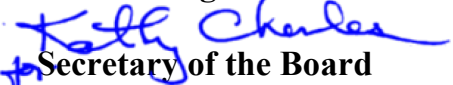




Department of Regulatory and Economic Resources
Board Administration Section
111 N.W. 1st Street, 12th Floor, Suite 1211-G
Miami, Florida 33128
TEL (786) 315-2573 FAX (786) 315-2570
<https://www.miamidade.gov/global/economy/board-and-code>

MEMO

TO: All Building Officials in Miami-Dade County

FROM: 
Secretary of the Board
Board of Rules and Appeals

DATE: October 27, 2025

SUBJECT: Disciplinary Action
Professional Services Restoration Inc.
AKA ICS Group LLC
Denisse Betancourt, Qualifying Agent
4391 NW 51 Street
Coconut Creek, FL 33073

State License #CCC1332796

As a result of a Formal Hearing before the **Board of Rules and Appeals** on **October 16, 2025**, the above Contractor's permit privileges have been **ADMINISTRATIVELY SUSPENDED** in Miami-Dade County. This memorandum is to request that your Department **REFRAIN FROM ISSUING ANY NEW PERMITS UNDER THIS LICENSE**. This suspension does not apply to actions taken to close out existing permits.

If you have any questions concerning this matter, please do not hesitate to contact Ivette Notario, Contractor Licensing Enforcement Manager, at 786-315-2562.