: A safe, well-planned, and resilient built environment that protects our natural resources and provides economic opportunities for all residents.

Owner: Gomez, Lourdes (RER)

Department: Regulatory and Economic Resources

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target	Actual FYTD	FYTD Goal	
Customer	Protect and restore environmental resources (Natural Areas and Green	Number of purchase offers for environmentally endangered lands made to land owners	'25 FQ2	14	2	17	4	
	Spaces)	Acres of environmentally endangered lands acquired (RFRO)	'25 FQ2	47	n/a	72	n/a	
		Number of trees distributed through the Adopt-a-Tree Program (RFRO)	Mar '25	0	0	2,500	0	
		Percent of wetland areas reviewed annually for unauthorized impacts (RFRO)	2024 FY	50%	50%	50%	50%	
		Number of Trees Planted (RFRO)	2024 FY	5,723	22,000	5,723	22,000	
	Protect and restore environmental resources (Coastal)	Cumulative acres of restored or enhanced coastal habitat	2024 FY	713	620	713	620	
	Protect and restore environmental resources (Air)	Percentage of County air quality permits issued within eight days	Mar '25	66.67%	85.00%	39.66%	85.00%	
		Percentage of state air quality permits issued within 60 days	Mar '25	100.00%	100.00%	100.00%	100.00%	
		Percentage of days that are "good" or "moderate" air quality	Mar '25	100.00%	98.00%	100.00%	98.00%	
	Protect and restore environmental resources	Percentage of County air quality permits issued within eight days	Mar '25	66.67%	85.00%	39.66%	85.00%	
		Percentage of state air quality permits issued within 60 days	Mar '25	100.00%	100.00%	100.00%	100.00%	
		Percentage of days that are "good" or "moderate" air quality	Mar '25	100.00%	98.00%	100.00%	98.00%	
		Percent of contaminated site rehabilitation documents reviewed within the required timeframe	Mar '25	97.27%	90.00%	94.78%	90.00%	
		% of sanitary nuisance complaints receiving inspection within 24 hours	Mar '25	97%	90%	98%	90%	
		Percentage of Resource Protection Permit applications reviewed within 30 days (Class I - VI Permits) (RFRO)	Feb '25	90%	95%	91%	95%	
		Biscayne Bay surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard (RFRO)	'25 FQ1	84%	95%	84%	95%	
		Miami River surface water quality: percent of samples for bacterial indicator of sewage in compliance with State standard	'25 FQ1	67%	95%	67%	95%	
		Percent of high priority inspections completed	Mar '25	85.26%	100.00%	60.53%	100.00%	
		Density (# of sites/sq. mi.) of contaminated sites countywide (excluding wellfield areas) - Annual	2024 FY	7.40	7.50	7.40	7.50	
		Density (# of sites/sq. mi.) of contaminated sites in wellfields	2024 FY	1.03	1.20	1.03	1.20	
		Percentage of industrial waste pre-treatment inspections completed on-time	Mar '25	100.00%	90.00%	100.00%	90.00%	
	Protect and restore environmental resources (Enforcement)	Percent of contaminated site rehabilitation documents reviewed within the required timeframe	Mar '25	97.27%	90.00%	94.78%	90.00%	
		% of general complaints responded to within 48 hours	Mar '25	95%	90%	94%	90%	
	Responsive building permit and enforcement services	Percentage of annual quality assurance audits of manufacturers and testing labs (NU4-3)	'25 FQ2	85.78%	100.00%	91.24%	100.00%	
		Percentage of code official Certification Applications reviewed	'25 FQ2	100%	100%	100%	100%	

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Responsive building permit and enforcement services	in 10 days (ED4)							
		Percent of residential plans reviewed within 20 days	Mar '25		99.86%	100.00%	99.98%	100.00%	23
		Percent of commercial plans reviewed within 24 days	Mar '25		100.00%	100.00%	100.00%	100.00%	
		Percentage of technical review of Product Control Applications in 30 days (ED4)	'25 FQ2		82.95%	100.00%	74.64%	100.00%	
		Average number of calendar days a commercial permit application is under review	Mar '25		23	21	22	21	
		Average number of calendar days a residential permit application is under review (RFRO)	Mar '25		12	9	11	9	
		% of Certificate of Use Applications reviewed within 5 days	Mar '25		77%	95%	79%	95%	
		Percent of Field Inspection Rejected (RFRO)	Mar '25		17	20	18	20	
		Total Number of Building Permits Issued	Mar '25		4,889	n/a	25,906	n/a	
	Promote the efficient and best use of land	Percent of Countywide employment in the urban centers rapid transit zones and along the SMART corridors	2024 FY		46.0%	47.0%	n/a	n/a	
		Percent of Countywide housing units in the urban centers rapid transit zones and along the SMART corridors	2024 FY		55.8%	40.0%	55.8%	40.0%	
		Development activity within the SMART corridors - Residential (units)	2024 FY		6,090	6,500	6,090	6,500	
		Development activity within the SMART corridors - Commercial (square footage)	2024 FY	_	7,100,785	1,065,000	7,100,785	1,065,000	
		Development activity within the SMART corridors - Industrial (square footage)	2024 FY		1,165,411	780,000	1,165,411	780,000	
	Responsive building code administration services	Percentage of contractor license applications reviewed within ten days	'25 FQ2		100%	100%	100%	100%	
		Total Number of Recertified Building Structures	Mar '25		192	n/a	993	n/a	
	Improve neighborhood code compliance	Total Liens Recorded	Nov '24		235	225	481	450	
		Average days from junk/trash/overgrowth complaint to first inspection	Mar '25		3	3	3	3	
		Average Calendar Days from Zoning Complaint to First Inspection-Chapter 33 (RFRO)	Mar '25		4	3	4	3	
		Percent of voluntary compliance with warning letters issued	Mar '25		55%	65%	53%	65%	
		Average Calendar Days from Exterior Property Maintenance Complaint to First Inspection-Chapter 19	Mar '25	_	3	3	2	3	
	Responsive zoning/development services	Percentage of Zoning application reviews completed within deadlines	'25 FQ2		62%	90%	55%	90%	
	Provide stewardship to the planning and CDMP processes	Number of CDMP application reviews completed within deadline	'24 FQ4		2	3	8	12	
	Increase the amount of film and television production in Miami-Dade County	Filming Permits Issued	'25 FQ1		137	195	137	195	
		Film industry jobs created	2024 FY		13,556	11,000	13,556	11,000	
		Dollars Spent Locally through Film Activity	2024 FY		\$213,509,993	\$120,000,000	\$213,509,993	\$120,000,000	
	Increase opportunities for economic and business development	Number of pilots launched	'25 FQ2		1	4	2	8	
		Number of agricultural business continuity and expansion projects completed	'24 FQ4		32	30	65	60	
		Amount of non-tax revenue generated via marketing partnerships function	'25 FQ1		\$321,037	\$1,408,100	\$321,037	\$1,408,100	
		Film industry jobs created	2024 FY		13,556	11,000	13,556	11,000	
		Number of jobs created by small businesses in climate sector	'24 FQ4		6	n/a	13	n/a	
		Number of residents educated or placed in "good jobs" via county-sponsored programming	'24 FQ4		875	n/a	1,750	n/a	
		Dollar amount of multi-year commitments secured via business attraction and expansion efforts	'25 FQ2		\$604,000,000	\$12,500,000	\$754,000,000	\$25,000,000	
	Secure Regulated Businesses	CPD Licenses issued per month	Feb '25		914	350	4,513	1,750	

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target	Actual FYTD	FYTD Goal	
Customer	Satisfaction and Trust (Consumer Protection)							
	Resolve Disputes between Consumers and Businesses	Customer satisfaction from consumers that file complaints against businesses	Feb '25	4.07	4.80	4.01	4.32	
		Value of goods refunds and/or service recovered for consumers	Feb '25	\$40,217	\$80,000	\$134,477	\$400,000	
Financia	Meet budget targets (RER)	Revenue: Total (RER)	'25 FQ2	\$53,728K	\$149,248K	\$440,996K	\$298,496K	
		Expen: Total (RER)	'25 FQ2	\$53,005K	\$149,248K	\$115,799K	\$298,496K	
		Positions: Full-time Filled (RER)	'25 FQ2	1,095	1,284	1,095	1,284	
	Provide sound financial management	Total dollar value of convention and tourist tax collections (dollars in millions)	2024 FY	\$259.0	\$281.0	\$259.0	\$281.0	
Internal	Prevent unsafe work practices	% of employees satisfied with safety training	'23 FQ3	100%	85%	100%	85%	
		% of employees satisfied with OSHA (HAZWOPER) required training	'23 FQ3	100%	85%	100%	85%	
Sustainability	Support sustainability and climate change adaptation and mitigation	Number of activities implemented to decrease County-wide energy consumption	2023 FY	109	87	109	87	
		Number of adaptation / resiliency activities in progress or completed	2023 FY	16	15	16	15	

Edit Scorecard

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* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Increase Efficiency and Best Practices (GG4)	Upgrade existing software used for Stormwater Utility billing and implement a self-service portal for customer to receive electronic bills and make payments online.	7/9/2024	Complete			Oliva, Arianne (RER)
	Refresh hardware and technology for Enforcement and Inspection field staff.	1/28/2022	In Progress			Oliva, Arianne (RER)
	Establish and implement the Platting processes into the existing Land Development system and provide online submittal and tracking.	1/31/2022	In Progress			Collazo, Vanessa (RER); Silva, Eric (RER); Hurtado, Amalia (RER)

Initiatives for Scorecard

There is no data for the selected filter

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Name contains any Regulatory and Economic Resources (RER) Department