

Department of Emergency Management

The Department of Emergency Management (DEM) supports the community's disaster prevention, protection, response, recovery, and mitigation needs through the coordination of information and resources. Additionally, DEM manages the County's Emergency Operations Center (EOC), which develops, and coordinates emergency response and recovery plans, supports key decisions and operations to maximize the use of available resources within Miami-Dade County. Through a "whole communities" approach, DEM collaborates with federal and state agencies, county departments, local municipalities, and non-governmental organizations such as, the private sector, faith-based communities, and not-for-profit organizations, to accomplish its mission.

Owner: Gomez, Pete (DEM)
Department: Department of Emergency Management

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Ensure countywide pre-disaster readiness, evacuations, shelters, and recovery operations for Miami-Dade County	Number of shelters - Pet Friendly Evacuation Centers (PFEC)	2025		5	2	n/a	n/a	
		Number of shelters - non-school	2025		10	10	n/a	n/a	
		Number of Emergency Evacuation Assistance Program (EEAP) registrants	'25 FQ3		4,400	3,100	4,400	3,100	
		Number of Emergency Management training & exercises	'25 FQ3		18	4	42	12	
		Number of plans reviewed for medical facilities	Jun '25		101	108	1,129	972	
		Number of EOC activations	2024		3	n/a			
		Number of emergency shelter spaces available for special needs	2025 FY		2,143	1,500	2,143	1,500	
		Number of emergency shelter spaces available for general population	2025 FY		111,202	123,000	n/a	n/a	
		Number of Residential Healthcare Facilities Administrators trained	'25 FQ3		15	20	75	60	
		Number of Miami Dade County-Disaster Assistance Employees (DAEs) trained	'25 FQ2		64	50	64	100	
	Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Number of assembled evacuation center kits for deployment	'25 FQ3		50	50	50	50	
		Number of public outreach events	'25 FQ3		28	25	67	75	
		Number of subscribers to the Miami-Dade County Alerts System	'25 FQ3		1,278,364	900,000	1,278,364	900,000	
		Percentage of Comprehensive Emergency Management Plan (CEMP) Criteria Met	2025 FY		100	100	100	100	
		Number of new Community Emergency Response Team (CERT) members trained	'25 FQ3		83	37	173	111	
		Percentage of County departments with compliant Continuity of Operations Plans (COOP)	Jun '25		100%	100%	100%	100%	
		Number of Comprehensive Emergency Management Plan (CEMP) Updates	'25 FQ3		1	1	50	n/a	
		Number of advisory committee meetings	'25 FQ3		2	5	n/a	n/a	
	Provide aid in county and community economic recovery and disaster assistance	Number of conducted customer satisfaction surveys	'25 FH1		3	1	3	1	
		Number of public outreach events	'25 FQ3		28	25	67	75	
Number of local mitigation strategy meetings		'25 FQ3		1	1	3	3		
Number of assembled evacuation center kits for deployment		'25 FQ3		50	50	50	50		
Financial	Meet Budget Targets (DEM)	Positions: Full-time Filled (DEM)	'25 FQ3		35	43	35	43	
		Revenue: Total (DEM)	'25 FQ3		797	3,009	1,476	9,027	

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target	Actual FYTD	FYTD Goal
Financial	Meet Budget Targets (DEM)	Expenditure: Total (DEM)	'25 FQ3	3,624	3,009	7,410	6,018
		Revenue collected for Residential Health Care Facilities (RHCF) and Comprehensive Emergency Management Plan (CEMP) review	'25 FQ2	55,750	28,000	103,500	56,000
		Percentage of invoices paid	'25 FQ3	99%	95%	97%	95%
Learning and Growth	Ensure effective and efficient business operations in finance, human resources, budget, communications and social media.	Number of travel requests	'25 FQ3	2	0	20	0
		Number of new hires	'25 FQ3	0	0	1	1
		Number of tuition reimbursements	'25 FQ3	1	0	3	0

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Key: Initiative - Featured Objective

* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Ensure countywide pre-disaster readiness, evacuations, shelters, and recovery operations for Miami-Dade County	Promote and sustain a culture of preparedness and resilience within the 305 community.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Promote and sustain a culture of preparedness and resilience within the 305 community.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
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Provide aid in county and community economic recovery and disaster assistance	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
Meet Budget Targets (DEM)	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)

Initiatives for Scorecard

Initiative	As Of	Status	Budget	Timing	Owners
Promote and sustain a culture of preparedness and resilience within the 305 community.	2/11/2025	In Progress			Duque, Jennifer (DEM)

Initiative	As Of	Status	Budget	Timing	Owners
Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
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