

## Communications, Information and Technology Department

### **Departments**

The CITD BRM team will be contacting department liaisons to review estimated CITD Budget data and update services based on consumption growth, new projects/initiatives, and current service level per service category. During the budget process, BRMs will engage the departmental OMB Budget Analysts to ensure adequate approvals take place prior to publishing a new CITD Budget Estimate that aligns with departmental budget submissions for FY 2026-27.

Departments should contact their assigned Business Relationship Manager (BRM) to answer any questions. BRM assignments can be found at [Technology Intranet Site](#) or email [ITD-BRM@miamidade.gov](mailto:ITD-BRM@miamidade.gov) regarding cost and charges for IT services.

### **Important Links:**

These are useful links accessible on the [Technology Intranet Site](#). FY2026-27 Rates will be published and available at a later date. We encourage you to visit the site throughout the budget development process for updates on the important message section of the home page.

- [Technology Intranet Site](#)
- [Digital MOU](#)
- [BRM Assignments](#)
- [IT Service Rates \(Current Rates\)](#)

***Please note: It is the responsibility of the user departments/agencies to notify ITD of any operational changes that will impact the need for IT services.*** This includes, but is not limited to, events such as a reduction and/or additional technology services, Department ID changes, or transfer of individuals or devices from one department to another. Departments will be responsible for any charges incurred should you fail to notify CITD of any such changes in a timely manner.

### **IT Funding Model**

Funding Model Charges for enterprise technology services for FY2026-27 are currently under development and will be provided to departments by OMB via addendum to the budget manual. Please budget charges under Account # 5261410000 (INFORMS Tech. Alloc. Costs).