

**Department of Regulatory
and Economic Resources
(RER)**



**C&T Hub Training Series:
Guidelines to Make a
Payment through the
Convention and Tourist
Tax (C&T) Hub**

Convention and Tourist Tax Hub



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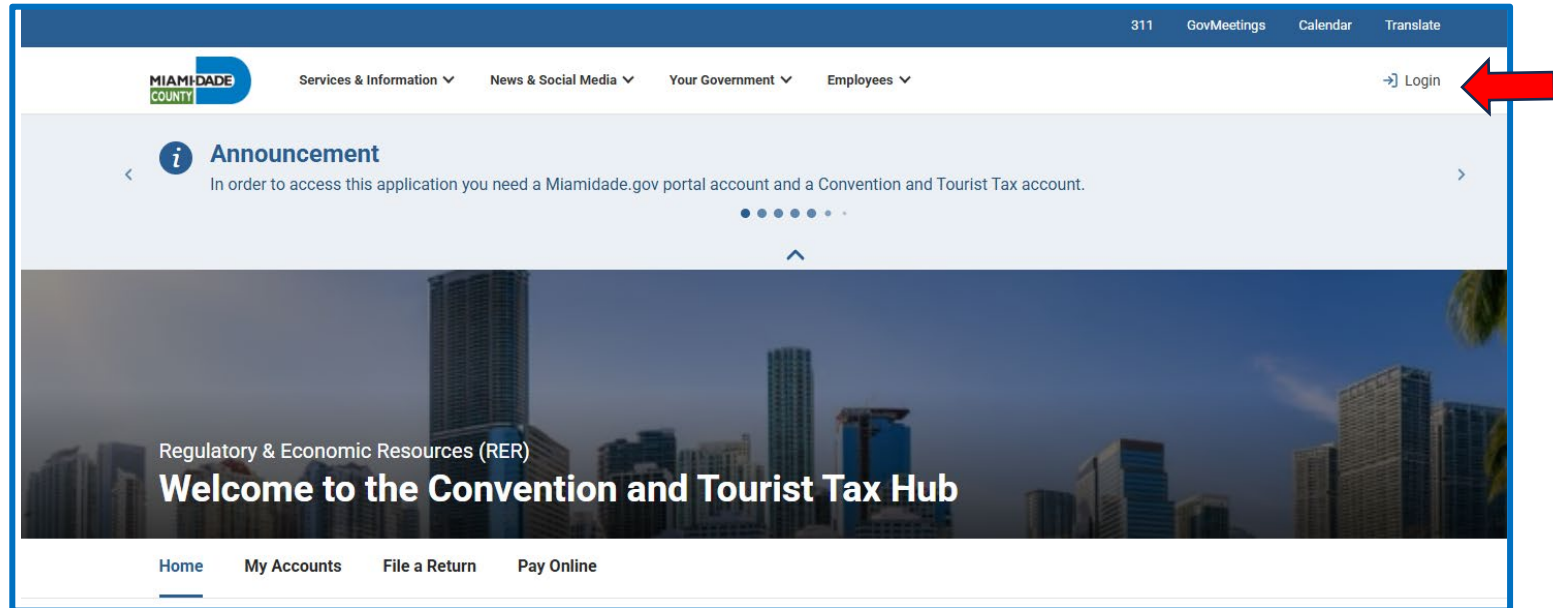
Introduction

New Convention & Tourist Tax Hub

Overview

New website address: services.miamidade.gov/convention-tourist-tax

Available: **September 24, 2026**



Introduction to Making a Payment

Convention and Tourist Tax returns and payments are due on the **1st** and are late if not received by the **20th** day of the month following each reporting period. Payments must accompany a filed return.

The Convention and Tourist Tax Hub provides a secure and convenient way to submit payments online after filing your tax return. Payments can be made using:

- Credit/ debit card
- ACH/e-check

Online payments are securely processed through **Elavon EPG**. Miami-Dade County does not store your card information. Late payments will result in penalties and interest even if a return was filed on time.

Why Paying on Time Matters

1

Tax returns and payments are **due** on the **1st** and are **late** if not received **by the 20th day** of the month following each reporting period . If the 20th falls on Saturday, Sunday or legal holiday, the due date will be the next business day.

2

Late payment penalty applies

- A penalty of 10% on a fraction of or the total tax for each 30 days or a fraction up to 50 percent, but not less than \$50.
 - Interest is calculated daily and can change.
-

3

Pay on time to keep your collection allowance. If the tax return is delinquent at the time of payment, the collection allowance cannot be claimed.

- The **Collection Allowance based on Florida Statute 212.12(1)(a)**.
The dealer collection allowance is calculated as 2.5% of the tax due, but only on up to \$1,200 of tax due for reporting period. The Maximum Collection Allowance is \$30 per reporting period.
-



Before You Submit your Payment

What You Will Need

Have the following ready before starting your payment:

A Filed Return

A return for the period must be submitted before payment can be made.

Payment Method

ACH/ E-check

Credit/debit card

Required Information per Payment Method:

ACH/ E-Check

- Type of account
- Name on account
- Routing Number
- Account Number
- E-mail address

Credit or Debit Card

- Type of Card: Visa, Mastercard or American Express
- Cardholder name
- Email Address
- Card details

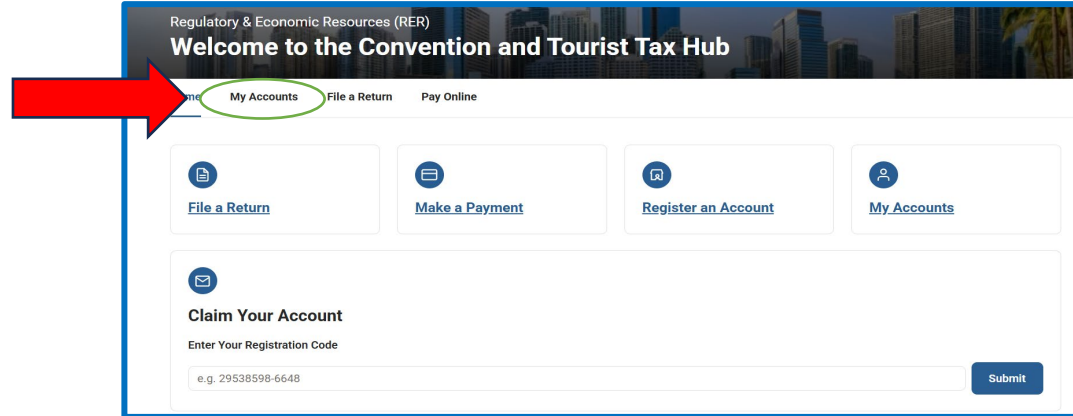


Accessing the C&T Hub



Portal Access Overview

- Navigate to services.miamidade.gov/convention-tourist-tax and log in.
- A login is required to submit a payment for a business account. If you are not yet registered, you must create an online account first. Please refer to the training guide "Guidelines to Create a Login through the Convention and Tourist (C&T) Hub" which is part of this series.
- To file a return, make a payment and view your Business account details you need to have your Business account registered and activated under My Accounts. Please refer to the other guides in this training series for assistance.





Step 1: Navigating to Payment Dashboard



Three Options

- Navigate to services.miamidade.gov/convention-tourist-tax and log in.
- From the portal home page, you can navigate either from the "Make a Payment" section, the "Pay Online" section or the "My Accounts" section to submit payment for a business account.

The screenshot shows the 'Welcome to the Convention and Tourist Tax Hub' page. At the top, it says 'Regulatory & Economic Resources (RER)'. Below this is a navigation bar with links: 'Home', 'My Accounts', 'File a Return', and 'Pay Online'. A red arrow points to the 'Pay Online' link. Below the navigation bar are four main sections: 'File a Return', 'Make a Payment', 'Register an Account', and 'My Accounts'. A red arrow points to the 'Make a Payment' link. Below these sections is a 'Claim Your Account' section with a form to 'Enter Your Registration Code' (e.g., 29538598-6648) and a 'Submit' button. Another red arrow points to the 'My Accounts' link.

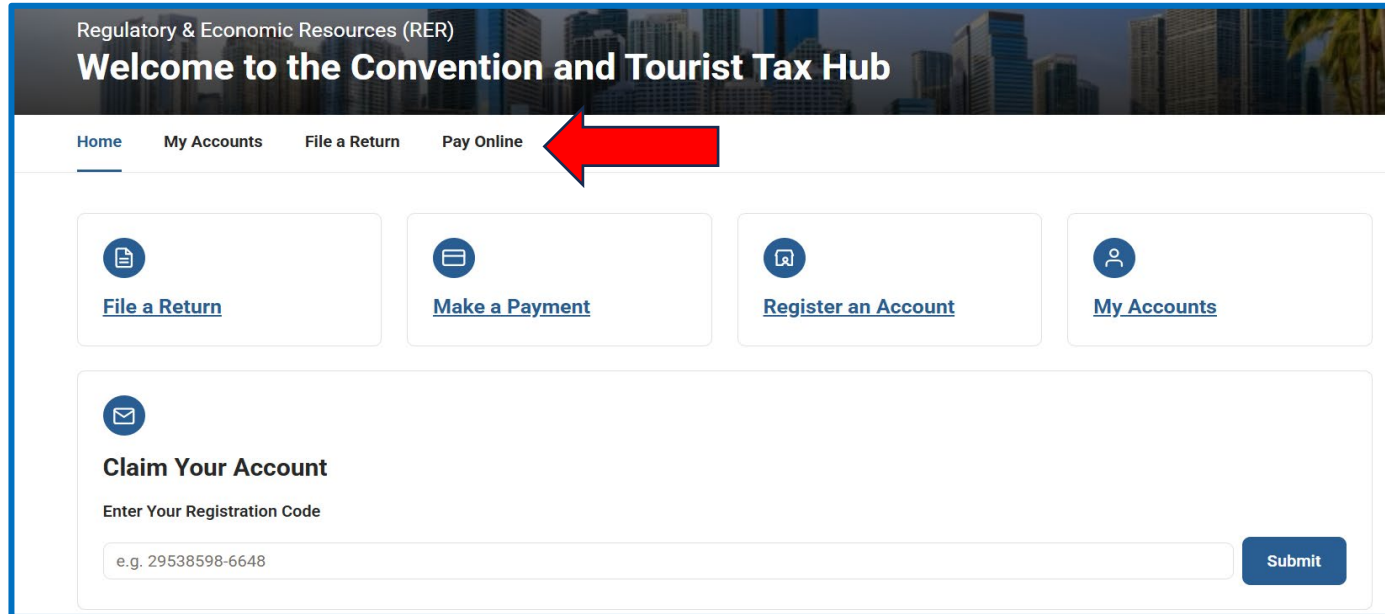
Option 1 – "Make a Payment"

- Navigate to services.miamidade.gov/convention-tourist-tax and log in.
- From the portal home page, select "Make a Payment" to begin making a payment for a business account.

The screenshot shows the 'Regulatory & Economic Resources (RER) Welcome to the Convention and Tourist Tax Hub' page. The navigation bar includes 'Home', 'My Accounts', 'File a Return', and 'Pay Online'. The main content area features four buttons: 'File a Return', 'Make a Payment', 'Register an Account', and 'My Accounts'. Below these is a 'Claim Your Account' section with a text input field for a registration code and a 'Submit' button. A large red arrow points directly to the 'Make a Payment' button.

Option 2 – "Pay Online"

- Navigate to services.miamidade.gov/convention-tourist-tax and log in.
- From the portal home page, select "Pay Online" to begin making a payment for a business account.



Regulatory & Economic Resources (RER)

Welcome to the Convention and Tourist Tax Hub

[Home](#) [My Accounts](#) [File a Return](#) [Pay Online](#)


[File a Return](#)


[Make a Payment](#)


[Register an Account](#)


[My Accounts](#)


Claim Your Account
Enter Your Registration Code

Option 3 – "My Accounts"

- Navigate to services.miamidade.gov/convention-tourist-tax and log in.
- From the portal home page, select "My Accounts" to begin making a payment for a business account.

Regulatory & Economic Resources (RER)

Welcome to the Convention and Tourist Tax Hub

[Home](#) [My Accounts](#) [File a Return](#) [Pay Online](#)


[File a Return](#)


[Make a Payment](#)


[Register an Account](#)


[My Accounts](#)


Claim Your Account
Enter Your Registration Code

Option 3 – "My Accounts" Overview

This page will display all your business accounts associated with your profile. Select the account you wish to pay for by simply clicking on its respective Business account tile.



My Accounts

The following accounts have been added to your RER Convention and Tourist Tax Hub profile. Each account displays its current status and general account information. If you need to add an additional account click on Add Account.

[All accounts](#) [All accounts payment history](#)

All accounts (7)

Sort by

Account name (A-Z)

Status

Active

Account type

All types

94720

Active

Cultura
DBA: Cultura

Food & beverage in a Hotel / Motel not reported with Lodging

97749

Active

HOME 2 SUITES BY HILTON, FLORIDA CITY
DBA: HOME 2 SUITES BY HILTON, FLORIDA CITY

Lodging reported with on-site food and beverage

86579

Active

ME MIAMI
DBA: ME MIAMI

Lodging not on Miami Beach

14

9/24/2026

RER Administrative & Business Operations Support Services Division – Business Architecture Section

Option 3 – "My Accounts" Details

After clicking on your desired business account, the next page will display the account details, unfiled returns, payment history, and filed returns. Press "Choose What to Pay" to continue making a payment.

Account Details - Cultura

View your detailed account information, account balance, filed returns, and payment history.

Account Details

Account ID	94720
Business Name	Cultura
DBA	Cultura
Business Type	B - Food & Beverage (In a Hotel/Motel)
FEIN	*****6789
State Sales Tax ID	00-000000000-0
NAICS Code	721110
Primary Address	1100 Biscayne Blvd, Miami, FL 33132
Phone	786-581-4800
Status	Active

Account Balance

CURRENT BALANCE

\$50.00

1 return due · 1 past due

Make a payment

Choose What To Pay

Unfiled Returns

Return Period	Due Date	Status
2026-08	09/21/2026	Expected

Payment History



Step 2: Select Account(s) and Return(s) to Pay



Select Account(s) and Return(s) to pay

Once you are in the Pay Online page, you will be able to pay the total balance due across all accounts

or

To pay specific selected return(s) of an account (s).

Pay Online

The Total Balance Due below represents the sum of all unpaid balances for all your registered accounts. Select the account and return balance you wish to pay. If the Return status is Past Due, additional penalties and interest will be assessed. The amounts on all selected returns will be summed and appear at the bottom as the Total Amount Selected for Payment.

TOTAL BALANCE DUE ACROSS ALL ACCOUNTS

\$58,126.28

Pay Total Due for All Accounts

☐ Alden's Restaurant - 11805 SW 26 St 200544 - Transient Rental Tax					\$38,703.21
Return Period	License	Due Date	Status	Balance Due	
☐ 2026-04	HRL0000000	May 21, 2026	Past Due	\$38,703.21	

☐ POS Report Test Diner 2 - 8888 SW 136th St 200563 - Food & Beverage Tax					\$203.57
Return Period	License	Due Date	Status	Balance Due	
☐ 2026-05	POS-UAT-01-AMV	June 22, 2026	Past Due	\$203.57	

☐ Cultura 94720 - Food & Beverage Tax					\$0.97
Return Period	License	Due Date	Status	Balance Due	
☐ 2026-08	—	September 21, 2026	Due	\$0.97	

SUMMARY OF SELECTED RETURNS FOR PAYMENT

No returns selected
Credit Card Convenience fees, if chosen, are calculated at checkout.

Total Amount Selected for Payment \$0.00

Pay Online



Select Account(s) and Return(s) to pay

- Overview

To pay the total balance due across all accounts, just click on “Pay Total Due for All Accounts”.

Pay Online

The Total Balance Due below represents the sum of all unpaid balances for all your registered accounts. Select the account and return balance you wish to pay. If the Return status is Past Due, additional penalties and interest will be assessed. The amounts on all selected returns will be summed and appear at the bottom as the Total Amount Selected for Payment.

TOTAL BALANCE DUE ACROSS ALL ACCOUNTS

\$58,126.28

Pay Total Due for All Accounts

☐ Alden's Restaurant - 11805 SW 26 St
200544 - Transient Rental Tax

\$38,703.21

Return Period	License	Due Date	Status	Balance Due
☐ 2026-04	HRL0000000	May 21, 2026	Past Due	\$38,703.21

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200563 - Food & Beverage Tax

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☐ Cultura
94720 - Food & Beverage Tax

\$0.97

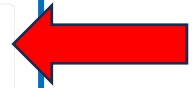
Return Period	License	Due Date	Status	Balance Due
☐ 2026-08	—	September 21, 2026	Due	\$0.97

SUMMARY OF SELECTED RETURNS FOR PAYMENT

No returns selected
Credit Card Convenience fees, if chosen, are calculated at checkout.

Total Amount Selected for Payment \$0.00

Pay Online



Select Account(s) and Return(s) to pay

– Pay

To pay a specific return(s) on an account(s), select which return from which account you would like to pay. Then, Simply click the “Pay Online” button at the bottom of the page.

Pay Online

The Total Balance Due below represents the sum of all unpaid balances for all your registered accounts. Select the account and return balance you wish to pay. If the Return status is Past Due, additional penalties and interest will be assessed. The amounts on all selected returns will be summed and appear at the bottom as the Total Amount Selected for Payment.

TOTAL BALANCE DUE ACROSS ALL ACCOUNTS

\$58,126.28

Pay Total Due for All Accounts

☐ Alden's Restaurant - 11805 SW 26 St
200544 · Transient Rental Tax

\$38,703.21

Return Period	License	Due Date	Status	Balance Due
☐ 2026-04	HRL0000000	May 21, 2026	Past Due	\$38,703.21

☐ POS Report Test Diner 2 - 8888 SW 136th St
200563 · Food & Beverage Tax

\$203.57

Return Period	License	Due Date	Status	Balance Due
☐ 2026-05	POS-UAT-01-AMV	June 22, 2026	Past Due	\$203.57

☐ Cultura
94720 · Food & Beverage Tax

\$0.97

Return Period	License	Due Date	Status	Balance Due
☐ 2026-08	—	September 21, 2026	Due	\$0.97

SUMMARY OF SELECTED RETURNS FOR PAYMENT

No returns selected

Credit Card Convenience fees, if chosen, are calculated at checkout.

Total Amount Selected for Payment \$0.00

Pay Online





Step 3: Review Payment Selection



Have Payment Method Information Ready

Before submitting any payment, always have your payment method information ready.

Payment Method

☐ ACH / e-check No fee

☒ Credit / debit card Convenience fee depends on the card type

Which card are you paying with?

☐ Visa 2.5% convenience fee

☐ Mastercard 2.5% convenience fee

☐ American Express 2.5% convenience fee

Choose the type of card you are paying with. The convenience fee depends on it.

Payments are processed securely. Your card data is never stored on county servers.

NOTE: A convenience fee applies to credit/debit transactions depending on card type.

Required information per payment type

Credit /Debit Card

- Name on card
- Card number
- Expiration Date
- Security Code
- Email Address

ACH/E-Check

- Type of account:
Business Checking,
Personal Checking or
Saving
- Name on account
- Routing number
- Account number

Review Payment Information

- The next page will ask you which payment method you will be using. You will also see a summary of the items you are paying for and their totals. Select the payment method that you are going to use and review the total due per return under payment information.
- If the payment information presented on each return is correct, then click, "Submit & Pay" at the bottom of the screen.
- If the payment information presented on each return is not correct, then click, "Modify".

Pay Online

Select your preferred payment method. A convenience fee applies to credit and debit card payments. ACH (e-check) payments are not subject to a convenience fee. After selecting your payment method and carefully reviewing your payment summary, select Submit & Pay to complete your payment. Changes will not be accepted after payment is submitted.

Payment Method

☒ ACH / e-check No fee

☐ Credit / debit card Convenience fee depends on the card type

ACH / e-check payments have no fee.

Payments are processed securely. Your card data is never stored on county servers.

Payment Summary

Grand Total to be Paid **\$50.00**

Alden's Restaurant - 11805 SW 26 St 200544

RETURN	GROSS	EXEMPT	TOTAL TAX	FEES	ALLOWANCE	PENALTY	INTEREST	TOTAL DUE	
2026-06	\$0.00	\$0.00	\$0.00	\$0.00	—	\$50.00	\$0.00	\$50.00	Modify
Subtotal	\$0.00	\$0.00	\$0.00	\$0.00	—	\$50.00	\$0.00	\$50.00	

[◀ Back](#)[Submit & Pay ▶](#)



Step 4: Submit Payment



Submit Payment

After you Click “Submit and Pay” the following screen will pop up depending on the payment method. Proceed and enter your Credit/Debit Card or ACH/E-Check information and click "Pay" at the bottom.

Credit/Debit Card

ENGLISH (US) ✕

MDC RER EPG

TOTAL: \$12,876.20 USD
ORDER: CT-a1NW4000045mL3MAI

Payment

VISA MDC RER EPG Discover ACH E-Check

Name on card *

Card number *

Expiration date (MM/YY) * Security code * ?

Email Address *

PAY

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ACH/ E-Check

ENGLISH (US) ✕

MDC RER EPG

TOTAL: \$12,308.53 USD
ORDER: CT-a1NW4000045mOHMAY

Payment

All fields marked with an asterisk (*) are required.

Bank account information

☐ Business checking
☐ Personal checking
☐ Savings

Name on account *

Routing number *

Account number *

By submitting this form, you are authorizing a one-time payment of \$12,308.53 USD from the bank account number above.

Email Address *

PAY

We only use cookies that are strictly necessary to allow the operation of this website or to perform its basic functions. For details of the cookies we use, please refer to our [Cookie Policy](#).



After Payment

Payment Confirmation

Once your payment has been submitted, a pop-up window will appear. You can download your receipt from there.

Pay Online



Payment Confirmed

Thank you – your payment was received. It may take a few minutes for your tax returns to update. Please check back shortly to see the updated status.

Receipt (PDF) - opens in a new tab

Back to Pay Online >

A payment confirmation email will be sent to your registered email address as well.



Department of Regulatory and Economic Resources
Convention and Tourist Tax
11805 SW 26th Street, Suite 230
Miami, Florida 33175

PAYMENT RECEIPT (R-00000337)

Payment received and applied. Thank you for your remittance.

PAYMENT SUBMITTED BY | Lydell Lichtenberg | e400010@miamidade.gov

RECEIPT NUMBER	PAYMENT DATE	PAYMENT METHOD	TRANSACTION ID	RECEIPT STATUS
R-00000337	09/11/2026	Credit / Debit Card (Visa Credit ****0002)	912020938	Confirmed

ACCOUNT # 200577

Account Type: Transient Rental | Tax Type: TDT + CDT (6%) | Filing Frequency: Monthly

Business / Trade Name	UAT 117	DOR Sales Tax ID	60-8012345678-9
CNT Account Number	200577	FEIN	591234567
Tax Type	TDT + CDT — 6%	Filing Frequency	Monthly

RETURN PERIOD	TAXABLE RECEIPTS	TAX RATE	TAX DUE	COLLECTION ALLOWANCE	PENALTY / INTEREST	FEES	AMOUNT PAID
July 2026	\$99,999.68	6%	\$5,999.98	—	\$639.78	\$10.00	\$6,649.76
Total applied to your accounts							\$6,649.76
Card convenience fee							\$166.24
TOTAL PAID							\$6,816.00

Payment Confirmation Details

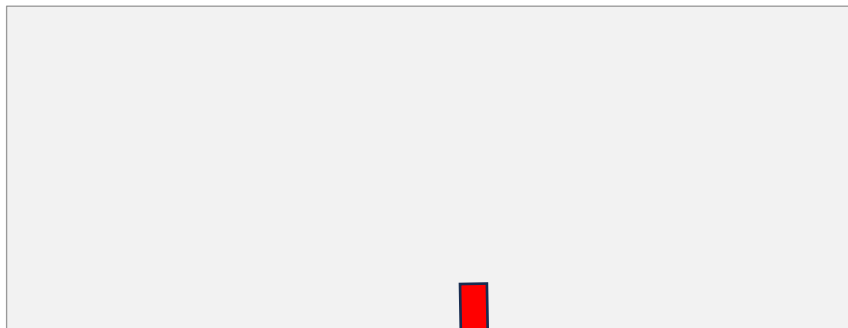
Receipt Number	R-00000337	Transaction ID	912020938
Payment Date	September 11, 2026	Payment Method	Credit / Debit Card (Visa Credit ****0002)
Accounts Covered	200577	Total Amount Paid	\$6,816.00

Please retain this receipt for your records. To view your account or file future returns, visit:
<https://services.miamidade.gov/convention-tourist-tax>
Miami-Dade County RER — Consumer and Neighborhood Protection
11805 SW 26th Street, Suite 230, Miami, Florida 33175
Questions? Contact the RER Business Section:
Convention & Tourist Tax: (786) 469-2300 | CTHelp@miamidade.gov

September 11, 2026

Page 1 of 1

Viewing Payment Status



You can also view the payment history for all accounts by selecting "All Accounts Payment History" in the "My Accounts" dashboard. You can view your payments across all accounts and download receipts there as well.



Payment History

Filter by filing period

From To

License	Return	Amount	Method	Confirmation #	Status	Receipt
	2025-05	\$50.00	ACH	hcbft3m87tpdppd62v8ty4gr2j26	Paid	PDF



My Accounts

The following accounts have been added to your RER Co need to add an additional account click on Add Account

[All accounts](#) [All accounts payment history](#)



Questions and Support

Additional Training Guides

Please refer to the subsequent guides that are part of this training series:

- Guidelines to **Register** a Business Account through the Convention and Tourist Tax (C&T) Hub
- Guidelines to **Claim** a Business Account through the Convention and Tourist Tax (C&T) Hub
- Guidelines to **Link** a Business Account through the Convention and Tourist Tax (C&T) Hub
- Guidelines to **File a Return** through the Convention and Tourist Tax (C&T) Hub
- Guidelines to **Make a Payment** through the Convention and Tourist Tax (C&T) Hub

Guidelines are available at <https://miamidade.live/MDC-ConventionTouristTax>

Questions and Support

For questions about your C&T payment or tax account:

CTHelp@miamidade.gov

For Convention and Tourist Tax Hub technical support or login assistance:

RERBA-SF@miamidade.gov

Office: 11805 SW 26th Street, Suite 230, Miami, Florida 33175

Portal: services.miamidade.gov/convention-tourist-tax