


As Of &lt;= 01/01/2022

## Public Housing and Community Development

The Public Housing and Community Development Department (PHCD) administers federal funding for all of the County's housing and community development programs, including public housing, rental housing, affordable housing, rehabilitation and revitalization. These programs have been developed to provide decent and sanitary affordable housing opportunities to the income groups defined by the U.S. Department of Housing and Urban Development (HUD) as extremely low, very low, low income families and individuals. PHCD's primary federally subsidized housing programs are the Public Housing Program and the Section 8 Housing Choice Voucher Program. The performance of these programs are monitored by HUD. PHCD provides assistance and programs that expand economic opportunity and community development, including affordable housing development, economic development, historical preservation, housing rehabilitation, capital improvements to public facilities and public services. These programs are funded by the Community Development Block Grant (CDBG), Documentary Stamp Surtax Program (Surtax), State Housing Initiatives Partnership Program (SHIP), and Home Investment Partnership Program (HOME).

**Owner:** Liu, Michael  
**Department:** PHCD

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Maintain a 94% occupancy rate in Public Housing (HS2-3)	Average occupancy rate	Dec '21	▼	79%	94%	80%	94%	▼
		Average monthly number of families renting	Dec '21	▼	4,707	6,776	4,731	6,776	▼
	Improve access to economic opportunities for low- to moderate-income individuals (ED1-1, HS2-1)	Number of jobs created and/or retained	2021	▼	27	60			
	Increase stock of affordable housing (HS2-1, HS2-3, ED3-1)	Number of affordable housing units constructed and/or rehabilitated	Dec '21	▼	343	1,284	343	3,852	▼
	Maximize the effective use of Housing Choice Vouchers (HS2-1, ED3-1)	Percentage of available annual budget authority used to lease in the Section 8 HCV program	'22 FQ1		101%	n/a	101%	n/a	
Financial	Meet Budget Targets (PHCD)	Expen: Total (PHCD)	'22 FQ1		\$103,238K	n/a	\$103,238K	n/a	
		Revenue: Total (PHCD)	'22 FQ1		\$456,245K	n/a	\$456,245K	n/a	
		Positions: Full-Time Filled (PHCD)	'22 FQ1		262	n/a	n/a	n/a	
	Maximize efficient use of resources	Percentage of Revenues From Serviced Loans	Dec '21	▲	457%	65%	175%	65%	▲
	Maximize the effectiveness of the Homeownership program	Percentage of Homeownership Loans closed within 60 days	Dec '21		67%	n/a	22%	n/a	
Internal	Improve compliance Housing and Urban Development's Community and Development (CPD) regulations	Standard performer or higher designation on PHAS score	2021 FY		n/a	75	n/a	75	
		Percentage of HOME projects completed	2021		21%	n/a			
		Percentage of CDBG projects completed	2021		17%	n/a			
		Tenant Accounts Receivable Score	2021 FY		n/a	4	n/a	n/a	
	Improve compliance and quality assurance procedures per Housing and Urban Development (HUD) regulations	Percentage of lease enforcement cases received, investigated, and resolved due to suspicion of fraud or abuse	'22 FQ1		90%	n/a	90%	n/a	
	Maintain High Performer Status for the	Section Eight Management Assessment Program (SEMAP)	'22 FQ1		97	n/a	97	n/a	

	<b>Section 8 Program</b>	score						
	<b>Maximize the effectiveness of the Surtax program</b>	Percentage of Surtax loans in repayment	2021 FY	65%	n/a	65%	n/a	
		Number of open Surtax projects monitored	2021 FY	127	n/a	127	n/a	

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