As Of <= 09/30/2025

Department of Emergency Management

The Department of Emergency Management (DEM) supports the community's disaster prevention, protection, response, recovery, and mitigation needs through the coordination of information and resources. Additionally, DEM manages the County's Emergency Operations Center (EOC), which develops, and coordinates emergency response and recovery plans, supports key decisions and operations to maximize the use of available resources within Miami-Dade County. Through a "whole communities" approach, DEM collaborates with federal and state agencies, county departments, local municipalities, and non-governmental organizations such as, the private sector, faith-based communities, and not-for-profit organizations, to accomplish its mission.

Owner: Gomez, Pete (DEM)
Department: Department of Emergency Management

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Ensure countywide pre-disaster readiness, evacuations, shelters, and recovery operations for Miami-Dade County	Number of shelters - Pet Friendly Evacuation Centers (PFEC)	2025		5	2	n/a	n/a	
		Number of shelters - non-school	2025		10	10	n/a	n/a	
		Number of Emergency Evacuation Assistance Program (EEAP) registrants	'25 FQ4		4,862	3,100	4,862	3,100	
		Number of Emergency Management training & exercises	'25 FQ4		15	4	57	16	
		Number of plans reviewed for medical facilities	Sep '25		139	108	1,518	1,296	
		Number of EOC activations	2025		1	n/a			
		Number of emergency shelter spaces available for special needs	2025 FY		2,143	1,500	2,143	1,500	
		Number of emergency shelter spaces available for general population	2025 FY		111,202	123,000	n/a	n/a	
		Number of Residential Healthcare Facilities Administrators trained	'25 FQ4		142	20	217	80	
		Number of Miami Dade County-Disaster Assistance Employees (DAEs) trained	'25 FQ4		0	50	64	200	
		Number of assembled evacuation center kits for deployment	'25 FQ4		50	50	50	50	
	Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Number of public outreach events	'25 FQ4		25	25	92	100	
		Number of subscribers to the Miami-Dade County Alerts System	'25 FQ4		1,310,268	900,000	1,310,268	900,000	
		Percentage of Comprehensive Emergency Management Plan (CEMP) Criteria Met	2025 FY		100	100	100	100	
		Number of new Community Emergency Response Team (CERT) members trained	'25 FQ4		48	37	221	148	
		Percentage of County departments with compliant Continuity of Operations Plans (COOP)	Sep '25		100%	100%	100%	100%	
		Number of Comprehensive Emergency Management Plan (CEMP) Updates	'25 FQ4		1	1	33	n/a	
		Number of advisory committee meetings	'25 FQ4		1	5	n/a	n/a	
		Number of conducted customer satisfaction surveys	'25 FH2		1	1	4	2	
	Provide aid in county and community economic recovery and disaster assistance	Number of public outreach events	'25 FQ4		25	25	92	100	
		Number of local mitigation strategy meetings	'25 FQ4		1	1	4	4	
		Number of assembled evacuation center kits for deployment	'25 FQ4		50	50	50	50	
Financial	Meet Budget Targets (DEM)	Positions: Full-time Filled (DEM)	'25 FQ4		34	43	34	43	
		Revenue: Total (DEM)	'25 FQ4		7,675	3,009	9,151	12,036	

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Financial	**Meet Budget Targets (DEM)**	Expenditure: Total (DEM)	'25 FQ4		1,741	n/a	9,151	6,018	▼
		Revenue collected for Residential Health Care Facilities (RHCF) and Comprehensive Emergency Management Plan (CEMP) review	'25 FQ4	▼	63,625	28,000	218,875	112,000	▼
		Percentage of invoices paid	'25 FQ4	▲	97%	95%	97%	95%	▲
Learning and Growth	**Ensure effective and efficient business operations in finance, human resources, budget, communications and social media.**	Number of travel requests	'25 FQ4	▲	1	0	21	0	▲
		Number of new hires	'25 FQ4	▲	0	0	1	1	▲
		Number of tuition reimbursements	'25 FQ4	▲	0	0	3	0	▲

Edit Scorecard

Back to Start

Key: - Initiative * - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Ensure countywide pre-disaster readiness, evacuations, shelters, and recovery operations for Miami-Dade County	Promote and sustain a culture of preparedness and resilience within the 305 community.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Promote and sustain a culture of preparedness and resilience within the 305 community.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
Ensure effective and efficient business operations in finance, human resources, budget, communications and social media.	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
Provide aid in county and community economic recovery and disaster assistance	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)
Meet Budget Targets (DEM)	Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
	Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)

Initiatives for Scorecard

Initiative	As Of	Status	Budget	Timing	Owners
Promote and sustain a culture of preparedness and resilience within the 305 community.	2/11/2025	In Progress			Duque, Jennifer (DEM)
Embed Equity and Engagement as foundational principles in emergency management.	2/11/2025	In Progress			Duque, Jennifer (DEM)
Enhance emergency management capabilities to lead a comprehensive whole-community approach in disaster management.	2/6/2025	In Progress			Duque, Jennifer (DEM)

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