

As Of <= 03/31/2025

Port of Miami - Seaport

Owner: Webb, Hydi (SEAPORT)
Department: Seaport

| Perspective Name | Objective Name | Measure Name | Last Period Updated | Actual | Target | | Actual FYTD | FYTD Goal | |
|---------------------|---|--|---------------------|--------------|------------|---|--------------|-------------|---|
| Customer | Increase maritime revenue to the Port | Cargo volume handled (TEUs) | '25 FQ2 | 298,290 | 270,000 | ▲ | 572,963 | 540,000 | ▲ |
| | | Cruise passengers (in thousands) | '25 FQ2 | 2,536 | 1,875 | ▲ | 4,745 | 3,750 | ▲ |
| | | Total Seaport Operating Revenue | '25 FQ2 | \$82,361 K | \$75,000 K | ▲ | \$170,360 K | \$150,000 K | ▲ |
| | | Seaport Cargo Tonnage - Quarterly | '25 FQ2 | 2,659.48 | 2,832.50 | ▼ | 5,137.96 | 5,665.00 | ▼ |
| | Improve Customer Satisfaction (Seaport) | Port of Miami Customer Satisfaction Survey | '22 FQ1 | No Data | n/a | | n/a | n/a | |
| | Improve Port Partner Satisfaction | Percentage of projects completed on time and within budget | '25 FQ2 | 98% | 95% | ▲ | 98% | 95% | ▲ |
| Financial | Reduce gas emissions | Total number of quarterly shore power connections | '25 FQ2 | 34 | 50 | ▼ | 61 | 100 | ▼ |
| | Increase Cargo Revenue | Total Cargo Revenue | '25 FQ2 | \$22,561K | \$11,298K | ▲ | \$43,014K | \$22,596K | ▲ |
| | | Total Seaport Passenger Revenue | '25 FQ2 | \$48,151K | \$26,275K | ▲ | \$85,311K | \$52,550K | ▲ |
| | Meet budget targets | Expen: Total (Seaport) | '25 FQ2 | \$105,652K | \$149,298K | ▲ | \$168,334K | \$298,596K | ▲ |
| | | Revenue: Total (Seaport) | '25 FQ2 | \$82,361K | \$149,298K | ▼ | \$170,360K | \$298,596K | ▼ |
| | | Positions: Full-Time Filled (PORT) | '25 FQ2 | 426 | 518 | ▼ | 426 | 518 | ▼ |
| | | Seaport tenant occupancy rate | '25 FQ2 | 98.00% | 95.00% | ▲ | 98.00% | 95.00% | ▲ |
| | Reduce Security Costs (Seaport) | Seaport Security Officers Overtime Hours | '25 FQ2 | 8,732Hrs | 4,390Hrs | ▼ | 13,868Hrs | 8,780Hrs | ▼ |
| | | Reduce MDPD Overtime Billing to Seaport Security | '25 FQ1 | \$1,063K | \$831K | ▼ | \$1,063K | \$831K | ▼ |
| | | Police Service Billings to Seaport Security | '24 FQ3 | \$4,364,460K | \$4,119K | ▼ | \$4,372,363K | \$12,357K | ▼ |
| Internal | Improve the quality and efficiency of port operations | Percentage of goods and services requisitions completed | '25 FQ1 | 100% | 95% | ▲ | 100% | 95% | ▲ |
| | | Reduce Crane Management Overtime Hours | '25 FQ2 | 3,446Hrs | 11,027Hrs | ▲ | 6,413Hrs | 22,449Hrs | ▲ |
| | | Accounts Payable Processing - 30 Calendar Days | '25 FQ2 | 58% | 70% | ▼ | 64% | 70% | ▼ |
| | | Accounts Payable Processing - 45 Calendar Days | '25 FQ2 | 74% | 90% | ▼ | 78% | 90% | ▼ |
| | | Seaport gantry crane availability | '25 FQ2 | 98.9% | 98.9% | ▲ | 98.5% | 98.9% | ▲ |
| | | Percentage of projects completed on time and within budget | '25 FQ2 | 98% | 95% | ▲ | 98% | 95% | ▲ |
| Learning and Growth | Ensure public safety and security at the Port | Number of filled security positions | '25 FQ2 | 76 | 77 | ▼ | 76 | 77 | ▼ |
| | Attract and Retain a Competent Port Staff | Number of filled security positions | '25 FQ2 | 76 | 77 | ▼ | 76 | 77 | ▼ |

[Edit Scorecard](#)

Key:  Initiative  - Featured Objective

* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.