

# TWOTHOUSANDTWENTYSIX BENEFITS BULLETIN

## Important Information for Transition to 2026 Aetna Medical Plans



Important resources and support are available to help employees, and their families navigate the transition to the 2026 Aetna Medical Plans.

### Before You Receive Treatment:

#### Know Your Aetna Resources

- Check coverage and benefits
- Find in-network providers
- Understand copays and deductibles
- Get assistance with the Aetna Health app

### Value Added Benefits

- MinuteClinic® Visits: <http://www.cvs.com/MinuteClinic>
- CVS® ExtraCare Plus® Program includes discounts & \$10 monthly bonus reward: 1-833-704-0009
- CVS Virtual Primary Care®: 1-866-211-5678
- 24-Hour Nurse Line: 1-800-556-1555 (TTY: 711)
- Lifestyle and Condition Coaching: 1-866-533-1410 (TTY: 711)
- No Extra Cost Aetna Personal Health & Virtual Solutions: 1-844-492-0523 (TTY: 711) Aetna Personal Health Solutions
- SmartShopper Program for provider savings, locations, & incentives: 1-866-285-7453

For additional information regarding the value-added benefits visit Miami-Dade County's Aetna dedicated landing page <https://mdc.aetna.com/home>.

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### Need Help? Ask Aetna Miami-Dade Aetna Onsite Representatives

- **Phone:** (305) 375-5306
- **Email:** [askaetnamdc@aetna.com](mailto:askaetnamdc@aetna.com)
- **Hours:** Monday–Friday, 8:00 AM – 5:00 PM

### Helpful Tools

- **Aetna Concierge:** 833-704-0009
- **Resource Hub:** <https://mdc.aetna.com/home>
- **Member Website:** Health Insurance Plans | Aetna

As we move beyond the first quarter of 2026 and continue navigating the transition from the prior carrier to Aetna, it is strongly recommended that you contact your dedicated Aetna team with any questions regarding future treatment, coverage, or costs. Additional communications for program details will be forthcoming.

**Thank you for your continued commitment to your health and well-being.**

To obtain this information in an accessible format, please call 305-375-4585.