



261 N. University Drive
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Dear Miami-Dade County Employees and Families,

We're excited to announce a new partnership between **Miami-Dade County** and **Aetna**, a CVS Health® company, your new Third-Party Administrator—bringing you an enhanced health benefits experience designed with your well-being in mind.

Many of our team members live, work, and play in this community, and we're proud to stand beside you in your health journey.

The transition to Aetna as the County's administrator comes with added value to you and your family. In addition to our strong relationships with providers in your community, we have a national network of physicians, hospitals, and pharmacies ready to serve you. Your benefits will come with extra support and savings when we kick off the plan year in January 2026.

Value Added Features Coming Soon

- **Personalized Nurse Support** – Nurses and care teams help guide you to local resources and health goals.
- **Lifestyle & Condition Coaching** – Support for nutrition, fitness, chronic conditions, and more.
- **24/7 Web & Mobile Access** – Live group coaching, one-on-one support, and wellness tools.
- **MinuteClinic®** – No-cost or low-cost care for minor illnesses, injuries, vaccines, and preventive services.

In addition, our relationship with CVS provides you with even more savings and greater access to care:

- **CVS® ExtraCare Plus®** – \$10 monthly reward, 20% off CVS Health® products, free delivery, and 24/7 pharmacist access.
- **CVS Virtual Primary Care®** – Full virtual care with a dedicated provider and care team.
- **CVS Health Virtual Care®** – 24/7 access to mental health counseling, psychiatry, and medication management.

We're Here for You

We are excited to support you through this transition. If you have any questions or want to check on whether or not your current provider is in our network, please call us at **1-833-704-0009**.

Our team is looking forward to serving you, as Open Enrollment is quickly approaching. More information coming soon.

Healthier happens together,

The Aetna Team