

Animal Services

The Miami-Dade County Animal Services Department (ASD) safeguards animal welfare and promotes public safety through compassionate and responsible practices. Its mission is to save the lives of abandoned animals, protect them from cruelty, reunite lost pets with their families and reduce health risks affecting people and pets. The Department strives to preserve the human-animal bond by fostering a safe, healthy environment. Its vision is a community where all pets live in a loving home with responsible owners, free from abuse and neglect. Through innovative programs, community engagement and strategic partnerships, ASD works to reduce pet homelessness, enhance animal protection, and promote responsible pet ownership.

Owner: Jose, Annette (ASD)
Department: Animal Services

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Continue monitoring managed shelter intake	Total dog and cat intake	Mar '26		2,076	2,700	11,722	16,200	
		Number of rabies vaccines administered by ASD Clinic	'26 FQ2		14,510	14,000	27,821	28,000	
	Increase community pet health	Number of spay/neuter surgeries performed by ASD	Mar '26		2,244	2,100	11,876	12,400	
		Increase number of saved animals (Live Release)	Mar '26		1,829	2,565	10,877	15,640	
	Increase positive outcome for pets	Number of dogs and cats returned to owner	Mar '26		113	100	618	600	
		Volunteer hours	Mar '26		3,225 Hours	3,000 Hours	17,321 Hours	18,000 Hours	
		Percentage of dogs and cats rescued by out-state non-for-profit partners	Mar '26		0%	1%	n/a	1%	
		Save rate monthly (Asilomar)	Mar '26		92.43%	90.00%	93.28%	90.00%	
		Number of dogs and cats rescued by out-state non-for-profit partners	Mar '26		2	15	27	90	
		Percentage of trap, neuter, vaccinate, and release (TNVR) outcome	Mar '26		43%	55%	45%	55%	
		Percentage of dogs and cats returned to owner	Mar '26		6%	4%	5%	4%	
		Percentage of dogs and cats adoptions	Mar '26		33%	20%	33%	20%	
		Save rate calendar year	2025 FY		93%	90%	93%	90%	
		Cats trapped, neutered, vaccinated and released (TNVR)	Mar '26		870	1,600	5,307	9,600	
		Dog and cat adoptions	Mar '26		657	600	3,855	3,850	
		Events	Q1 '26		100	70	191	140	
		Number of dogs and cats rescued by In-state non-for-profit partners	Mar '26		187	250	1,070	1,500	
		Percentage of dogs and cats rescued by in-state non-for-profit partners	Mar '26		9%	10%	9%	10%	
	Increase responsible pet ownership	Dogs licensed in Miami-Dade County	'26 FQ2		58,045	60,000	111,450	115,000	
		Total microchips registered	'26 FQ2		12,939	10,000	24,443	20,000	
	Maximize animal health and welfare to increase number of saved animals	Average Length of Stay - Puppies	'26 FQ2		12	5	14	5	
		Average length of stay in days - cats	'26 FQ2		5	7	5	7	
		Average length of stay in days - dogs	'26 FQ2		49	20	52	20	
		Average Length of Stay - Kittens	'26 FQ2		26	7	23	7	
Financial	Meet Budget Targets (ASD)	Expenditures - Total (ASD)	'26 FQ2		\$10,254K	\$11,145K	\$20,296K	\$22,290K	
		Revenue: Total (ASD)	'26 FQ2		\$3,543K	\$11,252K	\$7,576K	\$22,503K	
		Positions: Full-Time Filled (ASD)	'26 FQ2		270	304	270	304	

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Internal	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Mar '26		1.57%	0.50%	1.47%	0.50%	
		Number of citations responded	Mar '26		1,752	1,000	10,772	6,000	
	Green Projects (ASD)	Fuel consumption (gallons)	Mar '26		5,030	4,000	24,786	24,000	
		Electricity Usage (kw)	Mar '26		202,209	260,000	1,288,548	1,520,000	
	Improve the overall skills of workforce	Number of trainings performed	'26 FQ2		9	6	15	12	
		Number of Dead Animal Pickup Closed	Mar '26		443	400	2,621	2,400	
	Respond quickly to service calls to promote safe and livable communities	Dead animal pickup average response time (in calendar days)	Mar '26		0.80 day(s)	1.00 day(s)	0.72 day(s)	1.00 day(s)	
		Number cruelty investigations responded to	Mar '26		265	250	1,650	1,500	
		Number of dangerous dog investigations responded to	Mar '26		78	30	465	180	
		Injured Animal Request Completed	Mar '26		386	300	2,027	1,800	
		Animal bite to person - total closed per month	Mar '26		391	150	1,925	900	
		Total Police Assistance Requests	Mar '26		167	160	1,028	960	
		Animal bite to a person average response time (in calendar days)	Mar '26		6.0 day(s)	3.0 day(s)	4.7 day(s)	3.0 day(s)	
		Police Assist - Average Response Time (Service Stat) (in calendar days)	Mar '26		1 day(s)	1 day(s)	1 day(s)	1 day(s)	

[Edit Scorecard](#)

Back to Start

Key: - Initiative * - This measure has been annualized to match the fiscal year-to-date total for this report. This year-to-date measure is configured based on the calendar year.

Initiatives for Objectives

There are no Initiatives associated to the Objectives

Initiatives for Measures

There are no Initiatives associated to the Measures

Initiatives for Scorecard

There are no Initiatives associated to the Scorecard

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Name contains any Animal Services