

# We are excited to announce that Securus Technologies® is now powering phone calls at this facility!

So you can keep the conversations flowing, please use these simple instructions to set up and fund a Securus account.



## BEFORE YOU BEGIN

### Are you new to Securus?

If yes, please download the Securus Mobile app to create an account OR sign up on the Securus website at [securustech.online](https://securustech.online).

### Already have a Securus account?

Sign in at [securustech.online](https://securustech.online) and follow the steps below.

## Securus Debit

A Securus Debit account is owned by your loved one and can be funded via your direct contributions. It can be used to pay for Securus services such as **phone calls**. It is NOT a commissary account.

### Steps to Set Up:

- 1 FIND CONTACT**  
After creating your Securus account, go to **My Accounts**.  
Below Securus Debit, click **Find Contact**.  
Enter your loved one's name or ID, select the State and Facility, then click Search.
- 2 ADD FUNDS**  
Select **Add Contact** to put your loved one on your account.
- 3 ENTER INFORMATION**  
Enter your personal and payment information. Select a deposit amount. After reviewing your payment details, click **Submit**.

## AdvanceConnect

AdvanceConnect is a **prepaid calling account** that allows you to receive calls from your loved one. Call charges are deducted automatically from this prepaid account.

### Steps to Set Up:

- 1 START SETUP**  
After creating your Securus account, go to the **AdvanceConnect** box and click **Sign Up**. Review the information and click **AdvanceConnect Account**, then **Next**.
- 2 ADD FUNDS**  
You must now deposit funds into your account to pay for a call from your loved one. Click on **ADD FUNDS**, fill in your payment information, deposit your amount and click **Submit**.
- 3 MANAGE YOUR ACCOUNT**  
Once your AdvanceConnect account has been created, you can add phone numbers to your account, view activity and modify your personal information by selecting **Manage Prepaid Account**.

If you have questions about Securus Debit or AdvanceConnect, please visit [securushelp.com](https://securushelp.com).



# SECURUS DEBIT

A Simple Way to Manage Your Money.

With **Securus Debit** you no longer have to manage multiple funding accounts. It serves as a **single wallet** that you can use to pay for Securus Services including: calling, eMessaging, and Video Connect as well as music, movies and games.

## You have two convenient options for funding your account:

### OPTION 1 REOCCURRING FUNDING

Ask your family and friends to deposit funds directly into your Securus Debit account after they set up their own Securus AdvanceConnect accounts.

This option allows your family and friends to more conveniently send you funds now and in the future.

- STEP 1** Once they've set up their account, they simply go to **"My Accounts"** and locate **"Find Contact"** below Securus Debit. They'll enter your ID, select the state and facility, and then click **"Search."**
- STEP 2** Next they will select **"Add Contact"** to fund your account.
- STEP 3** They will then enter the requested personal information and payment details. Once they specify the funding amount, they'll review it and click **"Submit."**

### OPTION 2 ONE-TIME FUNDING

Ask your family and friends to deposit funds into your account without the need for them to set up their own Securus accounts. This option is better suited for a single transaction only as it will not retain any information.

- STEP 1** Your family and friends will go to our website and select the **"Facilities We Serve"** option. They will then select the appropriate state and facility from the available options.
- STEP 2** Below **"Products and Services"** they will locate **"Securus Debit"** and click **"Learn More."**
- STEP 3** From there they will locate the **"Find Incarcerated Individual"** button and click it. They will be brought to a page where they will then enter the requested information to locate you and click **"Submit."**
- STEP 4** Once this is complete, they will simply follow the prompts to take them through the funding process and then click **"Submit."**

Any remaining balance on your Securus Debit account upon your release will be refunded to you per your facility's release policy. Welcome to Securus!