As Of <= 06/30/2022

Public Housing and Community Development

The Public Housing and Community Development Department (PHCD) administers federal funding for all of the County's housing and community development programs, including public housing, rental housing, affordable housing, rehabilitation and revitalization. These programs have been developed to provide decent and sanitary affordable housing opportunities to the income groups defined by the U.S. Department of Housing and Urban Development (HUD) as extremely low, very low, low income families and individuals. PHCD's primary federally subsidized housing programs are the Public Housing Program and the Section 8 Housing Choice Voucher Program. The performance of these programs are monitored by HUD. PHCD provides assistance and programs that expand economic opportunity and community development, including affordable housing development, economic development, historical preservation, housing rehabilitation, capital improvements to public facilities and public services. These programs are funded by the Community Development Block Grant (CDBG), Documentary Stamp Surtax Program (Surtax), State Housing Initiatives Partnership Program (SHIP), and Home Investment Partnership Program (HOME).

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Maintain a 94% occupancy rate in Public Housing (HS2-3)	Average occupancy rate	Jun '22	80%	94%	79	94	
		Average monthly number of families renting	Jun '22	4,526	6,776	4641	6776	
	Improve access to economic opportunities for low- to moderate- income individuals (ED1-1, HS2-1)	Number of jobs created and/or retained	2021	27	60			
	Increase stock of affordable housing (HS2-1, HS2-3, ED3-1)	Number of affordable housing units constructed and/or rehabilitated	Jun '22	120	1,284	1049	11556	
	Maximize the effective use of Housing Choice Vouchers (HS2-1, ED3- 1)	Percentage of available annual budget authority used to lease in the Section 8 HCV program	'22 FQ3	97%	n/a	99%	n/a	
Financial	Meet Budget Targets (PHCD)	Expen: Total (PHCD)	'22 FQ3	\$120,697K	\$180,526K	351093	541578	
		Revenue: Total (PHCD)	'22 FQ3	\$108,491K	\$180,526K	748395	541578	
		Positions: Full-Time Filled (PHCD)	'22 FQ3	265	417	n/a	n/a	
	Maximize efficient use of resources	Percentage of Revenues From Serviced Loans	Jun '22	41%	65%	115	65	
	Maximize the effectiveness of the Homeownership program	Percentage of Homeownership Loans closed within 60 days	Jun '22	100%	n/a	26	n/a	
Internal	Improve compliance Housing and Urban Development's Community and Development (CPD) regulations	Standard performer or higher designation on PHAS score	2018 FY	81	75	81	75	
		Percentage of HOME projects completed	2021	21%	n/a			
		Percentage of CDBG projects completed	2021	17%	n/a			
		Tenant Accounts Receivable Score	2019 FY	2	4	n/a	n/a	
	Improve compliance and quality assurance procedures per Housing and Urban Development (HUD) regulations	Percentage of lease enforcement cases received, investigated, and resolved due to suspicion of fraud or abuse	'22 FQ3	83%	n/a	88	n/a	
	Maintain High Performer Status for the Section 8 Program	Section Eight Management Assessment Program (SEMAP) score	'22 FQ3	93	n/a	93	n/a	

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Oracle BI Interactive Dashboards - Scorecard

	Maximize the effectiveness of the	Percentage of Surtax loans in repayment	2021 FY	65%	n/a	65%	n/a	
	Surtax program	Number of open Surtax projects monitored	2021 FY	127	n/a	127	n/a	
E	dit Scorecard							