



Your Outsource Resource™

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New COBRA Medical Plan Administrator for Miami-Dade County Effective January 1, 2026

Benefits Outsource, Inc. (BOI) has been contracted to provide COBRA medical administrative services for participants covered under the Miami-Dade County group benefits plans. As of 1/1/2026, AvMed will no longer be the Third-Party Administrator providing COBRA medical administrative services to Miami-Dade County.

Effective 1/1/2026 you will receive monthly COBRA coupon/billing statements. You'll have the option of paying by check/money order or paying online.

To pay by check/money order, your COBRA premium payment must be mailed to Benefits Outsource, Inc for processing. Checks or money order must be made payable to Benefits Outsource, Inc. and mail to:

Benefits Outsource, Inc. – TPA ID 11
P.O. Box 981044
Boston, MA 02298-1044

When submitting payment via check or money order, please include coupon along with each monthly payment. Additionally, please ensure that the full name of the account holder and account ID is clearly indicated on the payment (Your billing coupons/statement will reflect your new account number).

Additionally, COBRA premiums can be made online by accessing:

1. Go to <https://boibenefits.wealthcarecobra.com/> and click 'Sign up now'.
2. Enter your email address and click 'Send verification code'.
 - a. A verification code will be sent to you via email; enter the code in the field provided. You will then be prompted to create a password.
3. Click 'Connect to New Account'.
4. For security purposes, you will be asked to provide your zip code, date of birth and social security number. Click 'View Account'.

Once your account is created, you will have 24/7 access to view your coverage, payment details and have the flexibility to make your monthly payments online via credit card or sign up for re-occurring ACH.

NOTE: If you are currently enrolled on COBRA for Humana vision coverage, your medical coverage will be added under your existing COBRA account. Consequently, a new COBRA record will not be created as you will be able to view and pay for both medical and vision under the same account.

In accordance with COBRA guidelines, a 30-day grace period is given to enrollees' to make payment. Failure to remit payment by the end of the 30-day grace period will result in termination of COBRA coverage and forfeiture of all continuation rights under the Plan. Continuation of coverage will only be provided upon receipt of the full premium for the applicable coverage period.

All questions you may have concerning COBRA and/or your eligibility, please direct to Benefits Outsource, Inc. at (954) 680-7626, (888) 877-2780 or COBRA@boibenefits.com.