

Office of Management and Budget (OMB)

OMB provides the reliable information, expert analysis, guidance, resources, and oversight needed to support excellent public service delivery and to ensure a fiscally responsible local government that is accountable to the community.

Owner: Clodfelter, David (OMB)
Department: Office of Management and Budget

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal		
Customer	Prepare budget that supports the County's mission	GFOA budget scores	2024 FY	▲	3.3	3.3	3.3	3.3	▲	
		County Quarterly Budget Report issued to the Board within 45 days after quarter-end	'25 FQ2	▼	No	Yes	No	Yes	▼	
	Facilitate community involvement and engagement in the budget process	Total number of public speakers at budget hearings	2024 FY	▲	276	150	276	150	▲	
		Ensure the effective and fair disbursement of County General Fund grant funding in community	Percentage of Payments Processed within 21-Days - CBOs	Jun '25	▲	90.0%	85.0%	91.3%	85.0%	▲
	Number of local organizations funded through the County CBO General fund grant process		2024 FY	▼	131	142	131	142	▼	
	Percentage of Payments Processed within 25 days (quarterly) - Ryan White		Q2 '25	▲	90%	85%	92%	85%	▲	
	Actively pursue grant and sponsorship funding opportunities	Grants funding received (in \$ millions)	2024 FY	▲	\$225	\$85	\$225	\$85	▲	
		Monitor County Bond Programs	Number of Business Days to Process BBC-GOB Reimbursement Requests	'25 FQ3	▲	4.50 days	10.00 days	5.58 days	10.00 days	▲
			Value of BBC-GOB funds expended quarterly. (in millions)	'25 FQ3	▼	\$24.6M	\$20.0M	\$73.9M	n/a	▲
			Percentage of BBC-GOB program completed	'25 FQ3	▲	80.7%	80.0%	80.7%	80.0%	▲
	Improve alignment and achievement of strategic priorities throughout the County	Average number of active users of the County Strategic Management System	Jun '25	▲	440	350	464	367	▲	
		Performance analysis projects completed	2024 FY	▲	9	8	9	8	▲	
		Quality index score for OMB-led LSS performance improvement projects	'25 FQ3	▲	4.0	4.0	4.0	4.0	▲	
		Percentage of Strategic Plan objectives supported by department business plans and scorecards	'25 FQ2	▲	100%	100%	100%	100%	▲	
	Promote the use of Lean Six Sigma (LSS) techniques	Employees trained in Lean Six Sigma yellow belt methodology (via OMB program) since inception	'25 FQ3	▲	1,948	1,800	1,948	1,800	▲	
		Employees Trained in LSS Green Belt Methodology (via OMB program) since inception	2025 FY	▼	182	190	182	190	▼	
		Orange and Blue Belt Training Overall Satisfaction Rate	'25 FQ3	▲	4.81	4.75	4.68	4.75	▲	
		Number of County employees completing advanced Lean Six Sigma training programs	2024 FY	▲	33	30	33	30	▲	
		Number of attendees in an Orange or Blue module class	'25 FQ3	▲	126	100	332	300	▲	
		Yellow Belt Training Overall Satisfaction Rate	'25 FQ3	▲	4.67	4.75	4.83	4.75	▲	
	Promote development in distressed areas by monitoring and supporting CRAs	Overall score from the LSS Training Survey question: "I will apply this training to my job"	2024 FY	▲	4.67	4.00	4.67	4.00	▲	
		Percentage point increase in all CRAs taxable value compared to the County tax roll	2024 FY	▼	-1.2 % points	3.5 % points	n/a	n/a		
		Percent of total County Urban Development Boundary area within TIF districts	2024 FY	▼	26.9%	28.0%	26.9%	28.0%	▼	
		County TIF revenue payments (in millions)	2025 FY	▲	\$108.4	\$105.2	\$108.4	\$105.2	▲	
		Number of Community Redevelopment Agencies (CRAs)	2024 FY	▼	15	16	15	16	▼	
		Promote independent living through early intervention and support	Comprehensive Ryan White Program site visits (per contract year)	'25 FQ2	▼	4	7	10	13	▼

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal			
Customer	Promote independent living through early intervention and support services Facilitate County departments transition to independent Constitutional Offices Foster successful reimbursement of emergency related expenditures	People with HIV in Miami-Dade served by Ryan White Program	2024	▲	9,316	9,000					
		Overall percentage completion of the transition to Constitutional Offices	'25 FQ2	▲	90%	90%	90%	90%	▲		
		Percentage of emergency liaisons trained annually on procedures and forms	2025 FY	▲	100%	100%	100%	100%	▲		
		Number of completed department assessments to learn about their emergency operations and propose recommendations	2024 FY	▲	4	4	4	4	▲		
		Florida Recovery Obligation Calculation (FROC) for Miami-Dade County	2025 FY	■	57 points	60 points	57 points	60 points	■		
		Percentage of FEMA and state requests for information completed on time	Jun '25	▲	100%	100%	100%	100%	▲		
		Financial	Meet Budget Targets (OMB)	Expen: Total (OMB)	'25 FQ3	▲	\$12,008K	\$15,104K	\$34,578K	\$45,313K	▲
Revenue: Total (OMB)	'25 FQ3			▼	\$7,911K	\$15,104K	\$22,944K	\$45,313K	▼		
Positions: Full-time Filled (OMB)	'25 FQ3			▼	98	111	98	111	▼		
Provide sound financial and risk management	Bond rating evaluation by Standard & Poor's		'25 FQ3	▲	AA	AA	AA	AA	▲		
	Bond rating evaluation by Moody's		'25 FQ3	▲	Aa2	Aa2	Aa2	Aa2	▲		
	Percentage of debt service payments made timely		'25 FQ2	▲	100%	100%	100%	100%	▲		
Maintain healthy reserves	Countywide emergency contingency reserve balance (in millions)		2024 FY	▲	\$64.5	\$63.1	\$64.5	\$63.1	▲		
	Carryover as a percentage of the General Fund budget		2024 FY	▼	1.7%	2.5%	1.7%	2.5%	▼		
	Internal		Maintain program integrity to ensure service delivery	Percentage Rate of Part A Formula Grant Expenditures - Ryan White	2024 FY	▲	95%	95%	95%	95%	▲
				Number of site visits - CBOs	'25 FQ2	▲	0	0	0	0	▲
Learning and Growth	Promote OMB employee development and leadership Develop and maintain a departmental culture of excellence through employee engagement activities Ensure performance evaluations are completed timely (OMB)	Percentage of OMB employees with a Yellow Belt or a Green Belt	2024 FY	▲	90.00%	75.00%	90.00%	75.00%	▲		
		Number of employee engagement activities conducted	'25 FQ3	▲	5	3	12	9	▲		
		Percentage of performance appraisals completed within 2 weeks of employee status date (OMB)	'25 FQ2	▼	11.5%	80.0%	17.1%	80.0%	▼		

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Key: Initiative - Featured Objective

* - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Improve alignment and achievement of strategic priorities throughout the County	WASD Fleet Overtime Review	5/22/2025	Complete	▲	▲	Arango Verhelst, Sandra (OMB); Morales, Mayra (OMB); Ferreira, Roy (OMB)
	WASD Customer Service Call Handle and Wait Time Review	12/18/2024	Complete			Horton-Tavera, Amy (OMB); Bolt, GiGi (OMB)

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Improve alignment and achievement of strategic priorities throughout the County	Develop and deploy an annual survey of County departments regarding OMB's support of the business planning process.	4/23/2025	In Progress			Armas, Juan (OMB); Ferreira, Roy (OMB); Arango Verhelst, Sandra (OMB); Horton-Tavera, Amy (OMB)
	CAHSD Rental Assistance Customer Journey Support	1/22/2024	Complete			Ferreira, Roy (OMB); Horton-Tavera, Amy (OMB)
	DVOB Funding Analysis Request	10/19/2023	Complete			Horton-Tavera, Amy (OMB)
	Countywide: Support ERP implementation	1/22/2024	Complete			Horton-Tavera, Amy (OMB); Maxwell, Carlos (OMB); Morales, Mayra (OMB)
	Monitor UCF Intimate Partner Study	10/18/2023	Complete			Horton-Tavera, Amy (OMB)
	Purpose Driven Procurement Process Review	7/18/2024	Complete	▲	▲	Horton-Tavera, Amy (OMB); Morales, Mayra (OMB); Maxwell, Carlos (OMB)
Ensure the effective and fair disbursement of County General Fund grant funding in community	Develop and Issue New Ryan White RFP	3/14/2024	In Progress			Valle Schwenk, Carla (OMB); Wall, Daniel (OMB)
	Complete implementation of the new CBO competitive funding process.	3/14/2024	In Progress			Wall, Daniel (OMB)
Prepare budget that supports the County's mission	Evaluate existing systems (including BAT, RFRO, INFORMS (Commitment Control) and CBAT) to enhance customer experience and system functionality	3/14/2024	In Progress			Sarduy, John (OMB)
Promote development in distressed areas by monitoring and supporting CRAs	Annually review Community Redevelopment accomplishments, assessing redevelopment plan implementation and TIF investment return	3/14/2024	In Progress			Cao, Vivian (OMB)
Facilitate County departments transition to independent Constitutional Offices	Countywide: Facilitate creation of Constitutional Officers as per Amendment 10	12/18/2024	In Progress			Lafarga, Ryan (OMB)
Provide sound financial and risk management	Develop formalized training on the bond issuance process and lease programs.	3/14/2024	In Progress			Wood, Arlesa (OMB)
	Evaluate the new standards required by the Financial Data Transparency Act and work with the County's Dissemination Agent to adhere to the new requirements.	3/14/2024	In Progress			Wood, Arlesa (OMB)
	Ensure the timely filing of the Annual Report to Bondholders, timely payment of all debt service payments, timely filing of event-based disclosures, covenant reporting and all other continuing disclosure requirements per Rule 15c2-12.2.	3/14/2024	In Progress			Wood, Arlesa (OMB)
Promote the use of Lean Six Sigma (LSS) techniques	Lean Six Sigma Coaching - Late Payments on Business Contracts	7/17/2024	Complete	▲	▲	Horton-Tavera, Amy (OMB); Morales, Mayra (OMB)
	Lean Six Sigma Coaching: Shannon Melendi Risk Reduction	7/17/2024	Complete	▲	▲	Morales, Mayra (OMB); Horton-Tavera, Amy (OMB)
Foster successful reimbursement of emergency related expenditures	Integrate County procedures with new F-ROC processes	3/14/2024	In Progress			Quevedo, Elena (OMB)
	Meet with departments to learn more about their emergency operations and provide recommendations to assist with overcoming challenges and issues.	4/10/2024	In Progress			Quevedo, Elena (OMB)

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Initiative	As Of	Status	Budget	Timing	Owners
WASD Fleet Overtime Review	5/22/2025	Complete	Within Budget	On Schedule	Arango Verhelst, Sandra (OMB); Morales, Mayra (OMB); Ferreira, Roy (OMB)
Continue to draft and refine proposed transition agreements with the future and modified constitutional offices through in-depth collaboration between impacted entities and all County support departments	12/18/2024	In Progress			Lafarga, Ryan (OMB); Mas, Raul (OMB)
Make related policy and operational decisions and prepare for fiscal and operational impacts of the transition	12/18/2024	In Progress			Lafarga, Ryan (OMB); Mas, Raul (OMB)
Identify most critical / complex / risky processes and craft departmental SOPs to improve process integrity and timeliness; in addition, update OMB's existing Countywide procedures as necessary.	12/18/2024	In Progress			Ferreira, Roy (OMB); Horton-Tavera, Amy (OMB)
Implement new Internal Grants Information Management System and Dashboard	12/18/2024	In Progress			Wall, Daniel (OMB)

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