

Juvenile Services Department

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Owner: Bess, Latawun (CSD)
Department: Community Services Department

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Improve the successful completion rate for youth referred to diversion programs	Percentage of youth successfully completing diversion programs	Sep '25		78%	80%	76%	80%	
		Number of young adults placed in unsubsidized employment and/or post-secondary education through Youth Services	2024 FY		43	40	43	40	
	Provide employability skills training to unemployed and underemployed residents	Cost per youth provided with education, training, and career services through Youth Services	2024 FY		26,294	30,080	26,294	30,080	
		Number of young adults that participated in job training, education, and industry trainings through Youth Services	2024 FY		146	100	146	100	
	Provide prevention and diversion services to eligible youths through a No Wrong Door approach	Total number of youth referred to prevention, civil citation and diversion programs	Sep '25		109	77	1,493	1,880	
		Percentage of diversion recommendations approved by the State Attorney's Office	Sep '25		94%	90%	92%	90%	
		Number of intervention, prevention and outreach events	'25 FQ4		92	127	513	600	
	Reduce the number of juvenile arrests in Miami-Dade County	Number of juvenile arrests processed at the Juvenile Services Department	Sep '25		102	39	1,630	1,500	
		Number of youths released to secure detention	Sep '25		46	125	850	915	
	Utilize assessment results to drive operational decisions	Percentage of assessments showing moderate to high risk to re-offend at intake	'25 FQ4		22%	30%	24%	30%	
Financial	Conduct Meetings with Staff to Review Department Goals, Budget Planning and Implementation (JSD)	Quarterly Meeting Conducted (Y/N)	'25 FQ4		Yes	Yes	Yes	Yes	
		Monthly Managers Meeting	Sep '25		Yes	Yes	Yes	Yes	
	Identify and Ensure Compliance with Grants (FIN)	Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Sep '25		100%	100%	100%	100%	
		Expen: Total (Juvenile Services)	'25 FQ4		\$5,845K	\$4,796K	\$16,616K	\$19,179K	
	Meet Budget Targets (Juvenile Services)	Revenue: Total (Juvenile Services)	'25 FQ4		\$15,578K	\$4,796K	\$17,062K	\$19,179K	
		Positions: Full-Time Filled (JSD)	'25 FQ4		84	106	n/a	n/a	
Internal	Decrease the processing time for detainable and non-detainable youth	Percentage of detainable youth released within six hours	Sep '25		78%	75%	82%	75%	
		Percentage of non-detainable youth released within six hours	Sep '25		82%	65%	68%	65%	
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Sep '25		100%	100%	100%	100%	
	Engage and empower stakeholders	Percent of completed client surveys with an overall positive satisfaction rating	'25 FQ3		100%	100%	100%	100%	
		Number of trainings provided to stakeholders through the JSD Training Center of Excellence	'25 FQ4		0	2	5	8	
		Monthly community-based organization (CBO) meetings held?	Sep '25		Yes	Yes	Yes	Yes	
		Percent of completed Training Center of Excellence surveys with an overall positive satisfaction rating	'25 FQ4		No Data	100	33	100	
		Total Number of custom analytical and statistical reports developed to provide to the community and juvenile justice partners by deadline	'25 FQ4		18	25	78	100	
		Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Sep '25		5%	9%	8%	9%

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Internal	Monitor Level of Referrals and New Law Violations	Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Sep '25	▲	250	160	3,793	3,405	▲
		Provide an Equitable, Safe and Secure Environment	Zero Incidents Resulting in Liability (%)	'25 FQ4	▲	100%	100%	100%	100%
		Percentage of Safety Inspection Reports completed by deadline	Sep '25	▲	100%	100%	100%	100%	▲
		Review/Update accuracy of computer access credentials	Sep '25	▲	Yes	Yes	Yes	Yes	▲
		Accuracy of Access Control Cards	Sep '25	▲	Yes	Yes	Yes	Yes	▲
Learning and Growth	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Percent of Intake Personnel and Case Management Personnel who are up to date on their Direct Care training requirements	'25 FH1	▲	100%	100%	100%	100%	▲
	Manage Human Resources and Employee Motivation (JSD)	Employee of the quarter recognition award	'25 FQ4	▲	Yes	Yes	Yes	Yes	▲

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Key: ◆ - Initiative * - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Provide an Equitable, Safe and Secure Environment	Update JSD Security System	12/12/2024	In Progress			Bess, Latawun (CSD); Molina, Cristina,M. (CSD)
Reduce the number of juvenile arrests in Miami-Dade County	Business Plan Priority Initiative: Enhance Job Development and Mentoring Opportunities	12/12/2024	In Progress			Bess, Latawun (CSD)
Provide prevention and diversion services to eligible youths through a No Wrong Door approach	Business Plan Priority Initiative: Expand the JSD Training Center of Excellence	12/12/2024	In Progress			Bess, Latawun (CSD)
	Business Plan Priority Initiative: Increase JSD's footprint in the Community by enhancing Prevention, Diversion and Outreach Services.	12/12/2024	In Progress			Bess, Latawun (CSD); Molina, Cristina,M. (CSD)
	Increase Community Outreach and Prevention education and awareness	12/12/2024	In Progress			Bess, Latawun (CSD); Molina, Cristina,M. (CSD)
Utilize assessment results to drive operational decisions	Business Plan Priority Initiative: Continuation of Multi-disciplinary Interventions	12/12/2024	In Progress			Bess, Latawun (CSD)
	Business Plan Priority Initiative: Explore Best Practices for Trauma Informed Protocols	12/12/2024	In Progress			Bess, Latawun (CSD)
Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Business Plan Priority Initiative: Engage the JSD Workforce to participate in an open, transparent environment	12/12/2024	In Progress			Bess, Latawun (CSD)
Engage and empower stakeholders	Increase System-wide Awareness of Trauma Informed Protocols (including ACEs)	12/12/2024	In Progress			Molina, Cristina,M. (CSD); Bess, Latawun (CSD)
	Business Plan Priority Initiative: Expand the JSD Training Center of Excellence	12/12/2024	In Progress			Bess, Latawun (CSD)
	Business Plan Priority Initiative: Utilize Technology Enhancements to enhance and promote service delivery	12/12/2024	In Progress			Bess, Latawun (CSD)
	Business Plan Priority Initiative: Maintain access to Data and Trend Analyses	12/12/2024	In Progress			Bess, Latawun (CSD)
	Increase Community Outreach and Prevention education and awareness	12/12/2024	In Progress			Bess, Latawun (CSD); Molina, Cristina,M. (CSD)

Initiatives for Scorecard

There is no data for the selected filter

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