



Memorandum



Miami-Dade County Office of the Inspector General
A State of Florida Commission on Law Enforcement Accredited Agency
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Visit our website at: www.miamidadeig.org

To: The Honorable Carlos A. Gimenez, Mayor
Miami-Dade County

From:  Christopher Mazzella, Inspector General

Date: January 16, 2013

Subject: OIG Final Report *Misrepresentation by A Plus Computer Services, Inc.*
Ref. IG12-38

Attached please find the Office of the Inspector General's (OIG) final report regarding the above-captioned matter. The report, as a draft, was provided to Rudy D. Jackson, President and sole owner of A Plus Computer Services, Inc., a County vendor, for his review and the opportunity to provide a written response. No response was received.

This matter stems from information received from the Procurement Management Services Division of Internal Services Department and the Information Technology Department. We appreciate their cooperation and assistance in this matter.

Kindly note that the OIG requests receiving a status report in 60 days, on or before March 18, 2012, regarding the administration's implementation of the OIG's recommendations.

Attachment

cc: Ed Marquez, Deputy Mayor
Lester Sola, Director, Internal Services Department (ISD)
Miriam Singer, Assistant Director, Procurement Management Services Division, ISD
Angel Petisco, Director, Information Technology Department
Charles Anderson, Commission Auditor
Rudy D. Jackson, A Plus Computer Services, Inc. (under separate cover)

MIAMI-DADE COUNTY OFFICE OF THE INSPECTOR GENERAL

FINAL REPORT

Misrepresentation by A Plus Computer Services, Inc.

INTRODUCTION & SYNOPSIS

On September 17, 2012, the Miami-Dade County Office of the Inspector General (OIG) received a complaint from the Miami-Dade County Internal Services Department, Procurement Management Services Division (PMSD), that a vendor participating in a Miami-Dade County (County) contract sent an email to Hewlett Packard Computers (HP) misrepresenting himself as a County employee. The vendor, A Plus Computer Services, Inc. (A Plus), is currently a registered, pre-qualified vendor on three County contracts. Rudy D. Jackson is the President, Registered Agent, and sole owner of A Plus.

The OIG investigation revealed that Mr. Jackson substituted his name in an email for that of a buyer in the Internal Services Department, making it appear as if he was a County employee seeking price quotes. Additionally, prior to sending the email, Mr. Jackson called HP and identified himself as Rudy Jackson "with Miami-Dade."

The OIG investigation substantiated the allegation and established that Mr. Jackson intentionally misrepresented himself as a County employee in the email he sent to the HP representative.

OIG JURISDICTIONAL AUTHORITY

In accordance with Section 2-1076 of the Code of Miami-Dade County, the Inspector General has the authority to make investigations of County affairs; audit, inspect and review past, present and proposed County programs, accounts, records, contracts, and transactions; conduct reviews, audits, inspections, and investigations of County departments, offices, agencies, and boards; and require reports from County officials and employees, including the Mayor, regarding any matter within the jurisdiction of the Inspector General.

ENTITIES & INDIVIDUALS COVERED IN THIS REPORT

A Plus Computer Services, Inc.

A Plus is a computer sales and service business located at 13499 N.W. 47 Avenue, Opa Locka, FL.¹ A Plus is a for-profit corporation that was incorporated in the State of Florida in 1996, under FEI/EIN Number 650635484.² A Plus has been a County registered, pre-qualified vendor since 1998. According to its Vendor Registration Application on file with the PMSD, Rudy D. Jackson is the President and

¹ The 2012 for Profit Corporation Reinstatement filed by Mr. Jackson with the Florida Department of State (FDS), Division of Corporations, lists the place of business as 16421 N.W. 77 Place, Miami Lakes, FL 33016, as of July 13, 2012, and the previous address is listed as 5881 N.W. 151 Street, Suite 101, Miami Lakes, FL 33014.

² Effective October 12, 2012, FDS, Division of Corporations, administratively dissolved or revoked A Plus for a returned check in the sum of \$1,050 issued to FDS.

MIAMI-DADE COUNTY OFFICE OF THE INSPECTOR GENERAL

FINAL REPORT

Misrepresentation by A Plus Computer Services, Inc.

sole owner of A Plus. Rudy Jackson is also named as the Registered Agent for A Plus, using the address of 16421 N.W. 77 Place, Miami Lakes, FL 33016.

To date, A Plus has received \$857,300.92 in payments from Miami-Dade County for items purchased through the various contracts it has had with the County.³

Hewlett Packard Computers, HP Inside Networking SLED Division

HP Inside Networking SLED Division provides sales support for all HP networking systems for state, local, and educational entities. Karole Huntley is an HP employee at HP Inside Networking SLED, Southeast Division, located at 395 LedgeLawn Drive, Conway, Arkansas 72034.

Computer Systems Support, Inc.

Computer Systems Support, Inc. (CSS) is a South Florida distributor for HP. CSS is a registered, pre-qualified vendor with Miami-Dade County located at 4310 Dream Lane, Colorado Springs, CO, 80917. Mary Cavanaugh is a representative of CSS.

***Miami-Dade County Internal Services Department (ISD)
Procurement Management Services Division (PMSD)***

PMSD is responsible for the acquisition and provision of goods and services, design, construction, and construction management services and supply management. PMSD issues and oversees County contracts. A section within PMSD also provides business supplies to all County departments.⁴ Routine business supplies are pre-ordered, stored in ISD's warehouse, and distributed as needed. For special orders, PMSD has the user department send a written request with a full description of the item, including brand name, model number, and quantity needed. To fill these special orders, PMSD prepares a Request for Quote (RFQ), and sends it out via email to County pre-qualified vendors. After receiving the quotes, PMSD writes a purchase order (PO) to the vendor providing the lowest price.

Different County contracts cover different business supplies. Vendors can pre-qualify on several different contracts.

³ According to the Financial Accounting Management Information System (FAMIS), as of October 17, 2012.

⁴ Previously referred to as the Materials Management Division under the General Services Administration, this new section (Property Control and Business Supplies), which orders specialty items, is housed within the PMSD.

MIAMI-DADE COUNTY OFFICE OF THE INSPECTOR GENERAL

FINAL REPORT

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INVESTIGATION

Investigative Methodology

This investigation was conducted in accordance with the *Principles and Standards for Offices of Inspector General, Quality Standards for Investigation* as promulgated by the Association of Inspectors General.

This investigation was predicated on information received by the OIG that a County vendor represented himself as a County employee to another vendor. The investigation revealed that Mr. Jackson of A Plus sent an email to a representative of Hewlett Packard intentionally misrepresenting himself as a County employee. Based on the findings of the investigation, the allegation against Mr. Jackson is substantiated.

During the course of the investigation, OIG Special Agents reviewed documents including, but not limited to, Invitation to Bid Proposals, Requests for Quotes, Purchase Orders, email correspondence, and other records and materials obtained as part of this investigation. OIG Special Agents interviewed County employees, representatives from outside vendors, and Rudy Jackson, the President and sole owner of A Plus.

Investigative Findings

A Plus has been a County registered, pre-qualified vendor since 1998 and has participated in several County contracts. A Plus is currently participating in the following three County contracts:

<u>Bid No.</u>	<u>Title</u>
6301-5/15-OTR	Toner Cartridges (NEW/OEM) for Printers, Copiers and Facsimiles
7401-2/19	PC Parts, Peripherals, and Maintenance Pre-Qualification Pool
9301-0/20	Purchase of Multi-Functional Devices, Maintenance and Solutions – Pre-Qualification

A Plus is one of several vendors that receive RFQs for these contracts on a regular basis. PMSD sends out most of the RFQs via email. Cristina Garcia, a buyer for PMSD, is responsible for sending out most of these RFQs. Ms. Garcia's emails end with a customized signature block that includes contact information and some inspirational quotes, as depicted in Figure 1, on the next page.

MIAMI-DADE COUNTY OFFICE OF THE INSPECTOR GENERAL

FINAL REPORT

Misrepresentation by A Plus Computer Services, Inc.

FIGURE 1

Cristina Garcia

Buyer
Miami Dade County
Internal Services Dept
2225 NW 72nd Avenue
Miami, Florida 33122
Ph. 305-592-3015
Fx. 305-499-5467

"In God We Trust"

"We are what we repeatedly do. Excellence, then, is not an act, but a habit." Aristotle

"Tell me and I forget. Teach me and I remember. Involve me and I learn." Benjamin Franklin

On August 17, 2012, Ms. Garcia sent out an RFQ by email to various vendors, including Rudy Jackson, President of A Plus, ending with this distinctive signature block. **(EXHIBIT 1)** Several days later (August 21 and August 29, 2012), Ms. Garcia sent two additional RFQs by email to the same group of vendors, using the same signature block. **(EXHIBIT 2 and 3)** A Plus responded to all three RFQs with the lowest price quote, and was awarded all three POs. Two POs were awarded on August 23, 2012, under Contract 7401-2/19; and one on August 30, 2012, under contract 6301-5/15-OTR, for the items and prices as illustrated in the following chart.

Manufacturer Part No.	Item Description	Item Quantity	Unit Price	Total Price	Miami-Dade County Contract No. and Name
AF616A	HP Server Console Switch 0x2x8 – KVM switch 8 – ports – rack-mountable	2	\$672.00	\$1,344.00	7401-2/19 PC Parts, Peripherals, and Maintenance Pre-Qualification Pool
ST3300657SS	Seagate Cheetah 15k.7 – 300GB 6.0GBPS Serial SCSI/SAS 6.0 Hard drive	6	\$219.00	\$1,314.00	7401-2/19 PC Parts, Peripherals, and Maintenance Pre-Qualification Pool
Q5421A	HP LaserJet 4250 Maintenance Kit 110V	15	\$174.99	\$2,624.85	6301-5/15-OTR Toner Cartridges (NEW/OEM) For Printers, Copiers and Facsimiles

On September 12, 2012, prior to filling the POs, Mr. Jackson called Karole Huntley, an employee with HP Networking Division, located in Conway, Arkansas. Mr. Jackson requested a price quote on the items contained in the aforementioned RFQs. Ms. Huntley stated that during their telephone conversation, Mr. Jackson identified himself as Rudy Jackson "with Miami-Dade." According to Ms. Huntley, Mr. Jackson never identified himself as being with A Plus.

MIAMI-DADE COUNTY OFFICE OF THE INSPECTOR GENERAL

FINAL REPORT

Misrepresentation by A Plus Computer Services, Inc.

Ms. Huntley instructed Mr. Jackson to put his request in writing and to send it to her by email. On the same day, Mr. Jackson sent an email to Ms. Huntley using Ms. Garcia's signature block, but substituting his own name (in cursive) for that of Ms. Garcia. (See Figure 2 below.) The signature block of Mr. Jackson's email included his name, "Miami Dade County, Internal Services Dept.," and the address for ISD, making it appear as if he was a County employee. He added his own email address, and substituted his phone number and fax number for that of Ms. Garcia. Notably, the signature block also concluded with the same, very distinctive phrase "In God We Trust," followed by the same quotes from Aristotle and Benjamin Franklin, in red text, just as Ms. Garcia uses in her email.

Nowhere in the email did it indicate that Mr. Jackson was from A Plus, an outside vendor doing business with Miami-Dade County. (EXHIBIT 4)

FIGURE 2

Rudy Jackson
Miami Dade County
Internal Services Dept
2225 NW 72nd Avenue
Miami, Florida 33122
Email: rdjackson2@comcast.net
Ph. (786) 376-5652
Fx. (305) 685-7486

"In God We Trust"

"We are what we repeatedly do. Excellence, then, is not an act, but a habit." Aristotle

"Tell me and I forget. Teach me and I remember. Involve me and I learn." Benjamin Franklin

Ms. Huntley advised the OIG that the signature block in Mr. Jackson's email made it appear that Mr. Jackson was a County employee. Ms. Huntley advised that HP Networking Division does not sell directly to Miami-Dade County, but sells through its distributors. Computer Systems Support, Inc. (CSS), is one of HP's distributors for the South Florida region. CSS has a contract with Miami-Dade County. Accordingly, Ms. Huntley forwarded Mr. Jackson's email to Mary Cavanaugh of CSS to address.

Like A Plus, CSS is a registered, pre-qualified vendor with Miami-Dade County. Ms. Cavanaugh advised that as the HP South Florida representative, she works closely with the County's Information Technology Department (ITD). Ms. Cavanaugh confirmed to the OIG that she received Rudy Jackson's email from Karole Huntley on September 12, 2012. She stated that the signature block on Mr. Jackson's email made it appear as if he were a County employee, except for the email address, rdjackson2@comcast.net, which immediately made her suspicious. Since she is familiar with Miami-Dade County

MIAMI-DADE COUNTY OFFICE OF THE INSPECTOR GENERAL

FINAL REPORT

Misrepresentation by A Plus Computer Services, Inc.

employee email addresses, she knows that the email address should end with miamidade.gov and not @comcast.net. Ms. Cavanaugh stated that in order to confirm that Mr. Jackson was, in fact, a County employee she forwarded Mr. Jackson's email to Orlando Martinez, an ITD employee that she has worked with previously.

Mr. Martinez, a buyer in ITD, advised that once he received the forwarded email from Ms. Cavanaugh, he immediately recognized Mr. Jackson as the owner of A Plus, a vendor doing business with the County. To ensure that PMSD was aware of Mr. Jackson's misrepresentation, Mr. Martinez forwarded Ms. Cavanaugh's email to Santiago Pastoriza of PMSD.

Mr. Pastoriza of PMSD oversees several County contracts, including contracts that A Plus has with the County. Once Mr. Pastoriza received the email, he informed his supervisors, who brought the complaint to the OIG.

Rudy Jackson Interview

On October 11, 2012, OIG Special Agents interviewed Mr. Jackson. Mr. Jackson admitted that he called and later sent an email to Karole Huntley of HP requesting price quotes for several items that were listed on RFQs. Mr. Jackson was shown a copy of the email and asked why his name, phone numbers, and email address were interwoven with Miami-Dade contact information, including ISD's name and address, making it appear as if he were a County employee.

Initially, Mr. Jackson stated that he only forwarded Ms. Garcia's email to Ms. Huntley. After being confronted by the fact that a forwarded email would still contain the full signature section of the original sender, i.e. Ms. Garcia, Mr. Jackson changed his story. Mr. Jackson acknowledged that the email he sent to Ms. Huntley was not a forwarded email. Mr. Jackson admitted that he altered the signature section of Ms. Garcia's email by substituting his own name and phone numbers for her contact information. Mr. Jackson claimed he did this so HP would know the request was for local government. Mr. Jackson stated that HP insists on knowing whom the quote is for and where it is going.⁵

The email Mr. Jackson sent to Ms. Huntley contained Ms. Garcia's very distinctive phrase, which included the line, "In God We Trust," and quotes attributed to Aristotle and Benjamin Franklin. Mr. Jackson initially insisted that he did not put these quotes on the email he sent to Ms. Huntley. After Mr. Jackson was shown a copy of the

⁵ Mr. Jackson's assertion that HP requires knowing whom the quote is for and where it is going is only partially true. For contractual purposes, HP requires the name and location of the end-user as well as the identity of the partners/vendors that are authorized to distribute HP products to specific end-users. HP cannot sell directly to an end-user if there are existing contracts between end-users and an authorized HP partner. HP also cannot sell to another vendor to resell to that end-user. Ms. Huntley was aware of the fact that Miami-Dade County has existing contract(s) with CSS, an authorized HP distributor.

MIAMI-DADE COUNTY OFFICE OF THE INSPECTOR GENERAL

FINAL REPORT

Misrepresentation by A Plus Computer Services, Inc.

email he sent to Ms. Huntley and confronted on the fact that it contained this very distinctive phrase, he again changed his story. Mr. Jackson admitted that he utilized Ms. Garcia's email signature, substituting his name and phone numbers for Ms. Garcia's name and numbers as well as the quotes. Mr. Jackson claimed he did this to find out if HP had "better pricing."

CONTRACTUAL PROVISIONS

All County contracts contain terms and conditions that all participants must abide by. Below is a contractual provision, citing a Miami-Dade County Code section, that is applicable to Mr. Jackson's conduct as determined by this investigation. Section 1, General Terms and Conditions, Sub-Section 1.24 – FRAUD AND MISREPRESENTATION reads as follows:

Pursuant to Section 2-8.1.4 of the Miami-Dade County Code, any individual, corporation, or other entity that attempts to meet its contractual obligations with the County through fraud, misrepresentation, or material misstatement, may be debarred for up to five (5) years. The County as a further sanction may terminate or cancel any other contracts with such individuals, corporation, or entity. Such individual or entity shall be responsible for all direct or indirect costs associated with termination or cancellation, including attorney's fees.

By sending an email to an HP representative where he intentionally misrepresented himself, making it appear as if he was a County employee, Mr. Jackson, President and sole owner of A Plus, violated the Frauds and Misrepresentation Section of his contracts with Miami-Dade County.

RESPONSES TO THE DRAFT REPORT

This report, as a draft, was provided to Rudy D. Jackson, Owner/President of A Plus, for his discretionary written response. No response was received. The draft report was also provided to ISD for informational purposes. ISD responded that it would take appropriate action based on the OIG's final report. **(APPENDIX 1)**

CONCLUSION & RECOMMENDATIONS

The OIG investigation concluded that Mr. Jackson of A Plus intentionally misrepresented himself as a County employee both by phone and in an email sent to an HP representative. This action, we contend, violates the Frauds and Misrepresentation section of his contracts with the County, in that his intentional misrepresentation was made in connection with his attempting to meet his contractual obligation to the County

MIAMI-DADE COUNTY OFFICE OF THE INSPECTOR GENERAL

FINAL REPORT

Misrepresentation by A Plus Computer Services, Inc.

(i.e., fill the recently awarded purchase orders). Moreover, A Plus is no longer a Florida corporation in good standing, having been administratively dissolved by the Florida Department of State, Division of Corporations. Accordingly, the OIG recommends that the County terminate its contractual relationship with A Plus and take whatever other action it deems appropriate, including initiating debarment proceedings against A Plus.

In accordance with Section 2-1076(d)(2) of the Code of Miami-Dade County, we request a status report addressing the OIG's recommendation and any other actions taken. The OIG requests that we receive this report in 60 days, on or before March 18, 2013.

Miami-Dade County Office of the Inspector General



Exhibit 1

RFQ Email Dated August 17, 2012

(Note: Only a black & white copy of this email was provided to the OIG)

(1 page)

Final Report IG12-38

Garcia, Cristina (ISD)

From: North Florida ICGS - Tampa, FL [noflaicgs@Staples.com]
Sent: Tuesday, August 21, 2012 10:24 AM
To: Garcia, Cristina (ISD)
Subject: RE: vendor quote 8/17/12

See below

From: Garcia, Cristina (ISD) [mailto:gc6075@miamidade.gov]
Sent: Friday, August 17, 2012 3:41 PM
To: North Florida ICGS - Tampa, FL; Isaac Reinhold; toners1@bellsouth.net; Rudy Jackson
Subject: vendor quote 8/17/12

Good afternoon

Need price and delivery for below

2 ea AF616A HP server console switch 0x2x8 - KVM switch 8 ports rack-mountable
\$740.73 each 3-4 days from vendor

Cristina Garcia

Buyer
Miami Dade County
Internal Services Dept
2225 NW 72nd Avenue
Miami, Florida 33122
Ph. 305-592-3015
Fx. 305-499-5467

"In God We Trust"

"We are what we repeatedly do. Excellence, then, is not an act,
but a habit." Aristotle

"Tell me and I forget. Teach me and I remember. Involve me
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Miami-Dade County Office of the Inspector General



Exhibit 2

RFQ Email Dated August 21, 2012
(1 page)

Final Report
IG12-38

Garcia, Cristina (ISD)

From: North Florida ICGS - Tampa, FL [noflaicgs@Staples.com]
Sent: Wednesday, August 22, 2012 4:23 PM
To: Garcia, Cristina (ISD)
Subject: RE: vendor quote 8/21/12

\$233.58 3-5 DAYS FROM VENDOR

From: Garcia, Cristina (ISD) [mailto:gc6075@miamidade.gov]
Sent: Tuesday, August 21, 2012 2:30 PM
To: North Florida ICGS - Tampa, FL; Isaac Reinhold; toners1@bellsouth.net; Rudy Jackson
Subject: vendor quote 8/21/12

Good afternoon

Need price and delivery for below (no subs)

6 ea ST3300657SS Seagate cheetah 15k.7- hard drive - 300 gb - SAS-2

Cristina Garcia

Buyer
Miami Dade County
Internal Services Dept
2225 NW 72nd Avenue
Miami, Florida 33122
Ph. 305-592-3015
Fx. 305-499-5467

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Miami-Dade County Office of the Inspector General



Exhibit 3

RFQ Email Dated August 29, 2012

(1 page)

**Final Report
IG12-38**

tina (ISD)

From: Isaac Reinhold [ir.cvr@earthlink.net]
Sent: Wednesday, August 29, 2012 9:30 AM
To: Garcia, Cristina (ISD)
Subject: Re: vendor quote 8/29/12

\$312.27

----- Original Message -----

From: Garcia, Cristina (ISD)
To: North Florida ICGS - Tampa, FL ; Isaac Reinhold ; toners1@bellsouth.net ; Rudy Jackson
Sent: Wednesday, August 29, 2012 9:01 AM
Subject: vendor quote 8/29/12

Good morning

Need price and delivery for below

15 ea Q5421A HP laserjet 4250 maintenance kit 110 v

Cristina Garcia

Buyer
Miami Dade County
Internal Services Dept
2225 NW 72nd Avenue
Miami, Florida 33122
Ph. 305-592-3015
Fx. 305-499-5467

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Miami-Dade County Office of the Inspector General



Exhibit 4

**Rudy Jackson, A Plus, Email Misrepresenting Himself as an MDC Employee
(color copy)
(4 pages)**

**Final Report
IG12-38**

From: mcavanaugh@cssfla.com [<mailto:mcavanaugh@cssfla.com>]
Sent: Thursday, September 13, 2012 8:53 AM
To: Huntley, Karole (SLED Networking ISSR)
Subject: RE: vendor quote 9/10/12

Sure. I called him directly yesterday. He said he was in the shop and would call me back in five minutes. He didn't.

Best regards,
Mary Cavanaugh
Computer Systems Support, Inc.
(786) 299-5387
(305) 666-6895 fax
www.cssfla.com
mcavanaugh@cssfla.com

For information on HP products, please visit our website, www.cssfla.com, and click on Products & Technology

From: Huntley, Karole (SLED Networking ISSR) [<mailto:karole.huntley@hp.com>]
Sent: Thursday, September 13, 2012 6:40 AM
To: Mary Cavanaugh
Subject: RE: vendor quote 9/10/12

No idea- this one is fishy from the get go. Can you please call your contacts and see if they know him?

Karole Huntley
HP Inside Networking SLED Southeast



1-800-277-8988 x7716338
karole.huntley@hp.com

355 Ledgelawn Dr.
Conway AR, 72034



"The battle, sir, is not to the strong alone; it is to the vigilant, the active, the brave" – Patrick Henry

As always, please let me know if you prefer not to receive these e-mails from me. For more information regarding HP's privacy policy or to obtain contact information, please see our privacy statement
http://thenew.hp.com/country/us/eng/privacy_intent.html

<<<<http://thenew.hp.com/country/us/eng/privacy_intent.html>>>>

From: mcavanaugh@cssfla.com [<mailto:mcavanaugh@cssfla.com>]
Sent: Wednesday, September 12, 2012 3:14 PM
To: Huntley, Karole (SLED Networking ISSR)
Subject: RE: vendor quote 9/10/12

Karole, I know I'm a suspicious person, but why is he emailing from a Comcast email address?

Best regards,
Mary Cavanaugh
Computer Systems Support, Inc.
(786) 299-5387
(305) 666-6895 fax
www.cssfla.com
mcavanaugh@cssfla.com

For information on HP products, please visit our website, www.cssfla.com, and click on Products & Technology

From: Huntley, Karole (SLED Networking ISSR) [<mailto:karole.huntley@hp.com>]
Sent: Wednesday, September 12, 2012 12:54 PM
To: Mary Cavanaugh
Subject: FW: vendor quote 9/10/12
Importance: High

Hey Mary,
Please provide a quote for the below. The customer contacted me directly.
I can't create a quote for all the parts below.

Please respond letting me know you are on it.
Thank you,

Karole Huntley
HP Inside Networking SLED Southeast



1-800-277-8988 x7716338
karole.huntley@hp.com

355 Ledgelawn Dr.
Conway AR, 72034



"The battle, sir, is not to the strong alone; it is to the vigilant, the active, the brave" – Patrick Henry

As always, please let me know if you prefer not to receive these e-mails from me. For more information regarding HP's privacy policy or to obtain contact information, please see our privacy statement http://thenew.hp.com/country/us/eng/privacy_intent.html

<<<<http://thenew.hp.com/country/us/eng/privacy_intent.html>>>>"

From: Rudy Jackson [<mailto:rdjackson2@comcast.net>]
Sent: Wednesday, September 12, 2012 1:05 PM
To: Huntley, Karole (SLED Networking ISSR)
Subject: FW: vendor quote 9/10/12
Importance: High

From: Rudy Jackson [<mailto:rdjackson2@comcast.net>]
Sent: Wednesday, September 12, 2012 2:02 PM
To: 'karolehuntley@hp.com'
Subject: FW: vendor quote 9/10/12
Importance: High

From: Jackson, Rudy
Sent: Wednesday , September 12, 2012
To: North Florida ICGS - Tampa, FL;
Subject: vendor quote 9/12/2012

Good afternoon Karole,

Need price and delivery for items below please.

Qty. 2	Part No.	AF616A	HP-Server Console Switch
0X2X8 KVM Switch – PS/2 –CAT5- Stackable			
Qty. 6	Part No.	ST3300657SS	Seagate Cheetah 15.7K
300GBGB Serial SCSI / SAS Hard Drive			
Qty. 15	Part No.	Q5421A	HP LaserJet 4250
Maintenance Kit 110 V			

Rudy Jackson

Miami Dade County
Internal Services Dept
2225 NW 72nd Avenue
Miami, Florida 33122

Email: rdjackson2@comcast.net

Ph. (786) 376-5652

Fx. (305) 685-7486

"In God We Trust"

"We are what we repeatedly do. Excellence, then, is not an act,
but a habit." Aristotle

"Tell me and I forget. Teach me and I remember. Involve me
and I learn." Benjamin Franklin

**Miami-Dade County
Office of the Inspector General**



Appendix A

Response from the Internal Services Department

(1 page)

**Final Report
IG12-38**



MDC-OFFICE OF THE
INSPECTOR GENERAL

2013 JAN 14 PM 2:32

Internal Services
Director's Office
111 NW 1st Street • Suite 2130
Miami, Florida 33128
T 305-375-2363 F 305-372-6130

January 10, 2013

Mr. Christopher Mazzella, Inspector General
Miami-Dade County Office of the Inspector General
19 West Flagler Street, Suite 220
Miami, Florida 33130

RE: OIG Draft Report – IG12-38 (A Plus Computer Services, Inc.)

Dear Mr. Mazzella:

Thank you for the opportunity to review the draft report regarding the referenced matter that our staff referred to your office. Once the final report is issued, we will take appropriate action.

Should you have any questions do not hesitate to contact Miriam Singer or me directly.

Sincerely,

Lester Sola, Director
Internal Services Department

c: Edward Marquez, Deputy Mayor