



## STRATEGIC AREA: **HEALTH AND HUMAN SERVICES**



**MISSION:** *"To improve the quality of life and promote maximum independence through the provision of health care, housing, and social and human services to those in need."*





Miami-Dade County is there to lend a hand when our residents need help taking care of themselves and their families. We provide oversight and support to the Jackson Health System, the only safety net provider of health services to the uninsured in the county. We provide Head Start and Early Head Start instruction to preschool age children, and help working families obtain quality child care. We provide affordable and subsidized housing to eligible residents and help working families purchase homes. We provide job training to youth and adults. We coordinate a comprehensive system of services for homeless individuals and families. We provide a wide range of services to residents with special needs, from the elderly to people with disabilities to domestic violence survivors.

### **These County Services Matter To YOU If:**

*You lose your health insurance coverage and need medical care • You need help paying for child care or early childhood education • You want to purchase a home, but need assistance with a down payment or financing • Your elderly parent needs more help during the day than you can provide on your own • You believe the entire community is better off when help is available for those in need*

### **HEALTH AND HUMAN SERVICES GOALS:**

- *Healthy Communities*
- *Basic needs of vulnerable Miami-Dade County residents are met*
- *Self-sufficient population*



### **KEY PERFORMANCE TARGETS INCLUDE:**

- *Increase the percentage of adults over 65 years who received a flu shot within the past year from 45 percent to 90 percent*
- *Reduce the number of chronically un-sheltered homeless persons from 241 to fewer than 120*
- *Maintain the number of children registered in the Voluntary Pre-K (VPK) program at over 18,000*



# STRATEGIC AREA: HEALTH AND HUMAN SERVICES

**GOAL:** *Healthy Communities*

## OBJECTIVES:

**Improve individuals' health status** - Increase the rate of mammograms for women 40 and older; increase the rate of flu shots for adults over 65; increase the rate of recommended immunizations for children; reduce the readmission rates for congestive heart failure, pneumonia and heart attack at Jackson Memorial Hospital

**Increase access to health services and ensure that Miami-Dade County residents have a primary care medical home** - Increase the number of individuals enrolled in the Miami-Dade Blue Health Plan, increase the number of patients served by Federally Qualified Healthcare Centers; increase available clinical space for primary care

## SAMPLE STRATEGIES:

- Support Miami-Dade Department of Health (MDDOH) health promotion initiatives such as community events / fairs, smoking cessation programs, the School Health Program, etc.
- Expand participation in Miami-Dade Parks, Recreation and Open Spaces Department Fit To Play program
- Refer Public Health Trust Patients to Chronic Disease Management Programs
- Develop public / private partnership to provide Miami-Dade Blue Health Plan & Premium Assistance Program
- Leverage the General Obligation Bond to obtain local capital funds for primary care facilities

*Advancing the common good is less about helping one person at a time and more about changing systems to help all of us. We are all connected and interdependent. We all win when a child succeeds in school, when families are financially stable, when people are healthy*

*(UNITED WAY)*





**GOAL:** *Basic needs of vulnerable Miami-Dade County residents are met*

**OBJECTIVES:**

**End homelessness** - Reduce the number of chronically unsheltered homeless; increase the percentage of homeless who are sheltered

**Stabilize home occupancy** - Reduce the foreclosure rate; increase the number of homes receiving weatherization services; increase participation in the Housing Finance Authority Homebuyer Club and at foreclosure prevention events; increase the number of people who use Housing Finance Authority funds to purchase homes

**Minimize hunger for Miami-Dade County residents** - Distribute meals and food vouchers in accordance with community need

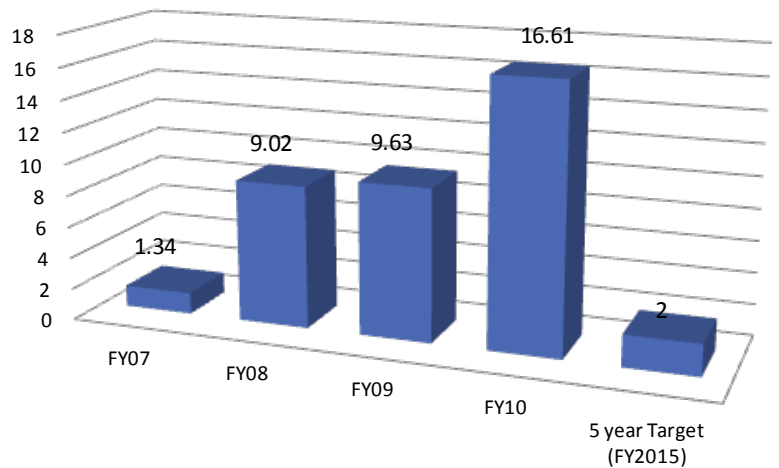
**Reduce the need for institutionalization for the elderly** - Reduce the number of seniors in need of services; increase the number of seniors receiving in-home support and adult day care services

**Improve access to abuse prevention, intervention and support services** - Increase the number of families receiving domestic violence services; increase the number of placements in domestic violence shelters and the utilization rate of shelter bed spaces to meet community needs

**SAMPLE STRATEGIES:**

- Conduct semi-annual homeless census
- Continue to provide foreclosure prevention assistance
- Expand number of distribution sites for indoor meal programs
- Expand partnerships with community service providers
- Increase community awareness of: indicators of abuse, how to report abuse, and abuse prevention, intervention and support services

**Real estate owned foreclosure rate (per 1,000 housing units)**





# STRATEGIC AREA: HEALTH AND HUMAN SERVICES

**GOAL:** *Self-sufficient population*

## OBJECTIVES:

**Ensure that all individuals 18 years & older (including foster care and juvenile justice youths) are work ready** - Increase participation levels in summer youth employment programs, Greater Miami Service Corps, and South Florida Workforce programs; increase completion rates of County employment training programs

**Ensure that all children are school ready** - Increase the number of Head Start graduates; increase enrollment in subsidized child care and the Voluntary Pre-K program

**Create, maintain and preserve affordable housing** - Increase the number of new affordable housing units initiated and completed; increase the number of subsidized units occupied; increase the number of subsidized units preserved and maintained; decrease waiting lists for housing assistance

**Increase the self sufficiency of vulnerable residents/special populations** - Increase the number of subsidized units preserved and maintained for people with disabilities and the elderly; increase resident satisfaction with the availability of services for: children, seniors, persons with disabilities, and people with low or fixed income

*Research proves children who enter kindergarten ready to learn are more likely to graduate and become productive adults.*

*(NATIONAL HEAD START ASSOCIATION)*

## SAMPLE STRATEGIES:

- Strengthen partnerships between private and public work force agencies and related agencies
- Educate people on how to secure and sustain quality housing they can afford
- Provide early education services at quality, accredited facilities
- Provide parents with parenting skills education
- Provide incentives for developers and property owners to lease units to low income residents

## Percentage of residents satisfied with the availability of services for persons with disabilities

