

As Of <= 09/30/2022

## Public Housing and Community Development

The Public Housing and Community Development Department (PHCD) administers federal funding for all of the County's housing and community development programs, including public housing, rental housing, affordable housing, rehabilitation and revitalization. These programs have been developed to provide decent and sanitary affordable housing opportunities to the income groups defined by the U.S. Department of Housing and Urban Development (HUD) as extremely low, very low, low income families and individuals. PHCD's primary federally subsidized housing programs are the Public Housing Program and the Section 8 Housing Choice Voucher Program. The performance of these programs are monitored by HUD. PHCD provides assistance and programs that expand economic opportunity and community development, including affordable housing development, economic development, historical preservation, housing rehabilitation, capital improvements to public facilities and public services. These programs are funded by the Community Development Block Grant (CDBG), Documentary Stamp Surtax Program (Surtax), State Housing Initiatives Partnership Program (SHIP), and Home Investment Partnership Program (HOME).

**Owner:** Liu, Michael

**Department:** PHCD

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
<b>Customer</b>	<b>Maintain a 94% occupancy rate in Public Housing (HS2-3)</b>	Average occupancy rate	Sep '22		82%	94%	80%	94%	
		Average monthly number of families renting	Sep '22		4,439	6,055	4,597	6,716	
	<b>Improve access to economic opportunities for low- to moderate-income individuals (ED1-1, HS2-1)</b>	Number of jobs created and/or retained	2021		27	60			
		Number of affordable housing units constructed and/or rehabilitated	Sep '22		340	1,284	340	2,568	
		Percentage of available annual budget authority used to lease in the Section 8 HCV program	'22 FQ4		99%	99%	99%	99%	
<b>Financial</b>	<b>Meet Budget Targets (PHCD)</b>	Expen: Total (PHCD)	'22 FQ4		\$121,032K	\$180,519K	\$472,125K	\$722,097K	
		Revenue: Total (PHCD)	'22 FQ4		\$191,321K	\$180,519K	\$939,716K	\$722,097K	
		Positions: Full-Time Filled (PHCD)	'22 FQ4		257	417	n/a	n/a	
	<b>Maximize efficient use of resources</b>	Percentage of Revenues From Serviced Loans	Sep '22		87%	65%	142%	65%	
		Percentage of Homeownership Loans closed within 60 days	Sep '22		29%	75%	24%	75%	
<b>Internal</b>	<b>Improve compliance Housing and Urban Development's Community and Development (CPD) regulations</b>	Standard performer or higher designation on PHAS score	2018 FY		81	75	81	75	
		Percentage of HOME projects completed	2021		21%	40%			
		Percentage of CDBG projects completed	2021		17%	60%			
	<b>Improve compliance and quality assurance procedures per Housing and Urban Development (HUD) regulations</b>	Tenant Accounts Receivable Score	2021 FY		No Data	4	n/a	n/a	
		Percentage of lease enforcement cases received, investigated, and resolved due to suspicion of fraud or abuse	'22 FQ4		100%	100%	91%	100%	
		Section Eight Management Assessment Program (SEMAP) score	'22 FQ4		97	94	94	n/a	
		Percentage of Surtax loans in repayment	2022 FY		52%	50%	52%	50%	
<b>Maximize the effectiveness of the Surtax program</b>	Number of open Surtax projects monitored	2022 FY		153	100	153	100		

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**Key:** - Initiative - Featured Objective